

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2600990
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUP28TP108105
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
Labor rate:	\$140.00	ITEM #	PUT38DEN
OWNER INFORMATION		DEALER RO #	13169B
		CLAIM START DATE	03/05/2026
		CLAIM END DATE	04/07/2026

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	70-725-01-11-001978	Water Heater - complete - Appliances/Water Heater (GE)/Replace/Electrical
	Complaint, Cause, Correction	
	Original Note : greeneway@dealer-advisors.com, 2026-03-05 16:32:10 :: Complaint: The water heater is cracked on the diaphragm. Cause: The water heater has a crack in the diaphragm and is leaking a lot. The unit was received and the DAF done on the unit on 12/15/25, the unit was winterized by the manufacturer and not touched again until now. Correction: Need to replace water heater.	

Model#	1	Dlr Sub Hrs	1.50	Sub Labor Amt	\$210.00
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Serial#	1	Appr Hrs	2.00	Appr Labor Amt	\$280.00
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Notes

claim submitted to vendor follow email thread

Case Number: 00253609
thread::oOgF1_C1c2WOMnq5EUnmSgY::

****Respond directly to this email and do NOT change the subject line to ensure proper delivery.**

GE Appliances, Recreational Living approves R/R of GE Profile Tankless On-Demand Water Heater (LP) and 2 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

This authorization is valid for 30 days from the date issued. All repairs must be completed within this 30 day time period to be covered. If repairs cannot be completed within the approval time allowed, a new authorization will need to be obtained. No authorizations will be given if the warranty date has expired, even if an authorization was previously given and the warranty work was not completed within the time allotted.

All charges must be submitted to GE Appliances, Recreational Living within 120 days of the repair being completed, or no credit will be allowed.

******Please note for complete replacements a picture of the serial tag removed from the defective unit is required. VCB will not be paid until a removed tag picture is received.**

Account: 0014600000mDaUm
Dealer:
Date of Purchase:

Product:
Claim Reason: Defective

Note: As of 1/1/2022 replacements must be shipped direct from GE Appliances, Recreational Living. A VCB cannot be submitted for reimbursement of parts only labor.

Eve Barnes
Senior Warranty Coordinator

GE Appliances, Recreational Living
RecreationalLiving-Warranty@geappliances.com
1-800-772-7262

www.geappliancesrecreationalliving.com | 1-800-772-7262
SALES | WARRANTY | ORDERS
Business Hours: Monday - Friday 7AM - 4PM (EST)

Our mailing address is:
GE Appliances, Recreational Living
2810 Bridger Ct.
Elkhart, IN 46514

A no charge warranty replacement order for GE Profile Tankless On-Demand Water Heater (LP) PR60PTLWBU, has been placed and will ship to the address provided. Please allow 1-5 business days for transit.

****Please note for complete replacements a picture of the serial tag removed from the defective unit is required. VCB will not be paid until a removed tag picture is received.

Date of Purchase:
Case #: 00253609
ERP Order #:
26.03823

Address: Greeneway RV Sales & Service
Ref# 2600990
8220 State Highway 13
Wisconsin Rapids
WI
54494
USA
715-325-5170
greeneway@dealer-advisors.com

Thank you,

Eve Barnes

Senior Warranty Coordinator

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Part					
Line# 2	Item #	Description			
	USERPART	30% markup for part - PR60PTLWBU GE Profile Tankless On-Demand Water Heater (LP) - \$210.60			
	Model #	Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$63.80	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$63.80	Appr Freight \$0.00
Notes					

Line# 3	Item #	Description			
	USERPART	Butyl tape grey			
	Model #	Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$9.54	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$9.54	Appr Freight \$0.00
Notes					

Labor					
Line# 2	Operation Code		Operational Description		
	70-147-01-00-001659		TV Swing Arm Bracket - Appliances/Television/Replace/No Tread Code		
	Complaint, Cause, Correction				
	Original Note : greeneway@dealer-advisors.com, 2026-03-05 16:34:00 :: Complaint: The TV mounted from factory fell off the wall during transport. Cause: The TV was mounted slightly too high and missed the TV backer and ended up ripping out of the wall. Correction: We were able to remount it to the backer and it seems to be holding solid.				
	Model#	Dlr Sub Hrs	1.50	Sub Labor Amt	\$210.00
	Serial#	Appr Hrs	1.50	Appr Labor Amt	\$210.00
Notes					

Submitted	Labor Amt	\$420.00	Approved	Labor Amt	\$490.00
	Parts & Freight	\$73.34		Parts & Freight	\$73.34
	Total	\$493.34		Total	\$563.34

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	