



Warranty Claim Form

Date: 5/8/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TR3821N3343120
Reflection 315RLTS
Retail Purchase Date: 5/24/2023
Work Started: 5/24/2023
Work Completed: 5/24/2023

Claim Status: Paid
Dealer Work Order #: 8741B
Unit Offline Date: 5/4/2022

Claim #: 800078
Labor: \$230.00
Parts: \$0.00
Shipping: \$0.00
Total: \$230.00

Notes: nc 5/7/24; Reapproved. 5-24-23 540003 TG approved 1 hour to cut membrane ,remove staple and add vent cap

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

2135 PORTLAND AVE
BELOIT, Wisconsin 53511
United States
608-362-5830

Operation Line # 1

Flat Rate Code: 540003 EPDM Rubber/TPO - Roof Repair *Fault Code:* Improper Installation/Build

Problem: WARRANTY REPAIR 1 - WHEN DOING SHOW THROUGH CUSTOMER INSPECTED THE ROOF AND FOUND A STAPLE POKING UP UNDER RUBBER *Hours:* 2

Cause: MFG *Amount:* 230.00

Remedy: TO REPAIR WE WILL NEED TO REMOVE LADDER, SCREW TRACK ON THE REAR AND THE *S u b l e t* SIDE. WE WILL THEN NEED TO PEEL UP THE ROOFING MATERIAL AND REMOVE STAPLE. AFTER *Repairs:* STAPLE IS REMOVED WE WILL NEED TO REGLUE THE ROOFING MATERIAL. REATTACH THE SCREW \$0.00 TRACKS AND REATTACH LADDER-WILL NEED TO REDICOR AREA THAT WERE AFFECTED. ALSO THIS FOUND AT TIME OF SHOW THRU FOR CUSTOMER AND IS GOING TO BE PERMENTLY PARKED AND CUSTOMER NEEDS SERVICE CALL FOR THIS REPAIR AS WELL TO WESTFEILD WI

Manufacturer #:

Model #:

Serial #: