

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 13055

Date In: 25 OCT 25 Author: KOTT
Promised Date: 15 NOV 25 Stock No:
: Year: 2023
Customer Name: 17176 - ZIMMERMAN, BEC Manufacturer: GRAND DESIGN
Address: 5066 VIENNA DRIVE Brand: IMAGINE
: WAUNAKEE, WI Model: 2800BH
Postal/Zip: 53597 Miles/Hrs:
Phone#(res): (608) 843-6209 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: (608) 843-6207 License#:
Email: DBLLZIMMERMAN@GMAIL.CO Tag#: **CUSTOMER WINTERIZED
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573TE3229P6646118 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CUSTOMER STATES THAT THE FRONT CAP IS E 17176 ZIMME
PULLING AWAY FROM THE UNIT WHERE IT MEETS
MOLDING STRIP BY THE FRONT CAP
CORRECTION: MATT LOOKED AT WITH THE CUSTOMER- THERE
IS NO CONCERN AT THIS TIME-
2 COMPLAINT: CUSTOMER STATES THAT THE WATER HEATER IS E 17176 ZIMME
LEAKING BACK INTO THE UNIT. BACK INTO
the access compartment cust could see
antifreeze puddles in after they
winterized.
CAUSE: 3. Check behind waterheater for leaks.
CORRECTION: by turning on, setting to lowest
temperature, running pump with
antifreeze suction. Ran a couple cycles
of hot valve in bathroom sink. Then
pulled waterheater plugs and let drain.
Waterheater compartment dry after
charging watersystem during antifreeze
winterize. Spray Port by outdoor
kitchen leaked as soon as i put pressure
on the system, something went wrong with
check valve, no longer sealing.
3 COMPLAINT: CUSTOMER STATES THAT THERE ARE SCREWS E 17176 ZIMME
THAT ARE STARTING TO PUSH THROUGH THE
ROOF MEMBRANE. NOT THROUGH THE MEMBRANE
YET.
CORRECTION: MATT LOOKED AT WITH THE CUSTOMER- THE
ROOF INSPECTED GOOD- NO VISABLE

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Job #	Description	JOB INFORMATION	Type	Bill To
		CONCERNS- SIMPLY THE ROOF EXPANDING AND CONTRACTING		
4	COMPLAINT:	CUSTOMER STATES THAT THE DS FRONT TIRE IS STARTING TO BULGE, WOULD LIKE TO HAVE LOOKED AT. SPOTS ARE MARKED WITH CHALK, TIRE IS NOT ON THE UNIT.	W	1041 LIONS
	CORRECTION:	NEED TO SUBMIT TO LIONSHEAD		
6	COMPLAINT:	LEAF SPRING HANGERS ARE NOT PERPENDICULAR TO THE CHASSIS, CUSTOMERS STATES THEY ARE BENT AND DOES HAVE PICS.	W	1020 GRAND
	CAUSE:	4. Check leaf spring hangers.		
	CORRECTION:	4. The leaf spring hangers look like hot garbage. Grand design needs to make that right. See pictures.		
7	COMPLAINT:	PER MATT PLEASE VERIFY THE WATER HEATER IS PROPERLY WINTERIZED.	E	17176 ZIMME
	CORRECTION:	2. Verified waterheater winterize.		
1005	COMPLAINT:	Labor for multiple jobs	E	17176 ZIMME
	CAUSE:	1. Spray Port by outdoor kitchen leaked as soon as i put pressure on the system, something went wrong with check valve, no longer sealing. 2. Verified waterheater winterize. 3. Check behind waterheater for leaks. 4. Check leaf spring hangers.		
	CORRECTION:	1. Needs replacement of sprayport, we didnt have correct one in stock. Plugged end to continue winterize. 2. by turning on, setting to lowest temperature, running pump with antifreeze suction. Ran a couple cycles of hot valve in bathroom sink. Then oulded waterheater plugs and let drain. 3. Waterheater compartment dry after charging watersystem during antifreeze winterize. Could have been the sprayport? 4. The leaf spring hangers look like hot garbage. Grand design needs to make that right. See pictures.		
5	COMPLAINT:	R&R SPRAY PORT- Spray Port by outdoor kitchen leaked as soon as i put pressure on the system, something went wrong with check valve, no longer sealing.	E	17176 ZIMME
	CAUSE:	a bad exterior water spray port		
	CORRECTION:	cleaned wall surface install water connections to exterior spray port tested new port ok used butyl tape on port installed to camper and silicone		

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
5      019079613745 SPRAY PORT-BK SA-PORT BL E-17176      1      53.79      53.79
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Job#  Lab Code  Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
1005 Z990      MISC LABOUR CODE (EXTE RW      E-17176      0.00      140.00      0.00
1005 Z990      MISC LABOUR CODE (EXTE RW      E-17176      0.00      140.00      0.00
   5 Z990      MISC LABOUR CODE (EXTE JS      E-17176      0.50      140.00      70.00
   2 Z990      MISC LABOUR CODE (EXTE RW      E-17176      0.85      140.00      119.00
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Job #  Excode      Description      EXTRAS      bill to      Qty      Price      Total
*****
   1  SSE          SHOP SUPPLIES - EXTERNAL      E-17176      1.00      14.18      14.18
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                        BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
E      17176          53.79      189.00      0.00      14.18      14.15      271.12
      Totals          53.79      189.00      0.00      14.18      14.15      271.12
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&k2S
&k0S