



Warranty Claim Form

Date: 11/20/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FM4731SBB03873

Momentum 415G

Retail Purchase Date: 4/14/2025

Work Started: 11/14/2025

Work Completed: 11/14/2025

Claim Status: Paid

Dealer Work Order #: 13028

Unit Offline Date: 3/5/2025

Claim #: 946912

Labor: \$1260.00

Parts: \$0.00

Shipping: \$0.00

Total: \$1260.00

Notes: AB 10/24 *Please hold all parts for a minimum of 30 days after the claim is paid*

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170

mail@greenwayrv.com

Approved Labor Rate: \$140.00

Customer Information

JASON FAUGHT

N1708 6TH AVENUE
COLOMA, Wisconsin 54930
United States
9204206815

Operation Line # 1

Flat Rate Code: 160021 Electric Leveling - R&R Wiring *Fault Code:* Damaged/Maintenance Harness

Problem: Rear ODS jack is not going up or down all the time. Sometimes need to wiggle the wiring to get to work properly. *Hours:* 3

Cause: Rear left jack fault. Pressed auto level, front did it's thing fine, ODS rear jack faulted immediately. Upon checking the first connector, one of the pins is out of place and requires repair or replacement. *A m o u n t :* 420.00

Remedy: Disassembled connector in question, examined it closely, reseated pins and reassembled connector. Added some dielectric grease for good measure. Reset leveling system by retracting all. Once it got to the stage of putting down rear jacks during autolevel, they worked as designed. This time the middle jacks faulted. *S u b l e t* \$0.00
Repairs: Specifically on the ODS left side again. Middle jack ODS left, had a broken wire on sensor harness, red wire. Removed the power head of ODS middle jack to better access wire for repair. Removed bad section of wire and fit in a new piece with some solder and seal connectors. Reassembled and tested. Leveling system is back in working order. Once we got through to near completion on the autolevel, the right middle jack, DS middle went out of stoke. Have to move middle jack down one position, won't level on flat ground. After the middle jack adjustment. Finally got it to autolevel successfully. Verified with bubble level.

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 590016 Skirt Metal (Lower Wrap) - R&R (per *Fault Code:* Improper Installation/Build section)

Problem: There is a panel on the rear ODS side that the sealant is pulling away from. Needs looked at for repair. *Hours:* 6

Cause: Radius metal is detaching from wall needs repair. Approximately 64" of radius metal is pulling away from side wall, rear ODS, sealant separated and is trapping debris in gap. *A m o u n t :* 840.00

Remedy: Recommend removing piece, finding the root cause, repairing and reattaching. Multiple fixtures in way including water heater, fuel station and ladder. Manufacturer only used a two-sided foam tape to hold the radius metal on and the foam tape is letting go on both sides of the unit Pre-drilled holes every two feet on the radius metal and added screws to both sides to keep the metal from falling off. Sealed both sides of the unit when done. *S u b l e t R e p a i r s :* \$0.00

Manufacturer #:

Model #:

Serial #: