



Warranty Claim Form

Date: 2/26/2026

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573FR3129R3349888
Reflection 270BN
Retail Purchase Date: 5/13/2025
Work Started: 11/12/2025
Work Completed: 2/5/2026

Claim Status: Paid
Dealer Work Order #: 13106
Unit Offline Date: 4/3/2024

Claim #: 965314
Labor: \$371.00
Parts: \$744.82
Shipping: \$181.64
Total: \$1382.61

Notes: TG 12-5-25 420004 No defect seen in photos provided. 12-19-25 680021 Thank you for sending this in for review. Lippert will authorize the replacement of the complete recliner and .50 labor. The part number authorized is: 20220025861 - LEFT ARM RECLINER (TP) 2022 GDRV REFLECTION/IMAGINE RECOVER Please don't hesitate to let us know if we can help with anything else. Case# 6452983

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$140.00

Customer Information

JAMES ORTH
1520 80TH ST NORTH
WISCONSIN RAPIDS, Wisconsin
54494
United States
7154596784

Operation Line # 1

Flat Rate Code: 560016 Entry Door - Adjust Door (Main)

Fault Code: Improper Installation/Build

Problem: Exterior door is hard to open and close. Has oiled but doesn't seem to help. Needs to slam door to close from outside and yank hard to shut from inside.

Hours: .5

Cause: The door was warped out.

Amount: 70.00

Remedy: Put the tool that pushes door in slightly- were able to straighten the door, now checks okay.

Sublet Repairs:
\$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 420013 Lights (Interior) - R&R LED Light

Fault Code: Component Failure

Problem: Bathroom switch only turned on once, not doesn't work. Main light works, but the motion light in the bathroom does not work.

Hours: .4

Cause: Tested the switch and light fixture, light fixture failed.

Amount: 56.00

Remedy: Replace with a new light fixture.

Sublet Repairs: \$0.00

Manufacturer #: *

Model #: *

Serial #: *

<u>Part</u>	<u>Description</u>	<u>Return Tag</u> <u>#</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
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420689 LIGHT INTERIOR STEP LED	LIGHT INTERIOR STEP LED BLACK	1	1	6.85
BLACK MOTION WET LOCATION SURF	MOTION WET LOCATION SURF			
MNT	MNT			

Operation Line # 3

Flat Rate Code: 720078 Refrigerator - Door Adjustment (per *Fault Code:* Component Failure door)

Problem: The refrigerator door latch either wont latch or will latch and is very hard to open. Need to lift the bottom of the door to open when not opening. *Hours:* .5

Cause: Handle is not adjusted properly. *Amount:* 70.00

Remedy: Adjusted the handle * No other repair labor code * *Sublet Repairs:* \$0.00

Manufacturer #: 1 *Model #:* 1 *Serial #:* 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
961751 LIPPERT LABOR ONLY	LIPPERT LABOR ONLY		1	1	0.00

Operation Line # 4

Flat Rate Code: 680021 Chairs - R&R Recliner *Fault Code:* Component Failure

Problem: Left recliner when reclining, when closing to get out of the chair you have to slam back hard to get it to close. Feels like something is blocking preventing closure. *Hours:* .5

Cause: Recliner arms are bent from manufacturer. *Amount:* 70.00

Remedy: Replace recliner. *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
683474 SOFA LEFT ARM RECLINER SECT DANBURY SEAL HEAT/LIGHTS/ MESSAGE T270 SILVER	SOFA LEFT ARM RECLINER SECT DANBURY SEAL HEAT/LIGHTS/ MESSAGE T270 SILVER		1	1	690.21

Operation Line # 5

Flat Rate Code: 640017 Trims/Fascia - R&R Decorative Fascia *Fault Code:* Damaged/Maintenance Boards (ea)

Problem: Slide on the right side when looking at the recliners, the wall near the exterior is bowing in. Fascia board broke trying to address. *Hours:* .75

Cause: Screws were broken and pulled from fascia and when pulling the board from the wall to replace the screws the fascia board broke. *Amount:* 105.00

Remedy: Replace screws and fascia board. *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag</u> <u>#</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
640935 TRIM 6 X 72 7/16 CHAMPAGNE PEWTER FASCIA VERTICAL LEG W/ TOP CAP	TRIM 6 X 72 7/16 CHAMPAGNE PEWTER FASCIA VERTICAL LEG W/ TOP CAP		1	1	47.76

Operation Line # 6

Flat Rate Code: 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified
Fee

Problem: Invoice 1526322 \$5.51 Invoice 1532542 \$79.64

Hours: 0

Cause: Invoice 1526322 \$5.51 Invoice 1532542 \$79.64

Amount: 0.00

Remedy: Invoice 1526322 \$5.51 Invoice 1532542 \$79.64

Sublet Repairs: \$85.15

Manufacturer #:

Model #:

Serial #: