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Wisconsin Rapids, WI 54494

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[spreading the joy of the camping lifestyle]

W/O: 8814C
Promised Date:
25 APR 24



WO #: 8814C

Customer Name: 16739 - HAMILTON, CHAD
Address: 158 PLUMMER CT
NEENAH, WI

Postal/Zip: 54956

Phone#(res): 9209153149

Phone#(bus):

Cell Phone:

Email: rocket350omega@gmail.com

Date In: 29 JUN 23

Promised Date: 25 APR 24

Purchased Date: 11 FEB 23

Delivery Date: 28 JUN 23

InService Date:

Serial#: 573TT3627P8827738

Author: TPASSER

Stock No: 10854

Year: 2023

Manufacturer: GRAND DESIGN

Brand: TRANSCEND

Model: 315BH

Miles/Hrs: 0

Exterior Color:

Unit Type: TT-TRAVEL TRAILER

License#:

Tag#: 3/5 3/11 3/18 -attempted to reach
several times/vm box has been full for 2
weeks-unable to leave msg.

Job #WARR11 - Warranty

COMPLAINT: WARRANTY REPAIR 11 - TRIM OVER REFER IS UNEVEN

CAUSE: above refrigerator on main ceiling wooden brown trim was loose and uneven

CORRECTION: secured wood trim into place and putty gap

Labor

Job #	Description	Total
WARR11	MISC LABOUR CODE (WARRANTY)	57.50

Subtotal for Job #WARR11: 57.50

Job #WARR12 - Warranty

COMPLAINT: WARRANTY REPAIR 12 - PUTTY ALL HOLE IS SLIDE FASCIA

CAUSE: checked all fascia on slide outs

CORRECTION: filled all holes on fascia boards as needed

Labor

Job #	Description	Total
WARR12	MISC LABOUR CODE (WARRANTY)	57.50

Subtotal for Job #WARR12: 57.50

Job #WARR13 - Internal

COMPLAINT: WIPE DOWN ALL BATTEN STRIPS EXCESSIVE PUTTY

CAUSE: wiped off batten strips that I could see with excessive amounts of putty

CORRECTION: all batten strips ok

Labor

Job #	Description	Total
WARR13	MISC LABOUR CODE (WARRANTY)	N/C

Customer #: 16739
HAMILTON, CHAD



W/O: 8814C
Promised Date: 25 APR 24



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HAMILTON, CHAD



Subtotal for Job #WARR13: 0.00

Job #WARR14 - Warranty

COMPLAINT: WARRANTY REPAIR 14 - WOODEN STILE ON BUNK IS DAMAGED AT THE END AND SCREW IS CROOKED

CAUSE: Will need a lower bunk dresser drawer face pics and measurements taken

CORRECTION: Will need lower bunk dresser face or maybe batten strip to cover up edges

Labor

Job #	Description	Total
WARR14	MISC LABOUR CODE (WARRANTY)	0.00

Parts

Part #	Description	Qty	Price	Total
822051322	STILE FW1237 BROWNSTONE MAPLE 8FT BUNK SUPPORT	1.00	26.03	26.03

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	133.27	133.27

Subtotal for Job #WARR14: 159.30

Job #WARR15 - Warranty

COMPLAINT: WARRANTY REPAIR 15 - NEED NEW BATTEN STRIP IN BUNK ROOM.

CAUSE: Will need correct batten strips measurements taken how wide

CORRECTION: wl need the correct batten strips for rear bunk

Labor

Job #	Description	Total
WARR15	MISC LABOUR CODE (WARRANTY)	2.30

Parts

Part #	Description	Qty	Price	Total
82201050	TRIM 3.6MM X 7/8 X 108 BALI ICE BATTEN	3.00	2.83	8.49

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	180.86	180.86

Subtotal for Job #WARR15: 191.65

Job #WARR16 - Warranty

COMPLAINT: WARRANTY REPAIR 16 TOP RIGHT CORNER OF FASCIA IN BUNK SLIDE IS PEELING

CAUSE: pics taken the corner block on edges bunk house edges discolored

CORRECTION: used putty to make edges not so noticeable

Labor

Job #	Description	Total
WARR16	MISC LABOUR CODE (WARRANTY)	57.50

Parts

Part #	Description	Qty	Price	Total
82200570	TRIM .5 X 6 X 144 BROWNSTONE MAPLE MDF FACIA HEAD W/PLEXI IN	1.00	74.17	74.17

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	171.26	171.26



Subtotal for Job #WARR16: 302.93

Job #WARR17 - Warranty

COMPLAINT: WARRANTY REPAIR 17 BATTEN STRIP IN BATHROOM NEXT TO TOLIET IS TOO LONG

CAUSE: loose trimwork in bathroom corner

CORRECTION: secured wood trim on left side of toilet and used putty to cover nail holes

Labor

Job #	Description	Total
WARR17	MISC LABOUR CODE (WARRANTY)	57.50

Subtotal for Job #WARR17: 57.50

Job #WARR18 - Warranty

COMPLAINT: WARRANTY REPAIR 18 MFG PUT 4 HOLE IN WALL NEXT TO THE HOOKS IN HALLWAY

CAUSE: wrong seam tape

CORRECTION: Will need correct seam tape

Labor

Job #	Description	Total
WARR18	MISC LABOUR CODE (WARRANTY)	57.50

Parts

Part #	Description	Qty	Price	Total
82200567	SEAM TAPE 7/8" X 150' - DUPREE FOG W/MEGA STAR	1.00	0.00	0.00

Subtotal for Job #WARR18: 57.50

Job #WARR19 - Warranty

COMPLAINT: WARRANTY REPAIR 19 BACK OF BATHROOM DOOR IS PEELING

CAUSE: pics taken back of bathroom door damage by plastic bungee cover that holds door into place

CORRECTION: Will need a new bathroom sliding door

Labor

Job #	Description	Total
WARR19	MISC LABOUR CODE (WARRANTY)	13.80

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT FOR PASSAGE DOOR	1.00	120.94	120.94

Subtotal for Job #WARR19: 134.74

Job #WARR20 - Warranty

COMPLAINT: WARRANTY REPAIR 20 BOARD OVER BED IS CUT TO SHORT

CAUSE: pics raken maybe some batten strips to cover ends in upper storage area

CORRECTION: need some batten strip yo cover edges

Labor

Job #	Description	Total
WARR20	MISC LABOUR CODE (WARRANTY)	0.00

Subtotal for Job #WARR20: 0.00

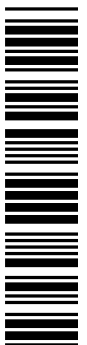
Job #WARR21 - Warranty

COMPLAINT: WARRANTY REPAIR 21 BLACK PUTTY ON DS NEXT TO HEADBOARD

W/O: 8814C
Promised Date: 25 APR 24



Customer #: 16739
HAMILTON, CHAD



CAUSE: MFG

CORRECTION: CLEAN OFF OR USE SEAM TAPE TO COVER

Labor

Job #	Description	Total
WARR21	MISC LABOUR CODE (WARRANTY)	57.50

Subtotal for Job #WARR21: 57.50

Job #WARR22 - Warranty

COMPLAINT: WARRANTY REPAIR 22-ODS SEAM TAPE IS TORN

CAUSE: pic taken will need correct seam tape

CORRECTION: Will need correct seam tape

Labor

Job #	Description	Total
WARR22	MISC LABOUR CODE (WARRANTY)	57.50

Parts

Part #	Description	Qty	Price	Total
82200567	SEAM TAPE 7/8" X 150' - DUPREE FOG W/MEGA STAR	1.00	0.00	0.00

Subtotal for Job #WARR22: 57.50

Job #SC - Internal

SERVICE CALL TO WILD ROSE -ROSE'S ENCHANTED FOREST site L11

CUST WILL NOT BE THERE - CALL RICHARD(CAMPGROUND OWNER) 920-428-5833 WITH ANY
ISSUES/QUESTIONS.

Labor

Job #	Description	Total
SC	SERVICE CHARGE	N/C

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXTERNAL	1.00	N/C	N/C

Subtotal for Job #SC: 0.00

Job #WARR23 - Warranty

COMPLAINT: WARRANTY REPAIR 23 - CHECK MAIN ENTRY DOOR AND BATHROOM DOOR - CUST
STATES THEY ARE NOT SQUARE.

CAUSE: pics taken of main entry door is ok but bathroom door wasn't closing correctly

CORRECTION: adjustments was done now ok

Labor

Job #	Description	Total
WARR23	MISC LABOUR CODE (WARRANTY)	57.50

Subtotal for Job #WARR23: 57.50

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Parts Total:	108.69
Labour Total:	476.10
Sublet Total:	0.00
Extras Total:	606.33
WORK ORDER TOTAL:	1,191.12

CUSTOMERS CLEAR RECEIPT

The above described property has been received, and after having examined the work done, the material furnished, both the work and material has been found to be satisfactory.
I agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

Customer Signature : _____

Date: 07 May 2024



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HAMILTON, CHAD

