

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2563807
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TFLF27TZ200311
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 010 / 010D
 ITEM # FLT26SFK
 DEALER RO # 13178
 CLAIM START DATE 01/28/2026
 CLAIM END DATE 03/05/2026

Labor rate: \$140.00
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 30-102-01-00-004033	Operational Description Snap-In Trim, each - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code
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Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-01-28 11:53:18 :: Complaint: Ceiling trim has black scrape marks on them. Cause: Manufacturer left black marks and scrapes on white plastic ceiling trim. Correction: Used quick solve and liquid scouring agent to remove the black marks from 5 ceiling trim pieces.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$42.00

Notes

Authorizing at 0.30 as I am only seeing 3 clear marks in the photos on the trim. Thank you. We have updated the repair code to a more appropriate one based on the identified root cause of this repair request

Part

Line# 1	Item # USERPART	Description Shop supplies: quick solve and liquid scouring agent
	Model #	Serial # Part tag
	Sub Qty 1.00	Sub Dlr Price \$2.10 Sub Freight \$0.00
	Appr Qty 1.00	Appr Dlr Price \$2.10 Appr Freight \$0.00

Notes

Labor

Line# 2	Operation Code 30-102-24-00-003061	Operational Description Ceiling Panel - Touchup - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code
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Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-01-28 11:54:43 :: Complaint: Next to the ceiling trim in the dining/living room, the ceiling has a cut. Cause: Slight cut in ceiling panel next to the plastic ceiling trim from manufacturer. Correction: Cleaned it to be sure it was not just a pencil mark, it is not. Used a bit of off white/light tan putty to fill the slight cut. No longer able to see it in the ceiling panel.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$42.00

Notes

Part

Line# 1	Item # USERPART	Description shop supplies - putty
	Model #	Serial # Part tag

Sub Qty	1.00	Sub Dlr Price	\$2.10	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$2.10	Appr Freight	\$0.00

Notes

Labor

Line# 3 **Operation Code** **Operational Description**
 20-78-01-11-000805 Lippert Awning LED Light Strip - Exterior/Awnings (Lippert)/Replace/Electrical
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2026-01-28 11:55:59 :: Complaint: The awning light strip was hanging down on arrival. Cause: Light was hanging off on arrival from manufacturer. Correction: Remove and replace the light strip.

Model# 1	Dlr Sub Hrs	0.60	Sub Labor Amt	\$84.00
Serial# 1	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

hello, I am not seeing anything hanging down in the photos, please advise.
 The lights were pulled off already, so they did not get caught up on anything or do damage to the outside of the unit. Thanks.
 Hello, we would need to see pictures showing the issue with the light. Without those we are unable to authorize this line.
 Unfortunately, in this situation we do not have a photo. When the unit arrived our sales team checked in the unit and pulled off what was left of the lights without taking a photo. We are hopeful that this honesty and transparency will allow you to make an exception to the requirement for a photo.
 Respectfully denied at this time as there are no photos showing the issue. Thank you for understanding.
 Per email agreement with Alix Mongiat we are authorizing for a 50/50 split on the part costs only. No labor time allowed. Thank you.

Part

Line# 1 **Item #** **Description**
 F100830985 AWNING PART - SOP: LED LIGHT TUBE W/ SAE CONNECTOR - BLACK PLASTIC, WHITE LIGHT - 21' - V# 2025003881 | REPLACED V# 2020044663

Model #	Serial #	Part tag
Sub Qty 1.00	Sub Dlr Price \$151.18	Sub Freight \$164.28
Appr Qty 1.00	Appr Dlr Price \$151.18	Appr Freight \$164.28

Notes

Submitted	Labor Amt	\$196.00	Approved	Labor Amt	\$84.00
	Parts & Freight	\$319.66		Parts & Freight	\$319.66
	Total	\$515.66		Total	\$403.66

DEALER **DATE**
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE

All repairs described have been inspected and are satisfactory.