



# Warranty Claim Form

Date: 5/16/2024

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573FR3429P9922066  
Reflection 303RLS  
Retail Purchase Date: 9/30/2022  
Work Started: 7/6/2023  
Work Completed: 5/7/2024

Claim Status: Paid  
Dealer Work Order #: 9068  
Unit Offline Date: 8/1/2022

Claim #: 800116  
Labor: \$23.00  
Parts: \$252.53  
Shipping: \$20.76  
Total: \$296.29

Notes: kw 5.8.24 \*\*Line 1- Per notes by NC GDRV is covering 50/50. Parts and shipping- 505.05/2= 252.53= GDRV///FRT: 41.51/2=20.76= GDRV nc 5/7/24; Due to dealer staffing concern, GDRV would offer 50/50 coverage parts & labor. Adjusted labor. cc-7/11/23 2nd microwave failure -Furrion

### Dealer Information

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United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$115.00

### Customer Information

Michael Lintner  
2940 Devroy Ln  
Green Bay, Wisconsin 54313  
United States  
920-334-1417

## Operation Line # 1

Flat Rate Code: 720074 Microwave - R&R Microwave 1.0cf      Fault Code: Damaged/Maintenance

Problem: MICROWAVE HAS MARKS AGAIN FROM SHORTING OUT BY DOOR AND FAN ONLY      Hours: .2  
WORKS ON LOW SPEED NOT HIGH

Cause: MFG      Amount: 23.00

Remedy: NEED NEW MICROWAVE- MICROWAVE WAS JUST CHANGED MAY 31 OF THIS YEAR      Sublet Repairs: \$0.00

Manufacturer #: NA

Model #: NA

Serial #: NA

| <u>Part</u> | <u>Description</u>  | <u>Return Tag #</u> | <u>Qty</u> | <u>Units</u> | <u>Amount</u> |
|-------------|---|---------------------|------------|--------------|---------------|
| 720698      | MICROWAVE OTR NON CONVECTION STAINLESS STEEL 1.6 CF ( FURRIION FMSMA15-SS NLA FMSMA15-SS ) NO LONGER AVAILABLE SEE 721399 |                     | 1          | 1            | 252.53        |