

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2492907
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4FFLN26S1908190
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 010 / 010C
 ITEM # FLFF371RK
 DEALER RO # 13067B
 CLAIM START DATE 11/06/2025
 CLAIM END DATE 03/11/2026

Labor rate: \$140.00

OWNER INFORMATION

JODY HAUSER
 1814 19TH ST
 Monroe, WI 53566
 USA

Retail Date of Purchase 11/06/2025 WARRANTY EXPIRATION DATE 11/06/2026

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
 30-100-24-00-001055 Kitchen/Galley Countertop Extension - Interior/Cabinetry/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-11-06 20:12:28 :: Complaint: Flip up countertop not level - loose screws. Cause: Both of the folding brackets are bent. We attempted to straighten them, but they didn't move. Correction: Replace brackets.

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$140.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$140.00

Notes

Part

Line# 1 Item # Description
 F100645891 BRACKET - PFL: FLIP SHELF STYLE FOR COUNTERTOP EXTENSION - BLACK - 8" X 8" - V# SB-606BE | X

Model #	Serial #	Part tag
Sub Qty 2.00	Sub Dlr Price \$9.44	Sub Freight \$18.78
Appr Qty 2.00	Appr Dlr Price \$9.44	Appr Freight \$18.78

Notes

Labor

Line# 2 Operation Code Operational Description
 30-100-19-00-001054 Kitchen/Galley Countertop - Interior/Cabinetry/Reseal/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-11-06 20:15:06 :: Complaint: Where the wall and counter meet under the TV needs to be caulked. Cause: The silicone below the TV by the kitchen sink was cracked and clumpy. Correction: Removed clumps and put new silicone down.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

Hello - thank you for your submission. I see that this repair was previously submitted and paid on claim 2390190. If this request is different than what was previously approved, can you please provide additional details and/or photos showing how this concern differs from the previous repair. Thank you.
 Good morning, this is the same concern, and it was repaired once already as you stated, but it is splitting again.
 We respectfully deny this request as this was repaired previously by the dealership and their

repair did not hold. This would fall under the dealership to fix. Thank you.

Labor

Line# 3

Operation Code

30-103-24-00-001125

Operational Description

Linoleum - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-11-06 20:16:46 :: Complaint: Under bed storage lino is peeling up. Cause: The flooring under the bed is peeling up. Correction: Glued it back down.

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt \$70.00

Serial#

Appr Hrs

0.50

Appr Labor Amt \$70.00

Notes

Part

Line# 1

Item #

USERPART

Description

shop supplies- glue

Model #

Serial #

Part tag

Sub Qty

1.00

Sub Dlr Price

\$3.50

Sub Freight

\$0.00

Appr Qty

1.00

Appr Dlr Price

\$3.50

Appr Freight

\$0.00

Notes

Labor

Line# 4

Operation Code

30-92-19-00-004336

Operational Description

Spot Seal Interior (Dealer) - Interior/Interior Miscellaneous/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-11-06 20:17:48 :: Complaint: Caulk above the shower walls. Cause: The silicone above the shower, opposite the shower head is separating from the baton strip. Correction: Seal it with silicone.

Model#

Dlr Sub Hrs

0.40

Sub Labor Amt \$56.00

Serial#

Appr Hrs

0.40

Appr Labor Amt \$56.00

Notes

Hello, the labor code has been updated to a more appropriate of this repair request. Thank you

Part

Line# 1

Item #

USERPART

Description

shop supplies - silicone

Model #

Serial #

Part tag

Sub Qty

1.00

Sub Dlr Price

\$2.80

Sub Freight

\$0.00

Appr Qty

1.00

Appr Dlr Price

\$2.80

Appr Freight

\$0.00

Notes

Submitted

Labor Amt

\$336.00

Parts & Freight

\$34.52

Total

\$370.52

Approved

Labor Amt

\$266.00

Parts & Freight

\$34.52

Total

\$300.52

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.