



# Warranty Claim Form

Date: 5/16/2024

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573TT3627P8827738  
Transcend 315BH  
Retail Purchase Date: 6/28/2023  
Work Started: 6/29/2023  
Work Completed: 5/7/2024

Claim Status: Paid  
Dealer Work Order #: 8814C  
Unit Offline Date: 5/22/2023

Claim #: 800101  
Labor: \$310.50  
Parts: \$108.69  
Shipping: \$485.39  
Total: \$904.58

Notes: \*adjusted shipping to the items used on invoices mls 5/14 \*LINE 5 you provided the invoice for LINE 4 please provide invoice for LINE 5 mls 5/8 \*LINE 5 please provide invoice mls 5/7 nc 5/7/24; Reapproved.

### Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$115.00

### Customer Information

158 PLUMMER CT  
NEENAH, Wisconsin 54956  
United States  
920-915-3149

### Operation Line # 1

*Flat Rate Code:* 640021 Trims/Fascia - Repair Decorative *Fault Code:* Improper Installation/Build Boards

*Problem:* WARRANTY REPAIR 11 - TRIM OVER REFER IS UNEVEN

*Hours:* .2

*Cause:* MFG

*Amount:* 23.00

*Remedy:* NEED TO PUTTY GAP WITH MATCHING PUTTY

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 2

*Flat Rate Code:* 640023 Trims/Fascia - Touch Up Decorative *Fault Code:* Improper Installation/Build Boards

*Problem:* WARRANTY REPAIR 12 - PUTTY ALL HOLE IS SLIDE FASCIA

*Hours:* .2

*Cause:* MFG

*Amount:* 23.00

*Remedy:* PUTTY SLIDE FASCIA WITH MATCHING PUTTY.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

**Operation Line # 3**

*Flat Rate Code:* 650040 Bunk Beds (Fixed & Drop Down) - R&R *Fault Code:* Improper Installation/Build Bottom Panel

*Problem:* WARRANTY REPAIR 14 - WOODEN STILE ON BUNK IS DAMAGED AT THE END AND SCREW IS CROOKED *Hours:* .5

*Cause:* MFG *Amount:* 57.50

*Remedy:* NEED TO ORDER ANOTHER WOOD TRIM FOR BUNK *Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
651322 STILE FW1237 BROWNSTONE MAPLE 8FT BUNK SUPPORT	STILE FW1237 BROWNSTONE MAPLE 8FT BUNK SUPPORT		1	1	26.03

**Operation Line # 4**

*Flat Rate Code:* 610006 Moldings/Trims - R&R Flat Batten Trim *Fault Code:* Improper Installation/Build (per piece)

*Problem:* WARRANTY REPAIR 15 - NEED NEW BATTEN STRIPS IN BUNK ROOM. *Hours:* .4

*Cause:* MFG *Amount:* 46.00

*Remedy:* ORDER NEW BATTEN STRIP FOR CEILING *Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		3	1	8.49

**Operation Line # 5**

*Flat Rate Code:* 640016 Trims/Fascia - R&R Corner/Center *Fault Code:* Component Failure Blocks (ea)

*Problem:* WARRANTY REPAIR 16 TOP RIGHT CORNER OF FASCIA IN BUNK SLIDE IS PEELING *Hours:* .2

*Cause:* MFG *Amount:* 23.00

*Remedy:* NEED NEW CORNER FASCIA *Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00

640570 TRIM .5 X 6 X 144 TRIM .5 X 6 X 144 BROWNSTONE 1 1 74.17  
 BROWNSTONE MAPLE MDF FACIA MAPLE MDF FACIA HEAD W/PLEXI  
 HEAD W/PLEXI IN IN

**Operation Line # 6**

*Flat Rate Code:* 640023 Trims/Fascia - Touch Up Decorative *Fault Code:* Improper Installation/Build Boards

*Problem:* WARRANTY REPAIR 17 BATTEN STRIP IN BATHROOM NEXT TO TOILET IS TOO LONG *Hours:* .2

*Cause:* MFG *Amount:* 23.00

*Remedy:* NEED TO RESIZE BATTEN STRIP *Sublet Repairs:* \$0.00

*Manufacturer #:* *Model #:* *Serial #:*

**Operation Line # 7**

*Flat Rate Code:* 630006 Panel - Touch Up (per ceiling panel) *Fault Code:* Improper Installation/Build

*Problem:* WARRANTY REPAIR 18 MFG PUT 4 HOLE IN WALL NEXT TO THE HOOKS IN HALLWAY *Hours:* .2

*Cause:* MFG *Amount:* 23.00

*Remedy:* FILL HOLE OR COVER WITH SEAM TAPE *Sublet Repairs:* \$0.00

*Manufacturer #:* *Model #:* *Serial #:*

**Operation Line # 8**

*Flat Rate Code:* 660010 Passage Doors - Repair Door *Fault Code:* Damaged/Maintenance

*Problem:* WARRANTY REPAIR 19 BACK OF BATHROOM DOOR IS PEELING *Hours:* .2

*Cause:* MFG *Amount:* 23.00

*Remedy:* FILL WITH MARKER *Sublet Repairs:* \$0.00

*Manufacturer #:* *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
661890 DOOR PASSAGE 1 3/8 X 22 X 72 BROWNSTONE MAPLE C2 L&L	DOOR PASSAGE 1 3/8 X 22 X 72 BROWNSTONE MAPLE C2 L&L		1	1	0.00

**Operation Line # 9**

*Flat Rate Code:* 610011 Moldings/Trims - Repair (per Piece)    *Fault Code:* Damaged/Maintenance

*Problem:* WARRANTY REPAIR 20 BOARD OVER BED IS CUT TO SHORT

*Hours:* .2

*Cause:* MFG

*Amount:* 23.00

*Remedy:* FILL WITH SILICONE AND PATCH STAPLE HOLES

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

**Operation Line # 10**

*Flat Rate Code:* 610005 Vinyl Board - Putty T-Nail Holes (per panel)    *Fault Code:* Damaged/Maintenance

*Problem:* WARRANTY REPAIR 21 BLACK PUTTY ON DS NEXT TO HEADBOARD

*Hours:* .2

*Cause:* MFG

*Amount:* 23.00

*Remedy:* CLEAN OFF OR USE SEAM TAPE TO COVER

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

**Operation Line # 11**

*Flat Rate Code:* 610013 Seam Tape - Repair

*Fault Code:* Damaged/Maintenance

*Problem:* WARRANTY REPAIR 22-ODS SEAM TAPE IS TORN

*Hours:* .2

*Cause:* MFG

*Amount:* 23.00

*Remedy:* NEED TO COVER WITH SEAM TAPE.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*