



Alix Mongiat <alix@dealer-advisors.com>

Fwd: 2553818 : 4X4TFL616TD323201 - GREENEWAY INC - FLD323201

Phillip Saldivar <psaldivar@forestriverinc.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Mon, Jan 19, 2026 at 10:01 AM

Good morning,

As shown in the print, 1/4" x 24" risers are specified for this location. These risers use twist fittings, allowing for quick removal and replacement while significantly reducing the potential for leaks. Flat-rate codes exist to ensure repairs are completed efficiently and in accordance with factory specifications. Unauthorized modifications to our units are not acceptable, regardless of personal preference or perceived improvement.

In this case, I would, again, advise returning the unit to factory specifications, utilizing the parts specified for the unit. Also, the flat rate code will be used in this case, as the extended amount of time used during the repair was due to an unauthorized modification from factory standards.

Regards,



PHILLIP SALDIVAR
WARRANTY
REPRESENTATIVE

ROCKWOOD - FLAGSTAFF

psaldivar@forestriverinc.com
office: (574) 642-5166



HELPFUL LINKS

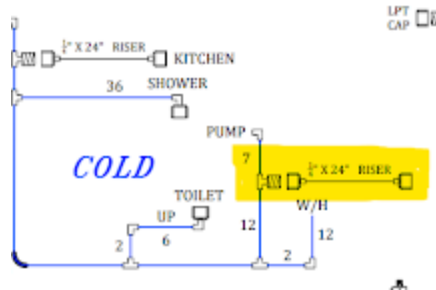
[OWNER'S MANUAL](#)

***CONFIDENTIAL:** This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute, or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. If you are not the intended recipient you are notified that disclosing, copying, distributing, or taking any action in reliance on the contents of this information is strictly prohibited.*

[Quoted text hidden]

This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system.

2 attachments



Plumbing Print - Riser.png
26K



G13LE-E13LE-2026.pdf
4358K