

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 8306C

Date In: 24 MAR 23 Author: MZYWICKI  
Promised Date: 31 MAY 25 Stock No: 10497  
: Year: 2023  
Customer Name: 16378 - TRUDELL, DOUGL Manufacturer: GRAND DESIGN  
Address: 2410 WISCONSIN AVE Brand: REFLECTION FW  
: PLOVER, WI Model: 324MBS  
Postal/Zip: 54467 Miles/Hrs: 0  
Phone#(res): 715-347-7978 Exterior Color:  
Phone#(bus): Unit Type: FW-FIFTH WHEEL  
Cell Phone: License#:  
Email: TRUDELL2410@GMAIL.COM Tag#: POO 3/1 DECAL DOOR - w  
Purchased Date: 07 JAN 23 :  
Delivery Date: 04 JUL 23 :  
InService Date: :  
Serial#: 573FR382XP9922233 :

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Job # Description JOB INFORMATION Type Bill To  
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WARR COMPLAINT: WARRANTY REPAIR 12 - DURING SHOW THROUGH W 1020 GRAND  
CUSTOMER WAS NOT HAPPY WITH THE MARKER  
COVERING THE PEELING DOORS. CUSTOMER  
WANTS 2 NEW PASSAGE DOORS  
CAUSE: customer doesn't like the door the  
manufacturer sent Faulty doors  
CORRECTION: Will need to re order doors Done  
2 COMPLAINT: Transferred to GRV\*8306D on 02 NOV 23 E 16378 TRUDE  
Estimate amount was 0.00 CUSTOMER  
REQUESTS HAVING A VENT COVER INSTALLED  
ON THE BATHROOM VENT- BLACK-  
CAUSE: install max air cover  
CORRECTION: max air cover is secured and ok  
3 COMPLAINT: SERVICE CALL TO OASIS CAMPGROUND SITE 74 I SEP POLIC  
FREE TO CUSTOMER  
CAUSE: COMBINE WITH PAYING SERVICE CALL  
4 COMPLAINT: CUSTOMER STATES FRONT CAP DECAL NEEDS W 1020 GRAND  
REPLACEMENT...IS BUBBLING IN SPOTS.  
CAUSE: The two silver stripe on the front cap  
are bubbling. Bubbling/peeling decals on  
frontcap  
CORRECTION: We will have to order the two decals.  
Remove and replace decals  
5 COMPLAINT: Transferred to GRV\*8306D on 02 NOV 23 E 16378 TRUDE  
Estimate amount was 0.00 ADDED 9/13 -  
CHECK OVER ROOF  
CAUSE: 1001 CUSTOMER REQUESTED  
CORRECTION: I found a few small holes in the dicor

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Job #   Description           JOB INFORMATION           Type Bill To
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        that I cleaned and sealed. I'm just
        noting for now but their is a section of
        decking by the rear a/c that's really
        rough looking. It's not soft but it
        doesn't look right.
WS      COMPLAINT:  ADDED 9/13 - WINTERIZE WATER SYSTEM &   E    16378  TRUDE
        TRAPS -SELF CONTAINED - TOWABLE
        CAUSE:      1001 CUSTOMER REQUESTED
        CORRECTION: Already done
6      COMPLAINT:  Transferred to GRV*8306D on 02 NOV 23   E    16378  TRUDE
        Estimate amount was 0.00 ADDED 9/13 -
        PLEASE CHECK AROUND UNIT TO SEE IF
        THERES ANYTHING ELSE THAT NEEDS TO BE
        DONE FOR UNIT. MAINLY SEALING AREAS
        SEALS, SILICONE AND SO FORTH
        CAUSE:      1001 CUSTOMER REQUESTED
        CORRECTION: I checked the seals and sealant and
        everything looks good.
7      COMPLAINT:  Transferred to GRV*8306E on 02 NOV 23   W    1020   GRAND
        Estimate amount was 0.00 ADDED 9/13 -
        CMR STATES POWER JACKS ARE LEAKING
        LIQUID OUT OF CASE BOTH FRONT ONES .
        RIGHT AT TOP CAP POSSIBLE EXCESSIVE
        GREASE
        CAUSE:      Grease residue on the motor
        CORRECTION: I cleaned it off and ran the landing
        gear to see if anymore came out and it
        didn't.
8      COMPLAINT:  Transferred to GRV*8306E on 02 NOV 23   W    1020   GRAND
        Estimate amount was 0.00 VERY REAR UPPER
        CABINET INSIDE IT THE TRIM IS COMING
        OFF. ABOVE TO DINETTE.
        CAUSE:      The baton strip is too long so it popped
        off
        CORRECTION: I trimmed it and nailed it back on
9      COMPLAINT:  Transferred to GRV*8306E on 02 NOV 23   W    1020   GRAND
        Estimate amount was 0.00 ODS TO RIGHT OF
        FIREPECE THE TRIM COMING OFF SLIDE
        FACIA
        CAUSE:      The button strip popped off.
        CORRECTION: I nailed it back on and puttied the
        holes.
10     Transferred to GRV*8306E on 02 NOV 23 Estimate   W    1020   GRAND
        amount was 0.00 DS REAR BEHIND COUCH THE VALACE
        MATERIAL IS SPLITTING
11     Transferred to GRV*8306E on 02 NOV 23 Estimate   W    1020   GRAND
        amount was 0.00 THE VERY REAR WINDOW BLIND ON RIGHT
        SIDE IS MISSING THE PLASITIC PLUG IN IT.
12     COMPLAINT:  Transferred to GRV*8306E on 02 NOV 23   W    1020   GRAND

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Estimate amount was 0.00 THE RAIN SENSOR  
ON KITCHEN VENT DID NOT WORK AND OR  
CLOSE AND RAINED INSIDE UNIT.

CAUSE: NPF

CORRECTION: I turned the fan on, went on the roof,  
put a drop of water on the sensor, and  
the fan closed instantly.

13 COMPLAINT: Transferred to GRV\*8306E on 02 NOV 23 W 1020 GRAND  
Estimate amount was 0.00 OUTISDE KITCHEN  
CARGO DOOR IS LEAKING WATER INTO IT AND  
IS SOFT. FRAME IS MISSING SCREWS AND  
NEVER LATCHED PROPERLY EITHER

CAUSE: One screw is missing, and some water is  
getting in between the frame on the  
door.

CORRECTION: I put a screw in place and sealed around  
the door. The door operates normally and  
their is absolutely no sign of a soft  
spot in the door.

14 COMPLAINT: Transferred to GRV\*8306E on 02 NOV 23 W 1020 GRAND  
Estimate amount was 0.00 THE SHOWER HEAD  
WILL NOT SHUT OFF WATER WHEN BUTTON ON  
IT IS PLESSED IT DOES NOTHING

CAUSE: 1005 COMPONENT FAILURE

CORRECTION: The shower head doesn't shut off. We  
will have to order a new one

15 COMPLAINT: Transferred to GRV\*8306E on 02 NOV 23 W 1020 GRAND  
Estimate amount was 0.00 THE SPRAY PORT  
EXTERIOR DS FRONT NEAR OUTSIDE KITCHEN  
WHERE THE HOSE PLUGS IN THE HOUSING IS  
CRACKED AND NEEEDS REPLAEMENT

CAUSE: The spray port is broke.

CORRECTION: Replaced it

16 COMPLAINT: Transferred to GRV\*8306E on 02 NOV 23 W 1020 GRAND  
Estimate amount was 0.00 THE BOX THAT  
HOUSES THE FAUCET LEAKS WATER AFTER  
SHOWER IS OVER. MUST BE LEAKING WATER  
INTO IT WHEN SHOWERING SO NEEDS TO BE  
RESEALED

CAUSE: The seal in the hot water fitting isn't  
seated right, which is causing it to  
leak.

CORRECTION: I took the cover off, and since the unit  
has already been winterized, I hooked up  
a leftover jug of antifreeze, turned the  
pump on and I I can see the hot fitting  
leaking. I disconnected the fitting and  
I can see that seal is folded up. I  
replaced it and put thread tape on the  
backside of the faucet and hooked the  
fitting back up. I turned the pump back  
on and I the leak stopped. I put the

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- 17 COMPLAINT: cover back on and sealed around it.  
 Transferred to GRV\*8306E on 02 NOV 23 W 1020 GRAND  
 Estimate amount was 0.00 REAR AWNING ARM  
 WILL NOT STAY UP FOLDS DOWN WHEN AWNING  
 IS PUT OUT  
 CAUSE: The pivot point is slipping  
 CORRECTION: I took the bolt out and added a more  
 aggressive style washer so the arm won't  
 slip.
- 18 COMPLAINT: DECAL TO LEFT OF ENTRANCE DOOR HAS SOME W 1020 GRAND  
 BUBBLES IN IT TO REPAIR OR REPLACE  
 CAUSE: Their is a bubble under the decal. Decal  
 damaged  
 CORRECTION: I tried popping it to help it lay down,  
 and it still doesn't look right. We will  
 have to order a decal and a model  
 sticker R&R decal & Model sticker  
 3/13/24 Decals came in. Model sticker  
 was sent incorrect. Needs to be  
 reordered. Ordered correctly, sent  
 incorrectly, see pictures. 3/28/24 New  
 sticker came in, applied where needed,  
 looks good.
- 1 COMPLAINT: 3 PASSAGE TO BE REPLACED BOTH BEDROOM W 1020 GRAND  
 DOORS AND BATHROOM DOORS ARE PEELING.  
 CAUSE: Faulty doors  
 CORRECTION: I took the trim off the top of the doors  
 for easy access, removed the doors,  
 transferred the hardware, put the doors  
 back on, pulled the staples and puttied  
 the holes.
- 19 COMPLAINT: WARRANTY REPAIR 12 - DURING SHOW THROUGH W 1020 GRAND  
 CUSTOMER WAS NOT HAPPY WITH THE MARKER  
 COVERING THE PEELING DOORS. CUSTOMER  
 WANTS 2 NEW PASSAGE DOORS  
 CAUSE: Faulty doors  
 CORRECTION: Done

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Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
1	82201618	DOOR PASSAGE 1 3/8 X 24		W-1020	2	143.40	286.80
1	82201618	DOOR PASSAGE 1 3/8 X 24		W-1020	2	143.40	286.80
2	752055933092	STD VENT COVER BLACK		E-16378	0	37.46	0.00
4	82201078	DIE CUT 33 RH REFLECTION		W-1020	1	4.08	4.08
4	822091077	CAP MID V ACCENT DC # 33		W-1020	1	4.08	4.08
4	822090825	DIE CUT 9 RH REFLECTION		W-1020	1	37.27	37.27
WS	009114950003	-50 F GLYCERIN FREE BASE		E-16378	0	7.94	0.00
14	822050424	FAUCET SHOWER HEAD MATTE		W-1020	0	8.71	0.00
15	019079613745	SPRAY PORT-BK SA-PORT BL		W-1020	0	13.23	0.00
18	822090825	DIE CUT 9 RH REFLECTION		W-1020	1	125.45	125.45
18	511933	Decal Model ID Vertical		W-1020	1	1.39	1.39

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
1      82201618      DOOR PASSAGE 1 3/8 X 24      W-1020      2      143.40      286.80
1      822063808      DOOR PASSAGE 1 3/8 X 24      W-1020      0      157.14      0.00
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Job#  Lab Code  Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
ARR12 Z992      MISC LABOUR CODE (WARR JGK      W-1020      0.00      115.00      0.00
     1 Z992      MISC LABOUR CODE (WARR JS      W-1020      0.50      115.00      57.50
     2 Z990      MISC LABOUR CODE (EXTE JS      E-16378      0.00      105.00      0.00
     3 Z990      MISC LABOUR CODE (EXTE      I-SEP      0.00      70.00      0.00
     4 WARR      MANUFACTURER WARRANTY      RW      W-1020      0.47      115.00      54.05
     4 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.03      115.00      3.45
     5 Z990      MISC LABOUR CODE (EXTE JGK      E-16378      0.00      105.00      0.00
WS W495      WINTERIZE RV (WATER SY JGK      E-16378      0.00      105.00      0.00
     6 Z990      MISC LABOUR CODE (EXTE JGK      E-16378      0.00      105.00      0.00
     7 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
     7 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
     8 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
     9 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
    10 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
    10 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
    11 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
    11 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
    11 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
    12 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
    13 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
    14 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
    15 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
    16 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
    17 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.00      115.00      0.00
    18 WARR      MANUFACTURER WARRANTY      RW      W-1020      0.00      115.00      0.00
    18 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.49      115.00      56.35
    18 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.01      115.00      1.15
    18 WARR      MANUFACTURER WARRANTY      RW      W-1020      0.00      115.00      0.00
    18 WARR      MANUFACTURER WARRANTY      RW      W-1020      0.50      115.00      57.50
    18 WARR      MANUFACTURER WARRANTY      W-1020      0.00      115.00      0.00
    18 WARR      MANUFACTURER WARRANTY      RW      W-1020      0.00      115.00      0.00
     1 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.50      115.00      57.50
    19 WARR      MANUFACTURER WARRANTY      JGK      W-1020      0.50      115.00      57.50
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Job #  Excode  Description      EXTRAS      bill to      Qty      Price      Total
*****
ARR12 FRT      FRT FOR DOORS      W-1020      1.00      165.70      165.70
     3 SC      SERVICE CALL      I-SEP      12.00      3.75      45.00
     4 FRT      FREIGHT      W-1020      1.00      14.74      14.74
    18 FRT      FREIGHT      W-1020      1.00      21.49      21.49
     1 FRT      FREIGHT      W-1020      1.00      91.96      91.96
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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
I	SEP	0.00	0.00	0.00	45.00	0.00	45.00
W	1020	1032.67	345.00	0.00	293.89	0.00	1,671.56
	Totals	1032.67	345.00	0.00	338.89	0.00	1,716.56

&k2S  
&k0S