



Alix Mongiat <alix@dealer-advisors.com>

RE: Claim 2563807 Labor Line 3

Rockwood & Flagstaff Authorizations <rockwoodflagstaffauths@forestriverinc.com>

Thu, Feb 5, 2026 at 2:09 PM

To: Alix Mongiat <alix@dealer-advisors.com>

Good afternoon, Alix

Respectfully the denial will stand. We need to see pictures showing the issue, which was that the lights came off the unit and were hanging loose. Neither the pictures on the claim or these ones show that.

Thank you for reaching out and have a great day!

**ADDISON CONSIGLIO**
WARRANTY AUTHORIZATIONSaconsiglio@forestriverinc.com
office: (574) 642-8967201 W Elm St.
Millersburg, IN 46543

From: Alix Mongiat <alix@dealer-advisors.com>
Sent: Thursday, February 5, 2026 1:57 PM
To: Britteny V. Dillon <bvdillon@forestriverinc.com>
Subject: Claim 2563807 Labor Line 3

Good afternoon,

Attached are photos of the lights off the unit. Unfortunately this is the best the dealership can do as they were hanging down in the way when the unit was delivered. They were removed to avoid getting caught on anything and causing damage to the unit.

Please reconsider denial as this was a manufacturer flaw and should be covered under warranty.

Thanks,

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Alix Mongiat

Warranty Administrator

iClaims Services

www.iclaimsservices.com

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