



# Warranty Claim Form

Date: 3/5/2026

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573TT2729T8844205  
Transcend 22RBX  
Retail Purchase Date: null  
Work Started: 2/16/2026  
Work Completed: 2/16/2026

Claim Status: Paid  
Dealer Work Order #: 13210B  
Unit Offline Date: 1/21/2026

Claim #: 969596  
Labor: \$322.00  
Parts: \$9.80  
Shipping: \$0.00  
Total: \$331.80

Notes: cc-2/20/26 Please hold parts for 30 days after claim is paid

### Dealer Information

### Customer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$140.00

### Operation Line # 1

*Flat Rate Code:* 330002 Lines - Fresh Water Line Repair

*Fault Code:* Improper Installation/Build

*Problem:* Water floor on city and fresh tank is very weak.

*Hours:* .5

*Cause:* It was only the pumped water flow that was weak. The pump needed adjustment.

*Amount:* 70.00

*Remedy:* Removed the panel and used an allen wrench to adjust the pumps pressure then tested water floor and all faucets and toilet. Had good pressure now. Put panel back on. \*No adjust or repair code for \$0.00 this.

*Sublet Repairs:*

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 2

*Flat Rate Code:* 610002 Vinyl Board - R&R Interior Wall Panel (T-nailed) *Fault Code:* Improper Installation/Build

*Problem:* Wall is cracked behind the booth seat.

*Hours:* .5

*Cause:* Crack in wall panel.

*Amount:* 70.00

*Remedy:* Used a very fine sandpaper and sand sharp edge then used glue and glued the panel down then used putty to blend. \*No repair code.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	3.50

### Operation Line # 3

*Flat Rate Code:* 660017 Sliding Doors (wood/glass) - Repair *Fault Code:* Improper Installation/Build Door

*Problem:* Edge of slide door to bedroom has a scrape.

*Hours:* .2

*Cause:* Scrape

*Amount:* 28.00

*Remedy:* Used wood marker to cover.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 4

*Flat Rate Code:* 650002 Base Cabinets - Repair Base *Fault Code:* Improper Installation/Build Cabinet

*Problem:* Deep staple holes in all cabinets and a few walls.

*Hours:* .3

*Cause:* Deep holes in wall and cabinets from staples.

*Amount:* 42.00

*Remedy:* Used putty to fill hoels.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	2.10

### Operation Line # 5

*Flat Rate Code:* 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

*Problem:* All 6 white ceiling trim have black scuffs and stains or scratches.

*Hours:* .1

*Cause:* Manufacturer left black marks on white ceiling trim.

*Amount:* 14.00

*Remedy:* Used quick solve and a cloth to remove the stains.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.70

**Operation Line # 6**

*Flat Rate Code:* 660017 Sliding Doors (wood/glass) - Repair *Fault Code:* Improper Installation/Build Door

*Problem:* Bedroom door does not close evenly and the magnets do not line up. *Hours:* .2

*Cause:* Door is not aligned properly. *Amount:* 28.00

*Remedy:* I removed the fascia then was able to access the rollers to adjust them, now the magnets line up and there is almost no gap at top or bottom of slider door to bedroom. *Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

**Operation Line # 7**

*Flat Rate Code:* 650023 Dinette Base - Repair Base *Fault Code:* Improper Installation/Build

*Problem:* Panel on the back of the booth seat bottom edge is all chewed up and lifting. *Hours:* .3

*Cause:* Manufacturer bent the panel when installing causing it to peel. *Amount:* 42.00

*Remedy:* Found some decor tape that matches, I measured and cut batten strip then retaped to match and batten will cover the damaged area. I pin nailed into place. *Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	2.10

**Operation Line # 8**

*Flat Rate Code:* 620010 Trims/Edging - Repair Edging *Fault Code:* Improper Installation/Build

*Problem:* Where the panel and trim meet next to the shower it looks unfinished and there is a gap. Uneven. *Hours:* .2

*Cause:* Gap and rough edge between wall and trim next to shower. *Amount:* 28.00

*Remedy:* Used putty to fill the gap then wiped down with murpheys oil soap to clean away any excess. *Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	1.40