

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 13106

Date In:	04 NOV 25	Author:	MGRAY
Promised Date:	31 DEC 26	Stock No:	11139
:	:	Year:	2024
Customer Name:	809 - ORTH, JAMES	Manufacturer:	GRAND DESIGN
Address:	1520 80TH ST.NORTH	Brand:	REFLECTION 150 SERIES
:	WISCONSIN RAPIDS, WI	Model:	270BN
Postal/Zip:	54494	Miles/Hrs:	:
Phone#(res):	715-459-6784	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	JIM-ORTH@TZNET.COM	Tag#:	db:12/4
Purchased Date:	09 APR 25	:	:
Delivery Date:	13 MAY 25	:	:
InService Date:	:	:	:
Serial#:	573FR3129R3349888	:	:

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*****
Job #   Description          JOB INFORMATION          Type Bill To
*****
WS      COMPLAINT:  WINTERIZE WATER SYSTEM & TRAPS -SELF      E      809      ORTH
        CAUSE:      NEED WINTERIZE
        CORRECTION:  WINTERIZED.
WARR    COMPLAINT:  EXTERIOR DOOR IS HARD TO OPEN AND CLOSE. W      1020      GRAND
        HAS OILED , BUT DOESN'T SEEM TO HELP.
        NEEDS TO SLAM DOOR TO CLOSE FROM OUTSIDE
        AND YANK HARD TO SHUT FROM INSIDE.
        CAUSE:      the door was warped out
        CORRECTION:  put the tool that pushes door in
        slightly- were able to straighten the
        door- now checks okay   request .5 WARR
        AUTH: .50
WARR    COMPLAINT:  WARRANTY REPAIR 2 - BOTH TAIL LIGHTS      W      1020      GRAND
        HAVE CRACKS IN THEM
        CAUSE:      Tail lights are cracked
        CORRECTION:  Replace them with new ones took a little
        more time because of how the wires are
        run from manufacture   request: .8 WARR
        AUTH: DENIED
WARR    COMPLAINT:  WARRANTY REPAIR 3 - BATHROOM SWITCH ONLY W      1020      GRAND
        TURNED ON ONCE, NOW DOESN'T WORKS. MAIN
        LIGHT WORKS, BUT THE MOTION LIGHT IN THE
        BATHROOM DOES NOT WORK.
        CAUSE:      Tested switch and light fixture at light
        fixture has failed
        CORRECTION:  Replace it with a new light fixture
        request: .4 WARR AUTH: .40
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Job #   Description           JOB INFORMATION           Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 4 - THE REFER DOOR LATCH W    1020    GRAND
          EITHER WONT LATCH. OR WILL LATCH AND IS
          VERY HARD TO OPEN. nEED TO SOMETIMES
          LIFT THE BOTTOM OF THE DOOR TO OPEN WHEN
          NOT OPENING.
          CAUSE:      Handle needed to be adjusted on
          refrigerator
          CORRECTION: Adjusted handle    request: .1 WARR AUTH:
          .50 HOURS
WARR    COMPLAINT:  WARRANTY REPAIR 5 - LEFT RECLINER WHEN    W    1020    GRAND
          RECLINING, WHEN CLOSING TO GET OUT OF
          THE CHAIR YOU HAVE TO SLAM BACK HARD TO
          GET TO CLOSE, FEELS LIKE SOMETHING IS
          BLOCKING PREVENTING CLOSURE
          CAUSE:      Recliner arms are bent from manufacture
          CORRECTION: Replace it with new one you can close it
          now with your finger
1       COMPLAINT:  MATT CHECKING BATTERIERS AND AND SOLAR    E    809    ORTH
          ITEMS LIKE CONVERTER TO VERIFY FUNCTION.
          CORRECTION: NOTING
WARR    COMPLAINT:  WARRANTY REPAIR 6 - SLIDE ON THE RIGHT    W    1020    GRAND
          SIDE WHEN LOOKING AT THE RECLINERS THE
          WALL NEAR THE EXTERIOR IS BOWING IN.
          FASCIA BOARD BROKE TRYING TO ADDRESS
          CAUSE:      When the wall blew out and cracked the
          face
          CORRECTION: Put on new facial board
2       COMPLAINT:  CMR REQUESTS HAVING LP TOPPED OFF          E    809    ORTH
          CORRECTION: 30 POUNDS PROPANE
WARR    COMPLAINT:  WARRANTY REPAIR 7 - TIRE LINC IS ACTING    W    1020    GRAND
          UP. WHEN DRIVING THEY GO IN AND OUT
          WOULD LIKE LOOKED AT
          CAUSE:      1001 CUSTOMER REQUESTED    Tpms was not
          working
          CORRECTION: Needed a hard reset on the tpms monitor
          on the rv left it running all night and
          is still working

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Job # Part No      Description      PARTS    Bill to    Qty    Price    Total
*****
WS     071247312003 -50 ANTIFREEZE/ 1 GALLON E-809      0      9.62     0.00
WARR0 8220420855    LIGHT REAR 6" OVAL LED 7 W-1020      2      9.62    19.24
WARR0 82200689      MOTION LIGHT 12 V LED SU W-1020      1       6.85     6.85
WARR0 82200935      FACIA TRIM 6X72 7/16 CHA W-1020      1     47.76    47.76
WARR0 82203474      SOFA LEFT ARM RECLINER S W-1020      1    690.21   690.21

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Job#  Lab Code  Description    LABOUR    Mech Bill to      Hrs      Rate      Total
*****
   WS W495      WINTERIZE RV (WATER SY      E-809      0.00     140.00      0.00
   WS W495      WINTERIZE RV (WATER SY EG    E-809      0.00     140.00      0.00
WARR Z992      MISC LABOUR CODE (WARR JL    W-1020     0.50     140.00     70.00
ARR02 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.31     140.00     43.40
ARR02 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.12     140.00     16.80
ARR02 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.07     140.00      9.80
ARR03 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.29     140.00     40.60
ARR03 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.11     140.00     15.40
ARR04 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.50     140.00     70.00
ARR05 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.50     140.00     70.00
ARR06 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.25     140.00     35.00
ARR06 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.03     140.00      4.20
ARR06 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.41     140.00     57.40
ARR06 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.06     140.00      8.40
ARR06 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.00     140.00      0.00
ARR07 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.26     140.00     36.40
ARR05 WARR      MANUFACTURER WARRANTY      JL    W-1020     0.00     140.00      0.00
ARR07 Z992      MISC LABOUR CODE (WARR JL    W-1020     0.24     140.00     33.60
ARR05 WARR      MANUFACTURER WARRANTY      JL    W-1020     0.50     140.00     70.00

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Job #  Excode    Description    EXTRAS      bill to      Qty      Price      Total
*****
   WS  SSE      SHOP SUPPLIES - EXTERNAL      E-809      1.00      0.00      0.00
   WS  J-ADJ     QUOTE ADJUSTMENT              E-809      1.00     99.00     99.00
    2  LP       PROPANE                      E-809     30.00      0.74     22.20
ARR06 FRT      FREIGHT                      W-1020     1.00     36.55     36.55
ARR05 FRT      FREIGHT                      W-1020     1.00    224.26    224.26

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                        BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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E   809           0.00       0.00       0.00      121.20      6.68      127.88
W   1020         764.06     581.00       0.00      260.81      0.00     1,605.87

      Totals         764.06     581.00       0.00      382.01      6.68     1,733.75

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&k2S
&k0S