



Warranty Claim Form

Date: 5/16/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3823P9921795
Reflection 324MBS
Retail Purchase Date: 8/20/2022
Work Started: 4/24/2024
Work Completed: 4/24/2024

Claim Status: Paid
Dealer Work Order #: 8494B
Unit Offline Date: 7/14/2022

Claim #: 800080
Labor: \$2300.00
Parts: \$749.76
Shipping: \$0.00
Total: \$3049.76

Notes: LINE 2 - please provide invoices for rubber roof, adhesive, sealant. jr 5/8 nc 5/7/2024; Due to dealer staffing concern, GDRV would offer 50/50 coverage parts & labor. Adjusted labor. BG 4/24: 40 hours total approved. per DJ

Dealer Information

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United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

Kelly Vlieger
3507 Kingfisher Ln
Rolling Meadows, Illinois 60008-2445
United States
224-595-3398

Operation Line # 1

Flat Rate Code: 550025 Slide Out Roof - Replace Slide Out Roof *Fault Code:* Damaged/Maintenance Membrane (per foot)

Problem: CUSTOMER REQUESTS A ROOF INSPECTION

Hours: 1.5

Cause: 1001 CUSTOMER REQUESTED

Amount: 172.50

Remedy: It looks like a staple is poking up underneath the slide roof fabric. It would have to replace the whole roof fabric to be able to remove staples. LOOK AT LINE 5 FOR REPAIR

Sublet Repairs:
\$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 540003 EPDM Rubber/TPO - Roof Repair *Fault Code:* Improper Installation/Build

Problem: CUSTOMER STATES THAT THERE ARE STAPLES ON THE ROOF THAT SEEM LIKE THEY ARE COMING THROUGH THE RUBBER- ONE IS BY THE TV ANTENNA-

Hours: 18.5

Cause: Multiple staples sticking underneath the roof fabric.

Amount: 2127.50

Remedy: The only fix is removing the fabric and pulling the staples out. NEED COMPLETE ROOF REPAIR- THIS WILL BE DONE IN FALL

Sublet Repairs:
\$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00

960204	Miscellaneous Part for claim use only	Miscellaneous Part for claim use only	12	1	0.00
960204	Miscellaneous Part for claim use only	Miscellaneous Part for claim use only	1	1	0.00
960204	Miscellaneous Part for claim use only	Miscellaneous Part for claim use only	3	1	7.86
960204	Miscellaneous Part for claim use only	Miscellaneous Part for claim use only	2	1	0.00
960204	Miscellaneous Part for claim use only	Miscellaneous Part for claim use only	2	1	11.02
540123	ADHESIVE 8010 WATER BASED 1 GAL PAIL ALPHA F/ SUPERFLEX ROOFING SYSTEMS ONLY	ADHESIVE 8010 WATER BASED 1 GAL PAIL ALPHA F/ SUPERFLEX ROOFING SYSTEMS ONLY	1	1	65.27
540148	SEALANT ROOF 5121 ALPHATHANE WHITE SELF-LEVEL 10.3 OZ TUBE 30/CASE	SEALANT ROOF 5121 ALPHATHANE WHITE SELF-LEVEL TUBE 30/CASE	12	48	114.96
540150	SEALANT ROOF 5160 ALPHATHANE WHITE NON SAG 10.3 OZ	SEALANT ROOF 5160 ALPHATHANE WHITE NON SAG	1	48	8.42
540180	RUBBER ROOF 9' X 350' ALPHAPLY WHITE NLA	RUBBER ROOF 9' X 350' ALPHAPLY WHITE NO LONGER AVAILABLE SEE 540211	351	9	542.23