
Greenway RV - Work Order 13055

Beth Scott <bscott@lionsheadtireandwheel.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Tue, Nov 18, 2025 at 11:51 AM

Hello Alix,

From the pictures attached, this would be undulations/bulges or material splices on the sidewall of the tires which is a cosmetic issue and considered normal per Goodyear.

I have attached a copy of the technical bulletin provided by Goodyear regarding undulations and explaining that these are only a cosmetic issue and does not impact of the performance of the tire.

A key advantage of the Goodyear program is their retail network. Dealers and customers are always welcome to see an authorized Goodyear technician at any time and to contact Goodyear customer service for any issues and to find an authorized Goodyear tire shop in their area. The Goodyear customer service number is (800) 321-2136.

**Lionshead Specialty Tire And Wheel LLC.**

Beth Scott
Warranty Manager
Phone: (574) 533-6169 Ext. 120
305 Steury Avenue
Goshen, IN 46528



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From: Alix Mongiat <alix@dealer-advisors.com>
Sent: Thursday, November 13, 2025 5:00 PM
To: Beth Scott <bscott@lionsheadtireandwheel.com>
Subject: Greenway RV - Work Order 13055

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