



Warranty Claim Form

Date: 3/5/2026

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE2620S6653181
Imagine 2300MK
Retail Purchase Date: 6/27/2025
Work Started: 11/7/2025
Work Completed: 2/25/2026

Claim Status: Paid
Dealer Work Order #: 13090
Unit Offline Date: 11/12/2024

Claim #: 969646
Labor: \$630.00
Parts: \$477.02
Shipping: \$54.81
Total: \$1172.64

Notes: RJ 11/14/25 line 680025, 640016, 830014-approved per SF case# 00896053 per Allen as a goodwill gesture.

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

CHAD LEIS
23596 JUNCTION AVE
WILTON, Wisconsin 54670
United States
608-343-7982

Operation Line # 1

Flat Rate Code: 670019 Sealing - Reseal Countertop (all) *Fault Code:* Improper Installation/Build

Problem: The countertop filler section behind the stove is separating from other countertop and is not sitting flush. Customer thinks it may be due to the stove being installed incorrectly. They also have concerns of a small plastic block not fitting tightly on the front of the stove top, to the right of where the front of the glass top binds into the closed position. *Hours:* .5

Cause: Check countertop behind the stove top for gaps in the filler piece, just need to fill with silicone to help hide the seams. The stove is also not installed properly. *Amount:* 70.00

Remedy: Fill gaps with silicone and adjusted the stove to the locking pin so the plastic block would seat in better to the top on the right side. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	7.00

Operation Line # 2

Flat Rate Code: 680025 Chairs - R&R Bar Stool *Fault Code:* Damaged/Maintenance

Problem: There is a stain on the fabric of one of the stool seats. *Hours:* .5

Cause: Stain in bar stool. *Amount:* 70.00

Remedy: Tried to clean out, got most of it. If customer has an issue with it we may need to replace it. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	3.50

Operation Line # 3

Flat Rate Code: 420056 Lights (Exterior) - R&R Light Strip *Fault Code:* Damaged/Maintenance ONLY

Problem: Front cap LED light strip has some burnt out diodes and needs replacement. *Hours:* 1

Cause: Look at LED light on the front cap, some are burnt out. *Amount:* 140.00

Remedy: Need to replace both sides- lights are 41" long. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
421376 LIGHT INTERIOR 41" 6500K COOL WHITE STRIP FRONT CAP LIGHT W/WHITE SLEEVE	LIGHT INTERIOR 41" 6500K COOL WHITE STRIP FRONT CAP LIGHT W/WHITE SLEEVE		2	1	67.60

Operation Line # 4

Flat Rate Code: 640016 Trims/Fascia - R&R Corner/Center Blocks (ea) *Fault Code:* Damaged/Maintenance

Problem: Front lower exterior slide fascia corner block is broken. *Hours:* .6

Cause: Check the plastic trim piece for slide out on the bottom front corner for damage. *Amount:* 84.00

Remedy: Need to replace trim. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
570422 TRIM SLIDEOUT BOTTOM CAP TALL MID HIGH BLACK HC INJECTED	TRIM SLIDEOUT BOTTOM CAP TALL MID HIGH BLACK HC INJECTED		1	1	12.27
570800 TRIM 5 1/4 WIDE SLIDE OUT BOTTOM CAP TALL MID HIGH BLACK HC INJECTED	TRIM 5 1/4 WIDE SLIDE OUT BOTTOM CAP TALL MID HIGH BLACK HC INJECTED		1	1	13.75

Operation Line # 5*Flat Rate Code:* 830014 - Winterization*Fault Code:* Damaged/Maintenance*Problem:* Winterize water system and traps. Self contained - towable, grand design is good willing the winterization.*Hours:* .7*Cause:* Needs winterization.*Amount:* 98.00*Remedy:* Winterize unit.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		3	1	15.60

Operation Line # 6*Flat Rate Code:* 560009 Entry Door - R&R or Adjust Striker Plate/ *Fault Code:* Improper Installation/Build Catch*Problem:* Rear entry door on the unit does not latch properly and has come opened during travel.*Hours:* .3*Cause:* Entrance door doesn't close very good, striker plate is not aligned properly.*Amount:* 42.00*Remedy:* Adjusted and lubricated the striker plate, also took some camber out of the door.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:***Operation Line # 7***Flat Rate Code:* 810004 Awning-Main (Power) - R&R Power Drive *Fault Code:* Component Failure Head*Problem:* Awning was pulled out from the camper, then at the GD rally the awning broke, awning motor head is separated from the tube.*Hours:* .5*Cause:* Power shaft snapped right off.*Amount:* 70.00*Remedy:* Need to order new power head.*Sublet Repairs:* \$0.00*Manufacturer #:* 1*Model #:* 1*Serial #:* 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
810892 AWNING 3000 SERIES DRIVE HEAD ASSY BLACK ONLY F/ V000540900 / V000540900 / V000431847	AWNING 3000 SERIES DRIVE HEAD ASSY BLACK ONLY F/ V000540900 / V000431847		1	1	347.18

Operation Line # 8*Flat Rate Code:* 420010 Lights (Exterior) - Cap Seal*Fault Code:* Damaged/Maintenance*Problem:* Awning leaks at LED strip above the front entry door.*Hours:* .2*Cause:* Seal failed.*Amount:* 28.00*Remedy:* Needs to be silconed as it is pulling from the unit.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	8.72

Operation Line # 9*Flat Rate Code:* 640021 Trims/Fascia - Repair Decorative Boards*Fault Code:* Damaged/Maintenance*Problem:* Left and right interior slide fascia legs are loose.*Hours:* .2*Cause:* fascia legs are loose, not secure.*Amount:* 28.00*Remedy:* Need to refasten with brad nails.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	1.40

Operation Line # 10*Flat Rate Code:* 950003 Misc Charges - Packaging/Handling Fee*Fault Code:* No Problem Identified*Problem:* Invoice 1521981 - \$1.42 Invoice 1524087 - \$7.80 Invoice 1542994 - \$1.59*Hours:* 0*Cause:* Invoice 1521981 - \$1.42 Invoice 1524087 - \$7.80 Invoice 1542994 - \$1.59*Amount:* 0.00*Remedy:* Invoice 1521981 - \$1.42 Invoice 1524087 - \$7.80 Invoice 1542994 - \$1.59*Sublet Repairs:* \$10.81*Manufacturer #:**Model #:**Serial #:*