

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2547922
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2PUJB3T4026728
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 425 / 425
 ITEM # PUT20BHCE-1
 DEALER RO # 13040B
 CLAIM START DATE 01/12/2026
 CLAIM END DATE 01/13/2026

Labor rate: \$140.00
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 20-46-24-00-000721 Window - Exterior/Windows/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2026-01-12 13:25:45 :: Complaint: Silicone smeared on exterior of the unit in several areas. Cause: Silicone smeared from manufacturer. Correction: Used solvent to remove smeared silicone.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$42.00
Serial#	Appr Hrs	0.30	Appr Labor Amt \$42.00

Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 30-95-24-00-000958 Booth Structure - Interior/Dinette/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2026-01-12 13:27:32 :: Complaint: Sharp wood shards beneath the dining bench seats frame. Cause: Manufacturer left the wood very rugged and sharp, risk customer injury. Correction: Used sandpaper to remove the sharp shards of wood.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
Serial#	Appr Hrs	0.20	Appr Labor Amt \$28.00

Notes
flat rate to repair

Labor

Line# 3 **Operation Code** **Operational Description**
 20-66-02-00-000678 Screen Door - Exterior/Entry Doors/Adjust/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2026-01-12 13:28:49 :: Complaint: Entrance door and screen door are difficult to close when the steps are down. Cause: Door is misaligned/misadjusted. Correction: Adjusted the screen door then lubed the lock catch, opened and closed door several times. Works good now.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$28.00
Serial#	Appr Hrs	0.20	Appr Labor Amt \$28.00

Notes

Labor

Line# 4 **Operation Code** **Operational Description**
 60-136-01-00-001500 Fitting - Plumbing/Fresh Water Supply/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2026-01-12 13:31:48 :: Complaint: Major water leak from the back of the water heater. Cause: The bottom connection on water heater is leaking a lot and water has now run beneath the wood that the manufacturer sat the water heater on top of. Tried cleaning connections after draining

water heater and it still leaked. It looked as though the threads may be shredded a bit. Correction: Replaced with new connections from parts then reconnected the fittings, filled water heater and so far it is not leaking from the back. But the rear under belly is filled with water and I can hear a drip coming from the water heater just not the back area where it was leaking. Did an air pressure test and no leaks shown so water had dropped from back of water heater and went into the underbelly. Opened under belly up, used a fan to dry area out overnight and then cleaned the underbelly material and used under belly tape to patch the underbelly back together. Additional Note : greeneway@dealer-advisors.com, 2026-01-12 13:35:48 :: Unsure on correct labor code.

Model#	Dlr Sub Hrs	2.50	Sub Labor Amt	\$350.00
Serial#	Appr Hrs	1.20	Appr Labor Amt	\$168.00

Notes

so the fitting caused all this ? there is no specific code for this
 this will be authorized at flat rate once reviewed with your responce
 Yes, it was the fitting that caused the leak. Please ensure the time approved is enough to dry out the underbelly and such as stated in the correction. Thank you!
 flat rate
 .20 r/r fitting
 1 hour r/ri underbelly to dry

Part

Line# 1	Item #	Description
	USERPART	Brass Male Connector (cannot locate invoice as this was pulled from shop supplies and has been in stock for some time.)
	Model #	Serial #
	Sub Qty	1.00
	Appr Qty	1.00
	Sub Dlr Price	\$6.50
	Appr Dlr Price	\$6.50
	Part tag	Sub Freight
		\$0.00
	Appr Freight	\$0.00

Notes

Labor

Line# 5	Operation Code	Operational Description
	30-101-24-00-001078	Sliding, Pocket Door - Interior/Interior Doors/Repair/No Tread Code
	Complaint, Cause, Correction	
	Original Note : greeneway@dealer-advisors.com, 2026-01-12 13:36:29 :: Complaint: Bath door is scraped on edges. Cause: Scraped from manufacturer. Correction: Used a wood crayon to cover the scraped edge of bathroom door.	

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes

Labor

Line# 6	Operation Code	Operational Description
	30-99-24-00-001018	Day Night Shade or Roller Shade - Interior/Soft Goods/Repair/No Tread Code
	Complaint, Cause, Correction	
	Original Note : greeneway@dealer-advisors.com, 2026-01-12 13:38:24 :: Complaint: Mini blind behind kitchen sink is not attached on one side. Cause: Sub-par mini blind holders do not hold the blind. Correction: Removed the blind, drilled a hole in each end, used a screw on each side to secure to the wall. Reinstalled the valance.	

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$56.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes

flat rate to repair

Labor

Line# 7	Operation Code	Operational Description
	20-46-24-00-000721	Window - Exterior/Windows/Repair/No Tread Code
	Complaint, Cause, Correction	
	Original Note : greeneway@dealer-advisors.com, 2026-01-12 13:39:50 :: Complaint: Windo behind sink and window next to dining table are unable to be opened. Cause: Windows are stuck and debris in tracks. Correction: Blew debris from tracks of window then used penetrating oil, sprayed tracks well then slowly worked windows open then closed. Did this a few times, blew out more debris and now they work as they should.	

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes

photos od the stated debri ??

Tech did not get photos of the debris. Thank you.

flat rate to clean

.10 X 2

Submitted	Labor Amt	\$616.00
	Parts & Freight	\$6.50
	Total	\$622.50

Approved	Labor Amt	\$350.00
	Parts & Freight	\$6.50
	Total	\$356.50

DEALER _____ **DATE** _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____

SIGNATURE

All repairs described have been inspected and are satisfactory.