



8220 State Hwy 13 South
Wisconsin Rapids, WI 54494

[spreading the joy of the camping lifestyle]

(715) 325-5170
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W/O: 8574
Promised Date:



WO #: 8574 (Appointment Date: 07 MAY 2023 - Time: 08:00am)

Customer Name: 16452 - BAUER, ARLYN
Address: 720 PIERCE AVE
LITTLE CHUTE, WI

Postal/Zip: 54140
Phone#(res): 920-609-3761
Phone#(bus):
Cell Phone: 920-609-3731
Email: GGBB920@AOL.COM

Date In: 19 APR 23
Promised Date: 04 JUL 24
Purchased Date: 06 AUG 22
Delivery Date: 11 AUG 22
InService Date:
Serial#: 573FR3424N9919590

Author: MGRAY
Stock No: 10495
Year: 2022
Manufacturer: GRAND DESIGN
Brand: REFLECTION FW
Model: 303RLS
Miles/Hrs:
Exterior Color:
Unit Type: FW-FIFTH WHEEL
License#:
Tag#: DROP 11/4 ALSO WO 9298

Job #WARR01 - Internal

COMPLAINT: The main slide after a weekend of camping when you go to bring it in jumps and makes a big popping nose.

CAUSE: Test ods slide for operation.

CORRECTION: Ran slide in and out several times. Slide operation is normal for the lippert ram drive system.

Labor

Job #	Description	Total
WARR01	MISC LABOUR CODE (WARRANTY)	N/C
Subtotal for Job #WARR01:		0.00

Job #WARR02 - Warranty

COMPLAINT: The awning over the door the pin on the end by the side has a bend to it. (If that's OK and does not need repair I would like that in writing)

CAUSE: Check awning for operation.

CORRECTION: Ran awning out and noticed that arm on the rear has a wobble to it. The shaft to the head of arm is bent. Need to order new head. Installed new awning head and end cap for rear arm assembly. Tested good.

Labor

Job #	Description	Total
WARR02	MISC LABOUR CODE (WARRANTY)	57.50

Parts

Part #	Description	Qty	Price	Total
82200281	AWNING DRIVE HEAD ASSY W/ GRPK W/ OVERRIDE REGAL BLACK SUB FOR SLIMLINE WHOLE HEAD REPLACEMENT ONLY	1.00	468.21	468.21

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT FOR JOB 02	1.00	11.52	11.52

Subtotal for Job #WARR02: 537.23

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Job #WARR03 - Internal

COMPLAINT: We cannot get the back up camera to link to any of our phones or I pads .

CAUSE: Back up camera won't sync to phone.

CORRECTION: Had to install insight app then open an account then install camera information to get camera to link to phone. Tested good.

Labor

Job #	Description	Total
WARR03	MISC LABOUR CODE (WARRANTY)	N/C

Subtotal for Job #WARR03: 0.00

Job #WARR04 - Warranty

COMPLAINT: they need to look at the shades, they should roll up slowly and some of them snap up fiercely

CAUSE: Check all shades for operation.
 Shades needed replacement

CORRECTION: Six out of the nine shade don't have drag control. Wait to hear back from GD. Checked shades that came in and 3 out of 6 don't have drag control. Need to reorder new shades. 2 of them are 26" wide. And 1 at 50" wide. Put others back in parts.
 Replaced all shades in question

Labor

Job #	Description	Total
WARR04	MISC LABOUR CODE (WARRANTY)	57.50

Parts

Part #	Description	Qty	Price	Total
82201332	SHADE 26 X 31 BLACK MANUAL ROLLER SHADE IMPORT W/CORD ASSY	2.00	51.75	103.50
82201319	SHADE 50 X 24 BLACK MANUAL ROLLER SHADE IMPORT W/STRING (Each)	1.00	83.07	83.07
82201332	SHADE 26 X 31 BLACK MANUAL ROLLER SHADE IMPORT W/CORD ASSY	3.00	51.75	155.25
82201332	SHADE 26 X 31 BLACK MANUAL ROLLER SHADE IMPORT W/CORD ASSY	2.00	48.70	97.40
82201319	SHADE 50 X 24 BLACK MANUAL ROLLER SHADE IMPORT W/STRING (Each)	1.00	79.76	79.76

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	28.20	28.20
FRT	FREIGHT	1.00	23.93	23.93

Subtotal for Job #WARR04: 628.61

Job #WARR05 - Warranty

COMPLAINT: the window over the stove and in the slide in the bedroom don't open and close easily

CAUSE: Window above stove and window in bedroom slide are hard to open.

CORRECTION: Spray sweeper seals in middle of windows with pure silicone to help with friction of seal. Tested good.

Labor

Job #	Description	Total
WARR05	MISC LABOUR CODE (WARRANTY)	57.50



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Subtotal for Job #WARR05: 57.50

Job #WARR06 - Warranty

COMPLAINT: WARRANTY REPAIR 6 - CUSTOMER RECEIVED LETTER REGARDING THE SOLERA AWNING RECALL- NEED TO CHECK AWNING FOR RECALL-

CAUSE: Check awning fabric for recall.

CORRECTION: Unit has 2 awnings and both fabrics are good.

Labor

Job #	Description	Total
WARR06	MISC LABOUR CODE (WARRANTY)	57.50

Subtotal for Job #WARR06: 57.50

Job #WARR07 - Warranty

COMPLAINT: WARRANTY REPAIR 7 - CUSTOMER RECIEVED LETTER FOR QUICK DISCONNECT RECALL- NEED TO INSPECT-

CAUSE: Check quick disconnects for recall.

CORRECTION: Soap tested quick disconnects. Both tested good for no leaks.

Labor

Job #	Description	Total
WARR07	MISC LABOUR CODE (WARRANTY)	57.50

Subtotal for Job #WARR07: 57.50

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THAT WHEN THEY PULLED THE UNIT OUT OF STORAGE FOR THE SPRING THEY FOUND THAT THE SADDLE BOX HAD CRACKED-

CAUSE: Saddle box ds is cracked. Ordering new one. Pics uploaded pics.

CORRECTION: Installed new saddle box door side.

Labor

Job #	Description	Total
1	MANUFACTURER WARRANTY REPAIR	57.50

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	28.14	28.14

Subtotal for Job #1: 85.64

Job #2 - Warranty

COMPLAINT: Transferred to GRV*8574B on 20 JUN 23

Estimate amount was 0.00

ADDED 6/19 FIREPLACE TEMPATURE ABOVE 68 DEGREES IS WAY OFF

CAUSE: BAD FIREPLACE. WHEN SETTING FIREPLACE AT 68 OR LESS IS VERY ACURATE. ONCE SET AT 70 DEGREES IT GOES ALL THE WAY UP TO 78 OR 80

CORRECTION: NEEDS NEW FIREPLACE PICS IN WORK ORDER

MODEL# RV42D80F-C1

Subtotal for Job #2: 0.00

W/O: 8574
Promised Date: 04 JUL 24



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Parts Total: 987.19
Labour Total: 345.00
Sublet Total: 0.00
Extras Total: 91.79
WORK ORDER TOTAL: 1,423.98

W/O: 8574
Promised Date: 04 JUL 24

CUSTOMERS CLEAR RECEIPT

The above described property has been received, and after having examined the work done, the material furnished, both the work and material has been found to be satisfactory.
I agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

Date: 07 May 2024

Customer Signature : _____



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