
PA 840461

Christine Weist <cweist@granddesignrv.com>
To: Alix Mongiat <alix@dealer-advisors.com>
Cc: Michael Shearer <mshearer@granddesignrv.com>, Rodney Jarnagin <rjarnagin@granddesignrv.com>

Good Morning Alix,

I was reviewing your reapproval request, and this is what I found.

1. The original PA# 646832 was approved on 2/24/23. This is well outside of the reapproval guidelines for reapproving pre-auths.
2. The customer didn't purchase the unit until 5/23/23. That would have given your dealership 3 months to order parts and complete the repairs on the unit before the
3. "We did not get all of the parts in until August and by that time the customer had been traveling with the unit and would not be bringing the unit in until the end of the season as he was out of state ordered twice, once in March and again in August. Then an RA was filed with the parts department by your dealership on the order that was ordered and shipped in August, stating "Return for cre



At this time, the denial for your reapproval request will remain denied without the option to submit for coverage at a later date.

Thank you,

Christine Weist

Warranty Assistant Manager

Grand Design RV

5100 Hoffman St.

Elkhart, IN 46516

888-825-2820

574-825-9249 – fax

cweist@granddesignrv.com

www.granddesignrv.com

This electronic transmission and any documents accompanying this electronic transmission contain confidential information belonging to the sender. This information may be legally privileged. The info recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action in reliance on or regarding the contents of this electronically transmitted information is strictly prohibited.

[Quoted text hidden]

This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this message by mistake.

CAUTION: This email originated from outside of the organization!

DO NOT follow guidance, click links, or open attachments unless the email is expected and/or you trust the sender.
