

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 13090

Date In: 01 NOV 25 Author: MGRAY  
Promised Date: 10 NOV 25 Stock No:  
: Year: 2025  
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN  
Address: 11333 COUNTY RD 2 Brand: IMAGINE  
: MIDDLEBURY, IN Model: 2300MK  
Postal/Zip: 46540 Miles/Hrs:  
Phone#(res): 888-825-2820 Exterior Color:  
Phone#(bus): Unit Type: TT-TRAVEL TRAILER  
Cell Phone: License#:  
Email: NONE Tag#:  
Purchased Date: :  
Delivery Date: :  
InService Date: :  
Serial#: 573TE2620S6653181 :

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Job # Description JOB INFORMATION Type Bill To  
\*\*\*\*\*  
WARR COMPLAINT: WARRANTY REPAIR 1 - THE COUNTERTOP W 1020 GRAND  
FILLER SECTION BEHIND THE STOVE IS  
SEPERATING FROM OTHER COUNTERTOP AND IS  
NOT SITTING FLUSH. Customer thinks it  
may be due to the stove being installed  
incorrectly. They also have concerns of  
a small plastic block not fitting  
tightly on the front of the stove top,  
to the right of where the front of the  
glass top binds into the closed  
position.  
CAUSE: check counter top behind the stove top  
for gaps in the filler piece. just need  
to fill with silicone to help hide the  
seams. half hour labor plus silicone.  
the stove top just needed an adjustment  
to the locking pin so the plastic block  
would seat in better to the top on the  
right side. request: 1.0  
CORRECTION: ....  
WARR COMPLAINT: WARRANTY REPAIR 2 - there is a stain on W 1020 GRAND  
the fabric of one of the stool seats.  
CAUSE: Stain in bar stool. Tried to clean out.  
Got most of it. Can otder new one if  
customer isnt satisfied. request .5  
CORRECTION: ....  
WARR COMPLAINT: WARRANTY REPAIR 3 -front cap LED strip W 1020 GRAND  
has some burnt out diodes and need

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Work Order : 13090

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Job #   Description           JOB INFORMATION                               Type Bill To
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      replacement.
      CAUSE:   look at led lights on the front cap.
              some are burnt out. would have to
              replace both sides. lights are 41" long.
              REQUEST: 1.0
      CORRECTION: ....
WARR    COMPLAINT:  WARRANTY REPAIR 4 -Front lower exterior  W    1020  GRAND
              slide fascia corner block is broken.
      CAUSE:   check the plastic trim piece for slide
              out on the bottom front corner for
              damage. would have to replace the trim.
              half hour labor plus parts.  REQUEST:.6
      CORRECTION: ....
WS      COMPLAINT:  WINTERIZE WATER SYSTEM & TRAPS -SELF    W    1020  GRAND
              CONTAINED - TOWABLE  Grand Design is
              Goodwilling Winterize
      CAUSE:   NEED WINTERIZE
      CORRECTION: WINTERIZED
WARR    COMPLAINT:  WARRANTY REPAIR 5 - REAR ENTRY DOOR ON  W    1020  GRAND
              THE UNIT DOES NOT LATCH PROPERLY AND HAS
              CAME OPEN DURING DRIVING
      CAUSE:   entrance door doesnt close very good.
              REQUEST: .5
      CORRECTION: adjusted and lubricated the striker
              plate. also took some camber out of the
              door. tested good.
WARR    COMPLAINT:  WARRANTY REPAIR 6 - AWNING WAS PULLED  W    1020  GRAND
              OUT FROM THE CAMPER, THEN AT THE GD
              RALLY THE AWNING BROKE - AWNING MOTOR
              HEAD IS SEPERATED FROM TUBE
      CAUSE:   Check awning for operation. Power shaft
              snapped right off. Need to order new
              power head.  REQUEST: 1.5
      CORRECTION: ....
WARR    WARRANTY REPAIR 7 - AWNING LEAKS AT LED STRIP ABOVE  W    1020  GRAND
              FRONT ENTRY DOOR
WARR    WARRANTY REPAIR 8 - Left and Right interior slide  W    1020  GRAND
              fascia legs are loose.
WARR    WARRANTY REPAIR 9 - Toilet Bowl will not hold water. W    1020  GRAND
  
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Job # Part No   Description           PARTS   Bill to   Qty   Price   Total
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WS     009114950003 -50 F GLYCERIN FREE BASE W-1020      0     7.18     0.00
  
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Job# Lab Code  Description           LABOUR   Mech Bill to   Hrs   Rate   Total
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ARR01 Z992    MISC LABOUR CODE (WARR TD  W-1020    0.00  140.00    0.00
  
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Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
ARR02 Z992      MISC LABOUR CODE (WARR TD W-1020    0.00   140.00    0.00
ARR03 Z992      MISC LABOUR CODE (WARR TD W-1020    0.00   140.00    0.00
ARR04 Z992      MISC LABOUR CODE (WARR TD W-1020    0.00   140.00    0.00
   WS W495      WINTERIZE RV (WATER SY TD W-1020    0.00   140.00    0.00
ARR05 Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   140.00   70.00
ARR06 Z992      MISC LABOUR CODE (WARR TD W-1020    0.00   140.00    0.00
ARR07 Z992      MISC LABOUR CODE (WARR TD W-1020    0.00   140.00    0.00
ARR08 Z992      MISC LABOUR CODE (WARR TD W-1020    0.00   140.00    0.00
ARR09 Z992      MISC LABOUR CODE (WARR TD W-1020    0.00   140.00    0.00
ARR01 Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   140.00   70.00
ARR03 Z992      MISC LABOUR CODE (WARR TD W-1020    0.06   140.00    8.40
ARR04 Z992      MISC LABOUR CODE (WARR TD W-1020    0.06   140.00    8.40
ARR09 Z992      MISC LABOUR CODE (WARR TD W-1020    0.13   140.00   18.20
ARR08 Z992      MISC LABOUR CODE (WARR TD W-1020    0.31   140.00   43.40
ARR02 Z992      MISC LABOUR CODE (WARR TD W-1020    0.12   140.00   16.80
ARR06 Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   140.00   70.00
ARR02 Z992      MISC LABOUR CODE (WARR TD W-1020    0.05   140.00    7.00
ARR06 RV4A-11    AWNING ELECTRIC MOTOR          W-1020    0.00   140.00    0.00
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Job #  Excode   Description  EXTRAS      bill to    Qty    Price    Total
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ARR01  SSE       SHOP SUPPLIES - EXTERNAL  W-1020    1.00    0.00    0.00
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1020          0.00    312.20    0.00     0.00    0.00    312.20
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Totals          0.00    312.20    0.00     0.00    0.00    312.20
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&k2S  
&k0S