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[spreading the joy of the camping lifestyle]

W/O: 8494B
Promised Date:
24 MAY 24

WO #: 8494B

Customer Name: 16376 - VLIEGER, KELLY
AND ROSS

Address: 3507 KINGFISHER LANE
ROLLING MEADOWS, IL

Postal/Zip: 60008

Phone#(res):

Phone#(bus):

Cell Phone: (224) 595-3398

Email: dually13@gmail.com

Date In: 24 APR 23

Promised Date: 31 MAY 24

Purchased Date: 27 JUL 22

Delivery Date: 20 AUG 22

InService Date:

Serial#: 573FR3823P9921795

Author: MGRAY

Stock No: 10731

Year: 2023

Manufacturer: GRAND DESIGN

Brand: REFLECTION FW

Model: 324MBS

Miles/Hrs:

Exterior Color:

Unit Type: FW-FIFTH WHEEL

License#:

Tag#: HERE NOW WILL STORE ALL WI

Job #3 - Internal

COMPLAINT: CUSTOMER REQUESTS A ROOF INSPECTION

CAUSE: Remove and replace roof membrane.

CORRECTION: Removed membrane and install new membrane. During the removal process, I found that both attic vents were cracked and letting water in on roof decking. Install new attic vents during the install process. Roof complete.

Labor

Job #	Description	Total
3	MANUFACTURER WARRANTY REPAIR	N/C
Subtotal for Job #3:		0.00

Job #5 - Warranty

COMPLAINT: CUSTOMER STATES THAT THERE ARE STAPLES ON THE ROOF THAT SEEM LIKE THEY ARE COMING THROUGH THE RUBBER- ONE IS BY THE TV ANTENNA-

CAUSE: Roof replacement.

CORRECTION: Done.

Labor

Job #	Description	Total
5	MANUFACTURER WARRANTY REPAIR	3,453.45

Parts

Part #	Description	Qty	Price	Total
677917008100	DIFLEX II ROOFING 96 X 40	1.00	820.92	820.92
677917000364	EPDM LAP SEAL 11 OZ.TUBE DOVE	12.00	9.58	114.96
677917000951	1gal WATER BASED ADHESIVE	1.00	76.52	76.52
8220100203	TAPE - PFL: BUTYL, COLORIMETRIC - BLACK - 1/8" X 3/4" X 30' - V# 89585203B	3.00	2.62	7.86
677917000647	EDPM LAP SEAL 10.3 OZ.TUBE DOV	2.00	8.42	16.84
756815008754	MUSHROOM STYLE PLUMBING VENT / WHT	2.00	5.51	11.02

Other Services

Code	Description	Qty	Price	Total
M	SHEETS OF PLYWOOD FROM HOME DEPOT	0.00	0.00	0.00

Customer #: 16376
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ROSS

Job #WARR - Warranty

COMPLAINT: WHEN REAR ODS SLIDE OUT WITH REFER IN , WHEN COMES IN THE MOTOR STARTS TO SLOW A LOT. THEN WHEN SLIDE IS ALL THE WAY IN THE CUSTOMER FEELS THAT THE FLOOR SEEMS UNSTABLE AND WHILE TRAVELLING, THE REFER DOOR GETS THROWN OPEN AND THE FOOD FALLS OUT. CUSTOMER WOULD LIKE THE FUNCTION OF THE SLIDE THE BE CHECKED FOR PROPER FUNCTION AND REFER DOOR TOO

CAUSE: Customer wants ods slide motor tested. They say it's sluggish coming in.

CORRECTION: Operation of slide is normal due to its the kitchen slide with all the weight in that slide.

Labor		
Job #	Description	Total
WARR	MANUFACTURER WARRANTY REPAIR	57.50
Subtotal for Job #WARR:		57.50

Job #1 - Warranty

COMPLAINT: ADDED 6/5/23 CUSTOMER STATES THE REFRIGERATOR IS NOT STAYING LATCHED DURING TRANSPORT. CUSTOMER ON WO 8494 WE ARE RPLACING REFER SHOULD ADDRESS THIS ISSUE BUT DOUBLE CHECK NEW REFER FOR OPERATION OF DOOR LATCH

CAUSE: Check refer doors for closure.

CORRECTION: May need to install a travel strap. Only has magnetic seal that hold doors shut. Install travel strap.

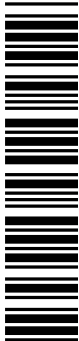
Labor		
Job #	Description	Total
1	MANUFACTURER WARRANTY REPAIR	57.50
Subtotal for Job #1:		57.50

Parts Total:	1,048.12
Labour Total:	3,568.45
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	4,616.57

CUSTOMERS CLEAR RECEIPT
The above described property has been received, and after having examined the work done, the material furnished, both the work and material has been found to be satisfactory.
I agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

Customer Signature : _____

Date: 07 May 2024



Customer #: 16376
VLEIGER, KELLY AND
ROSS

