



Warranty Claim Form

Date: 12/11/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TT3129T7703719

Transcend 245RLT

Retail Purchase Date: null

Work Started: 11/17/2025

Work Completed: 11/18/2025

Claim Status: Paid

Dealer Work Order #: 13068B

Unit Offline Date: 10/6/2025

Claim #: 951487

Labor: \$126.00

Parts: \$14.12

Shipping: \$0.00

Total: \$140.12

Notes: Line 220003- Remedy does not state that coil hose was replaced. Part not credited. - 12/8/25 AB cc-12/3/25 Please hold parts for 30 days after claim is paid

Dealer Information

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715-325-5170
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Approved Labor Rate: \$140.00

Customer Information

Operation Line # 1

Flat Rate Code: 680028 Sofa - All - Repair

Fault Code: Damaged/Maintenance

Problem: Material on the sofa and recliner fronts have marks/stains on them.

Hours: .2

Cause: Stained fabric from manufacturer.

Amount: 28.00

Remedy: Used quick solve to remove the stains in fabric.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 590023 Grab Handles - Repair Interior/Exterior *Fault Code:* Improper Installation/Build
Grab Handle

Problem: Bathroom door handle towards living area the finish around it is gone in one spot.

Hours: .2

Cause: Scraped from manufacturer installing finger pull handle on the door.

Amount: 28.00

Remedy: Used stain pen to cover the missing finish.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3*Flat Rate Code:* 680022 Chairs - Repair Recliner*Fault Code:* Improper Installation/Build*Problem:* Manufacturer never plugged in recliner and there is no way to access the cord behind it to plug it in.*Hours:* .3*Cause:* Manufacturer did not plug in the recliner.*Amount:* 42.00*Remedy:* Pulled recliner up and plugged in the cord, reinstalled recliner with screws in floor that holds it in place.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:***Operation Line # 4***Flat Rate Code:* 220003 Quick Connects & Valves - R&R***Fault Code:* Damaged/Maintenance*Problem:* Exterior quick connection, the flap cover fell off when I opened it.*Hours:* .2*Cause:* The cover was broken on one end from the manufacturer so when I opened the flap the cover just fell off.*Amount:* 28.00*Remedy:* Removed 4 screws then removed complete hose connection then removed water line from Sublet back and installed new quick connection outlet, reinstalled into wall and used clear silicone to seal around the connection.*Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
310057 HOSE-15'-COIL BLUE ASSY-PISTOL GRIP SPRAYER	HOSE-15'-COIL BLUE ASSEMBLY-W/ BRASS INSERT-PISTOL GRIP SPRAYER		1	1	0.00
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
360044 SPRAY PORT O/S W/ METAL MPT CONNECTION BLACK	SPRAY PORT O/S W/METAL MPT CONNECTION BLACK		1	1	14.12

Operation Line # 5 (Denied)*Flat Rate Code:* 950003 Misc Charges - Packaging/Handling Fee *Fault Code:* No Problem Identified*Problem:* Invoice 1488242*Hours:* 0*Cause:* Invoice 1488242*Amount:* 0.00*Remedy:* Invoice 1488242*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*