



Warranty Claim Form

Date: 11/15/2024

1127 Greenway RV Sales & Service

8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

Ph. 715-325-5170

mail@greenwayrv.com

General Information

573TE2628P3430721

Imagine 22MLE

Retail Purchase Date: 10/14/2022

Work Started: 7/10/2024

Work Completed: 7/10/2024

Claim Status: Paid

Dealer Work Order #: 7597E

Unit Offline Date: 6/3/2022

Claim #: 850771

Labor: \$115.00

Parts: \$135.86

Shipping: \$163.81

Total: \$414.67

Notes: Sg 10/18/24 GD will approve being out of fiscal yr for filing as a one-time courtesy to assist the customer. No VCB on ladder

Dealer Information

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Approved Labor Rate: \$115.00

Customer Information

Richard Stegehuis
W3144 Thiesen Ln
Helenville, Wisconsin 53137
United States
262-443-5192

Operation Line # 1

Flat Rate Code: 810024 Ladders - R&R Ladder

Fault Code: Damaged/Maintenance

Problem: Customer states that the ladder on their unit has cracked-customer would like looked at.

Hours: .5

Cause: Ladder cracked. I inspected the ladder. Original replacement ladder came in damaged and we had to order a new one.

Amount: 57.50

Remedy: Inspected the new ladder and verified it was not damaged this time. Removed screws in legs, cut the dicor around the top legs, removed the old ladder. Cleaned the area where the feet sit, puttied the new ladder and installed. Dicored around the top and siliconed around the ones attached to the wall.

Sublet Repairs:

\$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag</u> <u>#</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
810498 LADDER EXTERIOR 12 X 95 1/2 BLACK LEFT MOUNT 5 STEP GD132	LADDER EXTERIOR 12 X 95 1/2 BLACK LEFT MOUNT 5 STEP GD132		1	1	135.86

Operation Line # 2

Flat Rate Code: 560016 Entry Door - Adjust Door (Main)

Fault Code: Improper Installation/Build

Problem: Customer requested the main entry door lock and handle be looked at- deadbolt and handle not working correctly. Deadbolt doesn't extend out all the way.

Hours: .5

Cause: The dead bolt was hitting the wall and couldn't fully extend.

Amount: 57.50

Remedy: Drilled out the hold and painted it black.

Sublet Repairs:
\$0.00

Manufacturer #:

Model #:

Serial #: