

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2006566
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TSES23NJ050728
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$115.00	SITE/WAREHOUSE	003 / 003B
OWNER INFORMATION		ITEM #	SET399LOFT
DOUGLAS E HOGLUND		DEALER RO #	5781B
1669 NELSON RD		CLAIM START DATE	08/01/2024
New Lenox, IL 60451		CLAIM END DATE	08/01/2024
USA			
Retail Date of Purchase	05/26/2023	WARRANTY EXPIRATION DATE	05/26/2024

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	60-140-01-00-001570	Bathroom (Lav) Sink - Plumbing/Bathroom (Lavatory) Sink/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : afreeman@greenewayrv.com, 2024-08-01 10:41:15 :: BATHROOM SINK HAS FINISH RUBBING OFF,not the correct sink ,remove the drain pipe ,water lines and the faucet from bathroom sink secured new sink into place silicone the seam around the opening for sink tested water lines and drain for leaks after repairs now ok			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$57.50
	Serial#	Appr Hrs	0.50	Appr Labor Amt \$57.50
	Notes			
	per previous claim			

Part

Line# 1	Item #	Description		
	F100194517	SINK, 14" X 17" PLASTIC OVAL LAV SINK, WHITE *REPLACES VPN 209353*		
	Model #	Serial #	Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$38.91
	Appr Qty	1.00	Sub Freight	\$0.00
			Appr Dlr Price	\$38.91
			Appr Freight	\$19.43
	Notes			
	ADDED SHIPPING			

Labor

Line# 2	Operation Code	Operational Description		
	30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : afreeman@greenewayrv.com, 2024-08-01 10:42:54 :: WOOD NEXT TO FIREPLACE IS SPLIT REMOVED OVEN TO REMOVE THE STILE AND REATTCH STILE			
Model#		Dlr Sub Hrs	0.10	Sub Labor Amt \$11.50
Serial#		Appr Hrs	1.00	Appr Labor Amt \$115.00
	Notes			
	per previous claim			

Labor

Line# 3	Operation Code	Operational Description
	30-100-36-00-001049	Cabinet End Panel - Interior/Cabinetry/Touch Up/No Tread Code
	Complaint, Cause, Correction	

Original Note : afreeman@greenewayrv.com, 2024-08-01 10:44:06 :: STAPLES VISIABLE ABOVE FIREPLACE, REMOVED STAPLE FILLED HOLE WITH PUTTY

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$11.50
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Serial#	Appr Hrs	0.10	Appr Labor Amt	\$11.50
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Notes
per previous claim

Labor
Line# 4

Operation Code	Operational Description
30-103-24-00-001125	Linoleum - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : afreeman@greenewayrv.com, 2024-08-01 10:45:06 :: LINO TORN IN FRONT OF BED, FIXED FLOOR AND BLENDED COLOR

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
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Serial#	Appr Hrs	1.20	Appr Labor Amt	\$138.00
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Notes
per previous claim

Labor
Line# 5

Operation Code	Operational Description
30-102-24-00-001094	Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : afreeman@greenewayrv.com, 2024-08-01 10:46:04 :: WARRANTY REPAIR 5 - WHOLE INTERIOR TRIM HAS STAPLES POPPING UP, NAIL HOLES, TRIM THAT NEEDED TO BE PUTTIED, REPAIRED ALL HOLES, STAPLES AND FULLED WITH MATCHING PUTTY

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$23.00
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Serial#	Appr Hrs	3.00	Appr Labor Amt	\$345.00
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Notes
per previous claim

Labor
Line# 6

Operation Code	Operational Description
30-100-01-00-001043	Drawer Front - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : afreeman@greenewayrv.com, 2024-08-01 10:47:37 :: WARRANTY REPAIR 6 - BEDROOM DRESSER DRAWER NEEDS TO BE PUTTIED AND COLOR BLENDED, the drawers manufacturer sent us are wrong size pic and measurements taken, remove and install two top drawer fronts in master bedroom dresser now ok

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$34.50
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Serial#	Appr Hrs	0.60	Appr Labor Amt	\$69.00
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Notes
per previous claim

Part
Line# 1

Item #	Description
F100279746	DRAWER FRONT, 7" X 27" MAPUTO MAPLE, 2022- 550206
Model #	Serial #
Sub Qty	2.00
Sub Dlr Price	\$49.94
Sub Freight	\$19.29
Appr Qty	2.00
Appr Dlr Price	\$49.95
Appr Freight	\$19.29

Notes

Line# 2

Item #	Description
F100279755	DRAWER FRONT, 10" X 27" MAPUTO MAPLE, 2022- 550202
Model #	Serial #
Sub Qty	1.00
Sub Dlr Price	\$31.15
Sub Freight	\$19.32
Appr Qty	1.00
Appr Dlr Price	\$31.15
Appr Freight	\$19.32

Notes

Labor
Line# 7

Operation Code	Operational Description
30-102-01-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/

Replace/No Tread Code

Complaint, Cause, Correction

Original Note : afreeman@greenewayrv.com, 2024-08-01 10:48:25 :: WARRANTY REPAIR 7 - BEDROOM CEILING ABOVE HEADBOARD IS ALL BUBBLED USED BATTEN STRIP TO COVER

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$23.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$23.00

Notes

per previous claim

Labor

Line# 8

Operation Code

30-92-01-00-001194

Operational Description

Interior Wooden Vent Cover - Interior/Interior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : afreeman@greenewayrv.com, 2024-08-01 10:49:11 :: WARRANTY REPAIR 8 - VENT COVER GOING TO THE UPSTAIRS ID DENTED IN.NEED NEW VENT COVER 13 3/4 X 7 3/4

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$23.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$23.00

Notes

per previous claim

Part

Line# 1

Item #

F100146205

Description

VENT, METAL RETURN AIR GRILLE BLACK, 12 X 6

Model #

Serial #

Part tag

Sub Qty 1.00

Sub Dlr Price \$6.89

Sub Freight \$18.44

Appr Qty 1.00

Appr Dlr Price \$6.89

Appr Freight \$18.44

Notes

Labor

Line# 9

Operation Code

30-100-36-00-001050

Operational Description

Cabinet Stiles - Interior/Cabinetry/Touch Up/No Tread Code

Complaint, Cause, Correction

Original Note : afreeman@greenewayrv.com, 2024-08-01 10:50:08 :: WARRANTY REPAIR 9 - BATHROOM CUBBYS HAVE BIG CHIPS, PUTTIED AND BLENDED CHIPS

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$11.50

Serial# Appr Hrs 0.10 Appr Labor Amt \$11.50

Notes

per previous claim

Labor

Line# 10

Operation Code

30-101-24-00-001076

Operational Description

Hinged Passage Door - Interior/Interior Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : afreeman@greenewayrv.com, 2024-08-01 10:51:15 :: WARRANTY REPAIR 10 - INSIDE OF THE BATHROOM DOOR NEEDS TO BE PUTTIED AND COLOR BLENDED PUTTIED AND COLORS BLENDED

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$23.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$23.00

Notes

per previous claim

Labor

Line# 11

Operation Code

30-100-01-00-001059

Operational Description

Entertainment Center Countertop - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : afreeman@greenewayrv.com, 2024-08-01 10:52:46 :: WARRANTY REPAIR 11 - BEDROOM COUNTER IS SCUFFED UP, pics taken counter top gor master bedroom correct size but wrong color, wrong color counter top for master bedroom will need another one

Model# Dlr Sub Hrs 0.00 Sub Labor Amt \$0.00

Serial# Appr Hrs 1.00 Appr Labor Amt \$115.00

Notes

per previous claim					
Part					
Line# 1	Item #		Description		
	F100241584		COUNTERTOP, 17.5 X 61" ANTONE CERUSED GRAY DRESSER TOP		
			COUNTERTOP, 0.625" X 17.5" X 61" ANTONE CERUSED GRAY DRESSER		
			TOP, PRESSED MDF, (12-000637) 2020-2021 467795		
	Model #		Serial #		Part tag
	Sub Qty	1.00	Sub Dlr Price	\$205.79	Sub Freight \$36.38
	Appr Qty	1.00	Appr Dlr Price	\$158.30	Appr Freight \$36.38
Notes					
AJUSTED COST TO REFLECT SALES ORDER					

Labor					
Line# 12	Operation Code		Operational Description		
	30-102-24-00-001094		Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code		
	Complaint, Cause, Correction				
	Original Note : afreeman@greenewayrv.com, 2024-08-01 10:53:39 :: WARRANTY REPAIR 15 - FRAME AROUND BATHROOM DOOR- TRIM IS PEELING OFF LIGHTLY SANDED AND COLOR MATCHED				
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$23.00
	Serial#	Appr Hrs	0.60	Appr Labor Amt	\$69.00
Notes					
per previous claim					

Labor					
Line# 13	Operation Code		Operational Description		
	30-102-01-00-001116		Ceiling Battens, each - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code		
	Complaint, Cause, Correction				
	Original Note : afreeman@greenewayrv.com, 2024-08-01 10:54:37 :: WARRANTY REPAIR 16- MISSING BATTEN STRIP ABOVE CUBBOARD IN KITCHEN CUT AND SECURED BATTEN STRIP				
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$23.00
	Serial#	Appr Hrs	0.20	Appr Labor Amt	\$23.00
Notes					

Submitted	Labor Amt	\$264.50	Approved	Labor Amt	\$1,023.50
	Parts & Freight	\$426.11		Parts & Freight	\$398.06
	Total	\$690.61		Total	\$1,421.56

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.