

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2629322
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUS29TP107505
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
Labor rate:	\$140.00	ITEM #	PUT401RLFT
OWNER INFORMATION		DEALER RO #	13102B
		CLAIM START DATE	04/02/2026
		CLAIM END DATE	04/08/2026
Retail Date of Purchase		WARRANTY EXPIRATION DATE	

Labor			
Line# 1	Operation Code	Operational Description	
	10-11-01-00-000205	Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No	
		Tread Code	
	Complaint, Cause, Correction		
	Original Note : greeneway@dealer-advisors.com, 2026-04-02 14:03:38 :: Complaint: Slide outs have exposed wood at bottom of fascia arms. This will cause rot, also the sidewall of all of the slide rooms is missing metal.		
	Cause: Manufacturer built slide out incorrect, not running metal on sidewall all of the way down leaving exposed wood. Correction: Seal boards and sidewalls.		
	Model#	Dlr Sub Hrs	Sub Labor Amt
		8.00	\$1,120.00
	Serial#	Appr Hrs	Appr Labor Amt
		8.00	\$1,120.00
	Notes		
	per email sent 3/18/2026 per B Aessa we will not approve unless there is VISIBLE damage/water intrusion		
	per Marion Bontrager		

Line# 1	Item #		Description			
	USERPART		Eternabond white			
	Model #		Serial #		Part tag	
	Sub Qty	6.00	Sub Dlr Price	\$11.16	Sub Freight	\$0.00
	Appr Qty	6.00	Appr Dlr Price	\$11.16	Appr Freight	\$0.00
	Notes					

Line# 2 **Operation Code** **Operational Description**
 20-46-24-00-000721 Window - Exterior/Windows/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2026-04-02 14:05:03 :: Complaint: Windows have silicone smeared on them. Cause: Manufacturer smeared silicone on windows. Correction: Used quick solve to remove the clear silicone from windows.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$42.00

Notes
 wrong photos attached
 Here is a correct photo they provided. Sounds like they are having issues with photos being labeled incorrectly.
 per the 1 photo

Line# 3	Operation Code	Operational Description
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30-92-15-16-003391

Wall Stud - Interior/Interior Miscellaneous/Repair or Replace/Structure

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-04-02 14:06:08 :: Complaint: Bedrooms DS wall at bottom is bulging out. Cause: Bulging wall from manufacturer. Correction: Noting - nothing can be done without disassembling the wall.

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

is this just a request to note the file?

Yes, this is a request to note the file as stated in the correction, noting for now.
file noted

Labor**Line# 4****Operation Code**

30-102-24-00-004562

Operational Description

Gimp/Vinyl Trim - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-04-02 14:07:39 :: Complaint: Dark wood has light colored smears marks. Cause: Smears from putty from the manufacturer on dark wood. Correction: Used furniture polish to remove the white streaks on the dark wood.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$42.00

Notes**Part****Line# 1****Item #**

USERPART

Description

shop supplies - furniture polish

Model #**Sub Qty** 1.00**Appr Qty** 1.00**Serial #****Sub Dlr Price** \$2.10**Appr Dlr Price** \$2.10**Part tag****Sub Freight** \$0.00**Appr Freight** \$0.00**Notes****Labor****Line# 5****Operation Code**

30-103-24-00-001119

Operational Description

Carpet - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-04-02 14:09:11 :: Complaint: Carpeted stairs have a lot of loose strings. Cause: Loose strings on carpets edge from manufacturer. Correction: Used scissors to cut away strings.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes**Labor****Line# 6****Operation Code**

30-103-24-00-001119

Operational Description

Carpet - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-04-02 14:10:09 :: Complaint: The floor coverings on slide rooms have a few areas that have missing color. Cause: Color missing on floor coverings in a few spots. Correction: Used a marker to blend the bare spots.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes**Part****Line# 1****Item #**

USERPART

Description

shop supplies - paint marker

Model #**Serial #****Part tag**

Sub Qty	1.00	Sub Dlr Price	\$1.40	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$1.40	Appr Freight	\$0.00

Notes

Labor

Line# 7

Operation Code	Operational Description
30-100-24-00-003310	Cabinet Drawer - Box - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-04-02 14:11:55 :: Complaint: Staple sticking out of TGE cabinet next to the stove. Cause: Protruding staple from manufacturer. Correction: Removed staple.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$14.00
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Serial#	Appr Hrs	0.10	Appr Labor Amt	\$14.00
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Notes

Labor

Line# 8

Operation Code	Operational Description
70-167-01-00-001997	Water Heater Door - Appliances/Water Heater (Suburban)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-04-02 14:13:28 :: Complaint: water heater door is missing a clip. Cause: Missing clip, noted on DAF Correction: Installed new clip.

Model# 1	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
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Serial# 1	Appr Hrs	0.30	Appr Labor Amt	\$42.00
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Notes

Part

Line# 1

Item #	Description
USERPART	17-09213 steel cam lock

Model #	Serial #	Part tag
Sub Qty	Sub Dlr Price	Sub Freight
Appr Qty	Appr Dlr Price	Appr Freight
1.00	\$5.19	\$0.00
1.00	\$5.19	\$0.00

Notes

Submitted	Labor Amt	\$1,344.00	Approved	Labor Amt	\$1,316.00
	Parts & Freight	\$19.85		Parts & Freight	\$19.85
	Total	\$1,363.85		Total	\$1,335.85

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.