

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 13204

Date In: 30 JAN 26 Author: MGRAY
Promised Date: 31 JAN 26 Stock No: 11165
: Year: 2024
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: REFLECTION 150 SERIES
: MIDDLEBURY, IN Model: 270BN
Postal/Zip: 46540 Miles/Hrs: 0
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: NONE Tag#:
Purchased Date: 03 APR 25 :
Delivery Date: 29 APR 25 :
InService Date: :
Serial#: 573FR3128R3350305 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: WARRANTY REPAIR 1 - BRAKE LIGHTS ARE NOT W 1020 GRAND
WORKING. NEED DIAG FOR REPAIR.
CAUSE: pics taken lowered underbelly found clip
for harness that goes towards front of
camper broken also when testing lights
the 7 way gets hot but all exterior
lightd comr on when using left or right
brake lights and lights flashing pics
taken will need a new 7 way fromt
control module board.....
CORRECTION: will need new harness and abs control
module....after replacing harness and
abs control box was still having same
issues will new a new 7bway control
module board for frontfor
temporary fix we bypassed the lights
derect to 7 way for lighting to work
1 COMPLAINT: NEED TO REPLACE THE CONTROL BOX CIRCUIT W 1020 GRAND
BOARD ONLY TO RESOLVE PREVIOUS CONCERN
WITH THE BRAKE LIGHTS.
CAUSE: after replacing the abs circuit board in
front of unit the lights was doing the
same exact thing the clearance lights
would come on when using the right or
left directionals stop dig some more
digging and found that the left and
right front directional lights/ camera
options the trigger wire was wired

Continued on page 2

Work Order : 13204

```

*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
                                direct to ground interfaces in the
                                lighting system pic taken of what lights

CORRECTION: wired both front directional lights
              correctly and test lights are now
              working correctly and used silicone to
              seal off lights  PN: 430214 REQUESTED:4
              APPROVED: 1.0  **HOLD ALL PARTS FOR 30
              DAYS AFTER CLAIM IS PAID.**

WARR COMPLAINT: Transferred to GRV*13204B on 11 APR 26  W    1020  GRAND
              Estimate amount was 0.00 WARRANTY REPAIR
              2 - UNDERBELLY HAS SOME OPENINGS THAT
              NEED TO BE SEALED UP.

CAUSE:       pics taken before and after sealant was
              used

CORRECTION:  used expanded black foam to seal area's
              on underbelly needed  REQUEST: .5

WARR COMPLAINT: Transferred to GRV*13204B on 11 APR 26  W    1020  GRAND
              Estimate amount was 0.00 WARRANTY REPAIR
              3 - IN BATHROOM THERE IS A MOTION LIGHT
              THAT IS FLICKERING. IT DOES NOT JUST
              STAY ON AS IT SHOULD CHECK FOR DIAG

CAUSE:       there is good voltage going to the
              light.  the sensor light is flickering
              and very dim  pics taken

CORRECTION:  will need a new motion sensor light
              ..... REQUEST:

WARR COMPLAINT: Transferred to GRV*13204B on 11 APR 26  W    1020  GRAND
              Estimate amount was 0.00 WARRANTY REPAIR
              4 - DS DOG LEASH HOLDER PULLED OUT AND
              NEED REPAIR/REPLACE

CAUSE:       they had two self tapping screws hold
              dog leash in place that came loose pic
              taken before and after

CORRECTION:  i had add 3. 1/4 inch bolts with lock
              washer and secured bracket into place
              REQUEST: .9

WARR COMPLAINT: Transferred to GRV*13204B on 11 APR 26  W    1020  GRAND
              Estimate amount was 0.00 WARRANTY REPAIR
              5 - WHEN FLUSHING TOILET, WATER IS
              BUBBLING UP LIKE THE VENT IS CLOGGED.

CAUSE:       what i found was the 3 inch pipe going to
              black tank was plugged with balls of
              toilet paper

CORRECTION:  flushed out the 3 inch pipe going to
              black tank and fill tank twice alot of
              toilet paper and debri  make sure the
              customer is using rv toilet paper
              something that breaks down with ease
    
```

Continued on page 3

Work Order : 13204

REQUEST: 2.2

WARR COMPLAINT: Transferred to GRV*13204B on 11 APR 26 W 1020 GRAND
Estimate amount was 0.00 WARRANTY REPAIR
6 - ROOF IS LEAKING TO THE INSIDE. CMR
SPOKE DIRECTLY WITH DUSTIN AND SHOWED
HIM WEHRE LEAK WAS.

CAUSE: inspection for water leaks

CORRECTION: roof inspection was done rubber membrane
and all vents and sealants are ok i also
checked screws in gutter track found no
rust i also pulled light and vent shroud
from inside ceiling couldn't find no
sign of water intrusion i also used
thermo image camera and a camera to look
inside ceiling couldn't find leak maybe
next time if if issues happens again
have customer get photos

Table with 8 columns: Job #, Part No, Description, PARTS, Bill to, Qty, Price, Total. Rows include WARR0 822000308 ABS CONTROLLER ASSEMBLY, WARR0 120376 WIRE HARNESS 25 ' FRT MAIN, and 1 8220430214 CONTROL BOX CIRCUTE BRD. O.

Table with 8 columns: Job#, Lab Code, Description, LABOUR, Mech, Bill to, Hrs, Rate, Total. Rows include various labour codes (Z992) and manufacturer warranties (WARR) for different jobs (ARR01-ARR06).

Table with 8 columns: Job #, Excode, Description, EXTRAS, bill to, Qty, Price, Total. Rows include ARR01 FRT FREIGHT FOR #120376 and ARR01 FRT FREIGHT FOR 120309, 12030.

Continued on page 4

Work Order : 13204

BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1020	808.28	953.40	0.00	238.38	0.00	2,000.06
	Totals	808.28	953.40	0.00	238.38	0.00	2,000.06

&k2S
&k0S