

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 13028

Date In:	20 OCT 25	Author:	MGRAY
Promised Date:	31 DEC 25	Stock No:	11321
:	:	Year:	2025
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	MOMENTUM G-CLASS
:	MIDDLEBURY, IN	Model:	415G
Postal/Zip:	46540	Miles/Hrs:	
Phone#(res):	888-825-2820	Exterior Color:	
Phone#(bus):		Unit Type:	FWH-FW TOY HAULER
Cell Phone:		License#:	
Email:	NONE	Tag#:	DB 10/22
Purchased Date:	14 JAN 25	:	:
Delivery Date:	14 APR 25	:	:
InService Date:		:	:
Serial#:	573FM4731SBB03873	:	:

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: WARRANTY REPAIR 1 - REAR ODS JACK IS NOT W 1020 GRAND
GOING UP OR DOWNALL THE TIME. SOME TIMES
NEED TO WIGGLE THE WIRING TO GET TO WORK
PROPERLY.
CAUSE: Troubleshoot Rear Left Jack fault.
Pressed autolevel, front did its thing
fine, ODS rear jack faulted immediately.
Upon checking the first connector, one
of the pins is out of place and requires
repair or replacement.
CORRECTION: Disassembled connector in question,
examined it closely, reseated pins and
reassembled connector. Added some
dielectric grease for good measure.
Reset leveling system by retracting all.
Once it got to the stage of putting down
rear jacks during autolevel, they worked
as designed. This time the middle jacks
faulted. Specifically on the ODS left
side again. Middle jack ODS left, had a
broken wire on sensor harness, red wire,
see picture. Removed the power head of
ODS middle jack to better access wire
for repair. Removed bad section of
wire and fit in a new piece with some
solder&seal connectors. Reassembled and
tested. Leveling system is back in
working order. Once we got through to

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Work Order : 13028

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near completion on the autolevel, the
Right Middle jack, DS middle went out of
stroke. Have to move middle jacks down
one position, wont level on flat ground.
After the middle jack adjustment.
Finally got it to autolevel
successfully. Verified with bubble
level. REQUESTING 3.5F HOUR APPROVED 3
HRS
WARR COMPLAINT: WARRANTY REPAIR 2 - THERE IS A PANEL ON W 1020 GRAND
THE REAR ODS SIDE THAT THE SEALANT IS
PULLING AWAY FROM. NEEDS LOOKED AT FOR
REPAIR.
CAUSE: Radious metal is detaching from wall
needs repair. Aprox 64" of radious metal
is pulling away from side wall, rear
ODS, sealant separated and is trapping
debris in gap. Submit to warranty.
Recommend removing piece, finding the
root cause, repairing and reattaching.
Multiple fixtures in way includong water
heater, fuel station, and ladder. (6hrs)
The manufacturer only used a two-sided
foam tape to hold the radius metal on
and the foam tape is letting go on both
sides of the unit. I pre drilled holes
every two feet on the radius metal and
added screws to both sides to keep the
metal from falling off. I sealed both
sides of the unit when i was done.
CORRECTION: ... Done.

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
ARR01	Z992	MISC LABOUR CODE	(WARR RW		W-1020	2.50	140.00	350.00
ARR02	Z992	MISC LABOUR CODE	(WARR RW		W-1020	0.50	140.00	70.00
ARR01	Z992	MISC LABOUR CODE	(WARR RW		W-1020	0.50	140.00	70.00
ARR01	Z992	MISC LABOUR CODE	(WARR RW		W-1020	0.00	140.00	0.00
ARR02	Z992	MISC LABOUR CODE	(WARR JGK		W-1020	4.85	140.00	679.00
ARR02	Z992	MISC LABOUR CODE	(WARR JGK		W-1020	0.97	140.00	135.80
ARR02	Z992	MISC LABOUR CODE	(WARR JGK		W-1020	0.18	140.00	25.20

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
ARR01	SSE	SHOP SUPPLIES -	EXTERNAL	W-1020	1.00	0.00	0.00

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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1020	0.00	1330.00	0.00	0.00	0.00	1,330.00
	Totals	0.00	1330.00	0.00	0.00	0.00	1,330.00

&k2S
&k0S