



Warranty Claim Form

Date: 12/11/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT2720T8842844
Transcend 23BHX
Retail Purchase Date: null
Work Started: 11/26/2025
Work Completed: 11/26/2025

Claim Status: Paid
Dealer Work Order #: 13125B
Unit Offline Date: 10/23/2025

Claim #: 951552
Labor: \$224.00
Parts: \$9.28
Shipping: \$0.00
Total: \$233.28

Notes:

Dealer Information

Customer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Operation Line # 1

Flat Rate Code: 660002 Cabinet Doors - Repair Door

Fault Code: Improper Installation/Build

Problem: Mirrors on cabinet doors next to bed rattle badly while opening.

Hours: .4

Cause: Manufacturer did not use silicone to create a buffer and allowed mirror to rattle badly when opening.

Amount: 56.00

Remedy: Used clear silicone and ran a bead around backside of the mirror on both doors, no longer does it rattle after siliconing it.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	9.28

Operation Line # 2

Flat Rate Code: 680022 Chairs - Repair Recliner

Fault Code: Improper Installation/Build

Problem: Sofa not plugged in and manufacturer has it screwed down.

Hours: .3

Cause: Manufacturer did not plug in the recliner.

Amount: 42.00

Remedy: Had to pull up the sofa and plug the cord into outlet.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 680056 Drapes/Curtains - Repair

Fault Code: Damaged/Maintenance

Problem: Privacy curtain has stains.

Hours: .2

Cause: Stains on curtains.

Amount: 28.00

Remedy: Used fabric cleaner to remove the stains.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 560008 Entry Door - R&R Door Slam Latch/Lock *Fault Code:* Improper Installation/Build Assembly

Problem: Rear door will not close.

Hours: .7

Cause: Improper install of the latch at the manufacturer.

Amount: 98.00

Remedy: Removed the latch on door, had to gently pound part of latch close to other metal so I could install latch out further. Drilled new holes and installed the latch, this took a few times for adjusting so it would lock once steps were up and in the unit. Now door latches and both locks work on rear entrance door.

Manufacturer #:

Model #:

Serial #: