

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2506317
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TPU820TP107724
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 420 / 420
 ITEM # PUT421LFT
 DEALER RO # 13110B
 CLAIM START DATE 11/20/2025
 CLAIM END DATE 12/08/2025

Labor rate: \$140.00
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 30-100-12-00-001056 Backsplash - Interior/Cabinetry/Resecure or Tighten/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-11-20 11:06:54 :: Complaint: Backsplash behind stove is bubbling. Cause: The backsplash above the stove has a bulge in it. Correction: There is no simple way of taking it off and resticking it. The silicone along the wall and counter will have to be cut to push the extra material down and the vent hood will have to come off too and glue will have to be put between the wall and the backsplash.

Model# x	Dlr Sub Hrs	2.00	Sub Labor Amt \$280.00
Serial# x	Appr Hrs	1.00	Appr Labor Amt \$140.00

Notes
 flat rate
 .30 r/ri range hood
 .20 r/ri trim
 .50 secure backsplash

Part

Line# 1	Item #	Description			
	USERPART	Panel Nail 1" wht 1.5oz			
	Model #	Serial #		Part tag	
	Sub Qty 1.00	Sub Dlr Price \$6.75		Sub Freight	\$0.00
	Appr Qty 1.00	Appr Dlr Price \$5.19		Appr Freight	\$0.00

Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 10-56-24-00-000213 Slide Out Underbelly - Frame & Chassis/Slide Out System-Seals, Exterior Room/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-11-20 11:08:06 :: Complaint: Seal up around where piping holes goes into underbelly for black/grey tank. Cause: The holes where the termination hoses come out of the frame from the tank were not sealed from the factory. Correction: Sealed them up with expanding foam.
 Additional Note : greeneway@dealer-advisors.com, 2025-11-20 11:08:59 :: No other repair code

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$42.00
Serial#	Appr Hrs	0.30	Appr Labor Amt \$42.00

Notes

Labor

Line# 3	Operation Code	Operational Description
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50-134-01-00-001443

LP Regulator - Includes Leak Test - LP Gas/LP Gas System/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-11-20 11:09:40 :: Complaint: LP regulator is letting too much propane through. Cause: The regulator was holding at 17 inches in the water column. Correction: Replaced the regulator.

Model#	Dlr Sub Hrs	1.10	Sub Labor Amt	\$154.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00

Notes

flat rate to r/r regulator
Part Return Required. Please attach tracking information. Part will be processed when received.
Please leave on your side.

Tracking 1Z03RW629018499644

Thank you for the tracking information. Claim will be processed once part is received. Please leave on your side.

Part

Line# 1	Item #	Description			
	USERPART	MECMER425-12 Thermoplastic LP gas hose F QCC Type I Connection x 1/4IN			
	Model #	Serial #	Part tag	0000394011	
	Sub Qty	1.00	Sub Dlr Price	\$23.32	Sub Freight
	Appr Qty	0.00	Appr Dlr Price	\$0.00	Appr Freight
					\$0.00

Notes

Line# 2	Item #	Description			
	50G01932A	REGULATOR, 5TH WHEEL HOOKUP 1/4 X 24 WITH TYPE1, 30PSI 3/8F REGULATOR, 5TH WHEEL HOOKUP 1/4 X 24 WITH TYPE1, 30PSI 3/8F SA			
	Model #	Serial #	Part tag	0000394012	
	Sub Qty	1.00	Sub Dlr Price	\$103.53	Sub Freight
	Appr Qty	1.00	Appr Dlr Price	\$44.77	Appr Freight
					\$0.00

Notes

Total part cost equals Dealer/Standard price \$34.44 (Vendor Price \$20.87 + 65% FR parts mark up) +30% state mark up

Labor

Line# 4	Operation Code	Operational Description
	40-197-01-11-001316	110 Volt Shore Line Power Cord - Non-Detachable, Hard Wired - Electrical/110 Volt Exterior/Replace/Electrical

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-11-20 11:13:27 :: Complaint: The bathroom light switch causes the fuse to blow, bypassed the wire and found that there is something wrong with the wire they have run from the panel to the switch, we will have to run a new wire. Cause: Whenever you turned the rear bathroom light on it would pop the fuse for the rear power, somewhere in the wall the wire is shorted out. Correction: Ran a new wire in the underbelly to the fuse panel and it is no longer popping fuses. Additional Note : greeneway@dealer-advisors.com, 2025-11-20 11:14:24 :: Unsure on correct labor code

Model#	Dlr Sub Hrs	5.50	Sub Labor Amt	\$770.00
Serial#	Appr Hrs	1.50	Appr Labor Amt	\$210.00

Notes

the labor time is excessive flat rate to run a new wire is 1 hour new wire
.50 access underbelly

how much time did it take to diag this problem ??
Hello, this is a new tech, 1.5 hours is acceptable. Thank you!

Labor

Line# 5	Operation Code	Operational Description
	30-100-02-00-003062	Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-11-20 11:16:48 :: Complaint: The left closet door in the rear bedroom has a small crack around the latch and the latch is not level so it will not secure. Cause: Latch is misaligned and cracked from factory. Correction: Lowered the latch to where it secures and put putty over the small crack.

Model#	Dlr Sub Hrs	0.60	Sub Labor Amt	\$84.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes

closest code to adjust latch
flat rate
.10 adjust latch
.10 touch up

Submitted	Labor Amt	\$1,330.00	Approved	Labor Amt	\$490.00
	Parts & Freight	\$108.15		Parts & Freight	\$49.96
	Total	\$1,438.15		Total	\$539.96

DEALER _____ **DATE** _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE

All repairs described have been inspected and are satisfactory.