

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 13090

Date In:	01 NOV 25	Author:	MGRAY
Promised Date:	31 JAN 26	Stock No:	
:		Year:	2025
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	IMAGINE
:	MIDDLEBURY, IN	Model:	2300MK
Postal/Zip:	46540	Miles/Hrs:	
Phone#(res):	888-825-2820	Exterior Color:	
Phone#(bus):		Unit Type:	TT-TRAVEL TRAILER
Cell Phone:		License#:	
Email:	NONE	Tag#:	DB: 11/7
Purchased Date:		:	
Delivery Date:		:	
InService Date:		:	
Serial#:	573TE2620S6653181	:	

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Job # Description JOB INFORMATION Type Bill To  
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WARR COMPLAINT: WARRANTY REPAIR 1 - THE COUNTERTOP W 1020 GRAND  
FILLER SECTION BEHIND THE STOVE IS  
SEPERATING FROM OTHER COUNTERTOP AND IS  
NOT SITTING FLUSH. Customer thinks it  
may be due to the stove being installed  
incorrectly. They also have concerns of  
a small plastic block not fitting  
tightly on the front of the stove top,  
to the right of where the front of the  
glass top binds into the closed  
position.  
CAUSE: check counter top behind the stove top  
for gaps in the filler piece. just need  
to fill with silicone to help hide the  
seams. half hour labor plus silicne. the  
stove top just needed an adjustment to  
the locking pin so the plastic block  
would seat in better to the top on the  
right side. 1000 DEFECT FROM  
MANUFACTURER. I sealed two small gaps  
on the counter top.  
CORRECTION: .... Done. request: 1hr approved: .5  
WARR COMPLAINT: WARRANTY REPAIR 2 - there is a stain on W 1020 GRAND  
the fabric of one of the stool seats.  
CAUSE: Stain in bar stool. Tried to clean out.  
Got most of it. Can otder new one if  
customer isnt satisfied. request .5  
CORRECTION: .... warranty auth: .50

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Job #   Description           JOB INFORMATION           Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 3 -front cap LED strip   W    1020   GRAND
        has some burnt out diodes and need
        replacement.
        CAUSE:      look at led lights on the front cap.
                   some are burnt out. would have to
                   replace both sides. lights are 41" long.
                   Faulty light's. I carefully had to
                   fillet the the lights off to not damage
                   the front cap. Once i got the light free
                   i tried pulling the wire out and the
                   manufacturer either secured it behind
                   the cap or the wire is hung up on
                   something. The manufacturer didn't drill
                   a big enough hole so i had to drill a
                   second hole below the first and connect
                   them so i can get the wire connectors
                   through. I cleaned the two sided tape
                   off the front cap, used heat shrink
                   connectors to connect the wires and
                   stuck the light on. I had to repeat this
                   process for the otherside as well. I
                   filled the holes with silicone when i
                   was done.
        CORRECTION: .... Done. approved; 1.0
WARR    COMPLAINT:  WARRANTY REPAIR 4 -Front lower exterior W    1020   GRAND
        slide fascia corner block is broken.
        CAUSE:      check the plastic trim piece for slide
                   out on the bottom front corner for
                   damage. would have to replace the trim.
                   half hour labor plus parts. Cracked
                   corner molding. The new one we recieved
                   isnt wide enough. Dave is looking into
                   it. replace lower exterior left side
                   corner plastic block on slide
        CORRECTION: .... ... remove the damage lower corner
                   block cut the new one to fit secured and
                   sealed with silicone approved:.6
WS      COMPLAINT:  WINTERIZE WATER SYSTEM & TRAPS -SELF   W    1020   GRAND
        CONTAINED - TOWABLE Grand Design is
        Goodwilling Winterize
        CAUSE:      NEED WINTERIZE
        CORRECTION: WINTERIZED
WARR    COMPLAINT:  WARRANTY REPAIR 5 - REAR ENTRY DOOR ON   W    1020   GRAND
        THE UNIT DOES NOT LATCH PROPERLY AND HAS
        CAME OPEN DURING DRIVING
        CAUSE:      entrance door doesnt close very good.
        REQUEST:    .5
        CORRECTION: adjusted and lubricated the striker
                   plate. also took some camber out of the

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WARR COMPLAINT: door. tested good. WARR AUTH: .30  
WARRANTY REPAIR 6 - AWNING WAS PULLED W 1020 GRAND  
OUT FROM THE CAMPER, THEN AT THE GD  
RALLY THE AWNING BROKE - AWNING MOTOR  
HEAD IS SEPERATED FROM TUBE  
CAUSE: Check awning for operation. Power shaft  
snapped right off. Need to order new  
power head. We recieved a manual head  
and we need a power head. The head needs  
to be re ordered. We got a new head and  
i replaced the damaged one. I ran the  
awning in and out to test it and the  
arms were hanging up a litle bit so i  
adjusted them.  
CORRECTION: .... Done. APPROVED:.5

WARR COMPLAINT: WARRANTY REPAIR 7 - AWNING LEAKS AT LED W 1020 GRAND  
STRIP ABOVE FRONT ENTRY DOOR  
CAUSE: 1000 DEFECT FROM MANUFACTURER. You cant  
just seal one spot on an awning because  
it will leak somewhere else so i cleaned  
the fabric edge along the top screw  
track, sealed the edge and sealed the  
bottom edge around the seam above the  
door. After the sealant dried i sprayed  
the awning with water to test it.  
CORRECTION: Done APPORVED: .2

WARR COMPLAINT: WARRANTY REPAIR 8 - Left and Right W 1020 GRAND  
interior slide fascia legs are loose.  
CAUSE: check the facia boards for placement.  
they seam loose to the touch. need to  
refasten with brad nails. half hour  
labor.  
CORRECTION: ... WARR AUTH: .20

WARR COMPLAINT: WARRANTY REPAIR 9 - Toilet Bowl will not W 1020 GRAND  
hold water.  
CAUSE: Check toilet ball valve seal. Wont hold  
water. Needs new seal. Half hour labor  
plus seal. Bad ball valve seal. I  
removed the old seal, cleaned the ball  
valve, put a new seal in and poured  
anti-freeze in the bowl to test it.  
CORRECTION: .... Done. APPROVED: .75

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Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WARR0	82201376	LIGHT INTERIOR 41"	6500	W-1020	2	33.80	67.60
WARR0	8220122020	Vbakor RV Awning Led Li		W-1020	1	33.79	33.79
WARR0	82200422	S/O BOTTOM CAP TALL BLA		W-1020	1	11.18	11.18
WARR0	822070193	TRIM BOTTOM S/O CAP BLK		W-1020	1	13.75	13.75
WS	009114950003	Prime Guard 95006 -50°F		W-1020	3	5.20	15.60
WARR0	82202050	AWNING DRIVE HEAD SOLER		W-1020	0	347.18	0.00

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Job # Part No      Description      PARTS  Bill to  Qty    Price    Total
*****
WARR0 677917009220  EDPM LAP SEAL 10.3 OZ.T W-1020    1    10.02    10.02
WARR0 0713814073398  KIT, FLUSH BALL SEAL      W-1020    1    37.18    37.18
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Job#  Lab Code  Description      LABOUR  Mech Bill to  Hrs    Rate    Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.50   140.00   70.00
ARR01 Z992      MISC LABOUR CODE (WARR TD   W-1020    0.50   140.00   70.00
ARR01 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.00   140.00    0.00
ARR02 Z992      MISC LABOUR CODE (WARR      W-1020    0.00   140.00    0.00
ARR02 Z992      MISC LABOUR CODE (WARR TD   W-1020    0.12   140.00   16.80
ARR02 Z992      MISC LABOUR CODE (WARR TD   W-1020    0.05   140.00    7.00
ARR03 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.00   140.00    0.00
ARR03 Z992      MISC LABOUR CODE (WARR TD   W-1020    0.06   140.00    8.40
ARR03 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.00   140.00    0.00
ARR03 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.44   140.00   61.60
ARR03 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.00   140.00    0.00
ARR04 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.03   140.00    4.20
ARR04 Z992      MISC LABOUR CODE (WARR TD   W-1020    0.06   140.00    8.40
ARR04 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.00   140.00    0.00
ARR04 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.41   140.00   57.40
ARR04 WARR      MANUFACTURER WARRANTY  JS   W-1020    0.50   140.00   70.00
   WS W495      WINTERIZE RV (WATER SY  JT   W-1020    0.70   140.00   98.00
ARR05 Z992      MISC LABOUR CODE (WARR TD   W-1020    0.30   140.00   42.00
ARR06 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.00   140.00    0.00
ARR06 Z992      MISC LABOUR CODE (WARR TD   W-1020    0.50   140.00   70.00
ARR06 RV4A-11     AWNING ELECTRIC MOTOR  JGK  W-1020    1.00   140.00  140.00
ARR06 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.00   140.00    0.00
ARR07 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.00   140.00    0.00
ARR07 Z992      MISC LABOUR CODE (WARR TD   W-1020    0.15   140.00   21.00
ARR07 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.00   140.00    0.00
ARR07 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.04   140.00    5.60
ARR07 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.31   140.00   43.40
ARR08 Z992      MISC LABOUR CODE (WARR      W-1020    0.00   140.00    0.00
ARR08 Z992      MISC LABOUR CODE (WARR TD   W-1020    0.31   140.00   43.40
ARR09 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.37   140.00   51.80
ARR09 Z992      MISC LABOUR CODE (WARR TD   W-1020    0.13   140.00   18.20
ARR09 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.00   140.00    0.00
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Job #  Excode  Description      EXTRAS      bill to  Qty    Price    Total
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ARR01 SSE      SHOP SUPPLIES - EXTERNAL  W-1020    1.00    0.00    0.00
ARR03 FRT      FREIGHT      W-1020    1.00   22.33   22.33
ARR04 FRT      FREIGHT      W-1020    1.00   15.97   15.97
ARR04 FRT      FREIGHT      W-1020    1.00   17.25   17.25
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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1020	189.12	907.20	0.00	55.55	0.00	1,151.87
	Totals	189.12	907.20	0.00	55.55	0.00	1,151.87

&k2S  
&k0S