



Warranty Claim Form

Date: 1/15/2026

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT1616T8843029
Transcend 131DL
Retail Purchase Date: null
Work Started: 12/19/2025
Work Completed: 12/19/2025

Claim Status: Paid
Dealer Work Order #: 13140B
Unit Offline Date: 11/3/2025

Claim #: 959079
Labor: \$154.00
Parts: \$0.00
Shipping: \$0.00
Total: \$154.00

Notes: cc-1/7/26 Please hold parts for 30 days after claim is paid

Dealer Information

Customer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Operation Line # 1

Flat Rate Code: 580036 Egress Windows - Seal Glass

Fault Code: Improper Installation/Build

Problem: The exterior of window next to the entrance door has large amounts of clear silicone smeared around it.

Hours: .2

Cause: Manufacturer had a lot of excess clear silicone around the window.

Amount: 28.00

Remedy: Used quick solve and a scraper to remove the silicone from around the window.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 720078 Refrigerator - Door Adjustment (per *Fault Code:* Improper Installation/Build door)

Problem: Refrigerator door has sticky substance near the top of the door.

Hours: .1

Cause: Manufacturer had silicone smeared on the face of the refrigerator.

Amount: 14.00

Remedy: Used quick solve to remove the silicone. *No repair code to choose from.

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

Operation Line # 3

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

Problem: Deep staples holes in walls and cabinets throughout the unit.

Hours: .4

Cause: Deep holes in paneling and cabinets from staples.

Amount: 56.00

Remedy: Used putty and filled the holes.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 350051 Toilet - Resecure

Fault Code: Improper Installation/Build

Problem: Toilet is leaking at the base.

Hours: .2

Cause: Toilet bolts are loose.

Amount: 28.00

Remedy: Removed caps, tightened bolts, wiped up water that was from the toilet and ran water through toilet. Let it sit and there is no longer any water leaking from the toilet.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 5

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

Problem: White ceiling trim has black marks on it.

Hours: .1

Cause: Black marks from the manufacturer.

Amount: 14.00

Remedy: Used quick solve to remove marks on three pieces of ceiling trim.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 6

Flat Rate Code: 610004 Vinyl Board - Repair Panel

Fault Code: Improper Installation/Build

Problem: ODS beneath emergency window there is a nail protruding out of the wall beneath seam tape.

Hours: .1

Cause: Nail was not set by the manufacturer.

Amount: 14.00

Remedy: Set nail so it no longer is bulging from beneath seam tape.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: