



Warranty Claim Form

Date: 4/2/2026

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TT2312T8842972

Transcend 161BH

Retail Purchase Date: null

Work Started: 12/15/2025

Work Completed: 3/27/2026

Claim Status: Paid

Dealer Work Order #: 13146B

Unit Offline Date: 10/30/2025

Claim #: 976787

Labor: \$322.00

Parts: \$102.48

Shipping: \$46.83

Total: \$485.35

Notes: *UPDATED - RL 3/31/26 *sent back to dealer to add parts/invoices per email from Alix - RL 3/31/26 JPH 12-16-25
650002 denied, GDRV does not putty inside cabinets.

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$140.00

Customer Information

Operation Line # 1

Flat Rate Code: 580020 Slider/Crank Out Windows - Screen *Fault Code:* Damaged/Maintenance
Replace

Problem: Screen next to the table is ripped.

Hours: .2

Cause: Screen ripped from manufacturer.

Amount: 28.00

Remedy: Removed spline and screen, installed new screen material wit spline, reinstalled
screen into window.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	1.40

Operation Line # 2

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

Problem: Scrapes in wood and on some ceiling trim throughout the unit.

Hours: .1

Cause: Scrapes in wood and trim from manufacturer.

Amount: 14.00

Remedy: Used cleaner to remove marks on ceiling trim then filled scraped wood with
putty.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
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960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only	1	1	0.70
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Operation Line # 3

Flat Rate Code: 510008 Decals - R&R Sidewall Decal/Logo/Die Fault Code: Improper Installation/Build Cut

Problem: DS decals are bubbled and peeling.

Hours: 1

Cause: Improper install from manufacturer.

Amount: 140.00

Remedy: Tried to press out the bubbles to no avail, need to replace 3 decals. 1 hour include attempted repair and replacement.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
512362 DIE CUT SIDE #41 TRANSCEND	DIE CUT SIDE #41 TRANSCEND		1	1	23.36
512118 DIE CUT TRANSCEND SIDE #34 RH	DIE CUT TRANSCEND SIDE #34 RH		1	1	8.25
591105 DIE CUT SIDE #27 RH XPLOR 2021	DIE CUT SIDE #27 RH XPLOR 2021		1	1	18.58

Operation Line # 4

Flat Rate Code: 510008 Decals - R&R Sidewall Decal/Logo/Die Fault Code: Improper Installation/Build Cut

Problem: ODS decals are bubbled and peeling.

Hours: 1

Cause: Improper install at manufacturer.

Amount: 140.00

Remedy: Replace decals on ODS and the rear deacl.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
591104 DIE CUT SIDE #27 LH XPLOR 2021	DIE CUT SIDE #27 LH XPLOR 2021		1	1	18.58
591086 DIE CUT SMALL TRANSCEND LEGEND XPLOR 2021	DIE CUT SMALL TRANSCEND LEGEND XPLOR 2021		1	1	0.00
512363 DIE CUT SIDE #42 TRANSCEND	DIE CUT SIDE #42 TRANSCEND		1	1	23.36
512117 DIE CUT TRANSCEND SIDE #34 LH	DIE CUT TRANSCEND SIDE #34 LH		1	1	8.25

Operation Line # 5

Flat Rate Code: 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified
Fee

Problem: Invoice 1526651 - \$3.40 Invoice 1531103 - \$7.94 Invoice 1527624 - \$2.70

Hours: 0

Cause: Invoice 1526651 - \$3.40 Invoice 1531103 - \$7.94 Invoice 1527624 - \$2.70

Amount: 0.00

Remedy: Invoice 1526651 - \$3.40 Invoice 1531103 - \$7.94 Invoice 1527624 - \$2.70

Sublet Repairs: \$14.04

Manufacturer #:

Model #:

Serial #: