

GREENEWAY, INC.  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS WI  
 US  
 54494  
 (715) 325-5170

WORK ORDER # 13040B

Date In: 12 DEC 25	Author: MGRAY
Promised Date: 04 JUL 26	Stock No: 11540
:	Year: 2026
Customer Name: 1021 - FOREST RIVER	Manufacturer: FOREST RIVER
Address: 21815 NETWORK PLACE	Brand: PUMA CAMPING EDITION
: CHICAGO, IL	Model: 20BHCE
Postal/Zip: 60673-1218	Miles/Hrs: 0
Phone#(res): 219-534-3167	Exterior Color:
Phone#(bus): 219-534-3167	Unit Type: TT-TRAVEL TRAILER
Cell Phone:	License#:
Email: NONE	Tag#: DB: 1/12
Purchased Date: 07 OCT 25	:
Delivery Date: 04 JUL 26	:
InService Date:	:
Serial#: 5ZT2PUJB3T4026728	:

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*****
Job #   Description                JOB INFORMATION                Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 1 - Silicone smeared on exterior of unit in several areas
        CAUSE:      Silicone smears on exterior of unit
        CORRECTION: Used solvent to remove smeared silicone
        REQ: .30 APPROVED: .3
WARR    COMPLAINT:  WARRANTY REPAIR 2 - sharp wood shards beneath the dining bench seats frame
        CAUSE:      Mfg left and I'd really rough and splintered
        CORRECTION: I used sand paper to remove the sharp shards of wood customer could easily have gotten some good sized injury's from the splinters REQ: .50 APPROVD: .2
WARR    COMPLAINT:  WARRANTY REPAIR 3 - Entrance door and screen door are difficult to close when the steps are down
        CAUSE:      Door needed to be adjusted especially screen door
        CORRECTION: I adjusted screen door then lubed the lock catch opened and closed door several times works good now easy to open and close REQ: .20 APPROVED: .02
WARR    COMPLAINT:  WARRANTY REPAIR 4 - Major water leak from back of the water heater
        CAUSE:      The bottom connection on water heater is leaking a lot and water has now run beneath the wood that mfg sat the water
  
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Job #	Description	JOB INFORMATION	Type	Bill To
	heater on top of			
	CORRECTION: Tried to cleaning connections after draining water heater still leaks I then removed bottom fitting because it looked as though the threads may be shredded a bit I replaced it with new connection from parts then reconnected the fittings filled water heater and so far it is not leaking from the back but the rear under belly is filled with water and I can hear a drip coming from the water heater just not the back area where it was leaking , I did air pressure test and no leaks shown so water had dropped from back of water heater and went to belly ,I then opened under belly up used a fan to dry area out over night then cleaned the under belly material and used under belly tape to patch the underbelly back together REQ: 2.5 HOURS APPROVED: 1.2			
WARR	COMPLAINT: WARRANTY REPAIR 5 - Bath door is scraped on edges		W	1021 FORES
	CAUSE: Scraped			
	CORRECTION: Used a wood crayon to cover the scraped edge of bathroom door REQ: .10 APPROVED: .2			
WARR	COMPLAINT: WARRANTY REPAIR 6 - Mini blind behind kitchen sink is not attached on one side		W	1021 FORES
	CAUSE: The subpar mini blind holders do not hold the blind			
	CORRECTION: I removed the blind drilled a hole in each end used a screw on each side of insecure to the well then I reinstalled the valance I removed to remove the blind REQ: .40 APPROVED: .2			
WARR	COMPLAINT: WARRANTY REPAIR 8 - window behind sink and window next to dining table are unable to be opened		W	1021 FORES
	CAUSE: Windows are stuck and debris in tracks			
	CORRECTION: Blew debris from tracks of window then used penetrating oil sprayed tracks well then slowly worked windows open then closed did this a few times blew out more debris now they work as they should REQ: .30 APPROVED: .2			

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Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.32   140.00   44.80
ARR01 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.00   140.00    0.00
ARR02 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.43   140.00   60.20
ARR03 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.20   140.00   28.00
ARR03 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.00   140.00    0.00
ARR04 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.55   140.00   77.00
ARR04 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.04   140.00    5.60
ARR04 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.04   140.00    5.60
ARR04 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.02   140.00    2.80
ARR04 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.38   140.00   53.20
ARR04 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.01   140.00    1.40
ARR04 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.46   140.00   64.40
ARR04 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.32   140.00   44.80
ARR05 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.20   140.00   28.00
ARR06 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.39   140.00   54.60
ARR08 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.24   140.00   33.60
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Job #  Excode  Description  EXTRAS  bill to  Qty  Price  Total
*****
ARR01  SSE     SHOP SUPPLIES - EXTERNAL  W-1021  1.00  0.00  0.00
ARR04  M       BRASS MALE CONNECTOR     W-1021  1.00  6.50  6.50
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                                BILLINGS SUMMARY
Type Bill Id      Parts  Labour  Sublet  Extras  Tax  Total
*****
W      1021          0.00   504.00  0.00   6.50  0.00  510.50
      Totals          0.00   504.00  0.00   6.50  0.00  510.50
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&k2S  
&k0S