



Warranty Claim Form

Date: 12/18/2025

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TT3725T7703868

Transcend 335BHT

Retail Purchase Date: null

Work Started: 12/1/2025

Work Completed: 12/2/2025

Claim Status: Paid

Dealer Work Order #: 13150B

Unit Offline Date: 10/28/2025

Claim #: 952603

Labor: \$112.00

Parts: \$0.00

Shipping: \$0.00

Total: \$112.00

Notes: cc-12/5/25 650002 we typically do not putty the inside of cabinets but I will approve as the staples are apparent Please hold parts for 30 days after claim is paid

Dealer Information

1127 Greeneway RV Sales & Service
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715-325-5170
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Approved Labor Rate: \$140.00

Customer Information

Operation Line # 1

Flat Rate Code: 560049 Lg. Comp./Pass Thru/Kitch./Ent. Ctr. - Adjust/ *Fault Code:* Improper Installation/Build Repair Door (includes door and frame)

Problem: Bottom of bunk door is peeling up.

Hours: .2

Cause: Peeled bottom edge of the door.

Amount: 28.00

Remedy: Used sandpaper to lightly sand off the bottom edge then used white paint pen to cover.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 650002 Base Cabinets - Repair Base *Fault Code:* Improper Installation/Build Cabinet

Problem: Deep staples holes inside the cabinets.

Hours: .3

Cause: Deep holes from staples were not filled by the manufacturer.

Amount: 42.00

Remedy: Filled deep holes with putty then wiped down with Murphy's oil soap.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 350041 Showers - Seal Base & Surround *Fault Code:* Improper Installation/Build

Problem: While running the shower in the bathroom, water is coming from the corner.

Hours: .2

Cause: The stall did not have sealant at the bottom and corner of the shower stall.

Amount: 28.00

Remedy: I checked under shower to see if there was a leak at the drain or back of the shower faucet and *Sublet Repairs:* nothing was leaking at either. I then checked for sealant and there was none so I sealed with clear silicone \$0.00 then tested and now the water is not leaking out on to the floor like it was.

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

Problem: The trim on ceiling above the love seat, the nails are not set and the tape looks dirty on the edge of it.

Hours: .1

Cause: Protruding nails from factory.

Amount: 14.00

Remedy: Set the nails then cleaned up the tape.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: