

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 13028

Date In:	20 OCT 25	Author:	MGRAY
Promised Date:	28 OCT 25	Stock No:	11321
:	:	Year:	2025
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	MOMENTUM G-CLASS
:	MIDDLEBURY, IN	Model:	415G
Postal/Zip:	46540	Miles/Hrs:	:
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FWH-FW TOY HAULER
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	:
Purchased Date:	14 JAN 25	:	:
Delivery Date:	14 APR 25	:	:
InService Date:	:	:	:
Serial#:	573FM4731SBB03873	:	:

Job #	Description	JOB INFORMATION	Type	Bill To
WARR	COMPLAINT:	WARRANTY REPAIR 1 - REAR ODS JACK IS NOT WORKING UP OR DOWN ALL THE TIME. SOME TIMES NEED TO WIGGLE THE WIRING TO GET TO WORK PROPERLY.		1020 GRAND
	CAUSE:	Troubleshoot Rear Left Jack fault. Pressed autolevel, front did its thing fine, ODS rear jack faulted immediately. Upon checking the first connector, one of the pins is out of place and requires repair or replacement.		
	CORRECTION:	Disassembled connector in question, examined it closely, reseated pins and reassembled connector. Added some dielectric grease for good measure. Reset leveling system by retracting all. Once it got to the stage of putting down rear jacks during autolevel, they worked as designed. This time the middle jacks faulted. Specifically on the ODS left side again. Middle jack ODS left, had a broken wire on sensor harness, red wire, see picture. Removed the power head of ODS middle jack to better access wire for repair. Removed bad section of wire and fit in a new piece with some solder&seal connectors. Reassembled and tested. Leveling system is back in working order. Once we got through to		

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
                                near completion on the autolevel, the
                                Right Middle jack, DS middle went out of
                                stroke. Have to move middle jacks down
                                one position, wont level on flat ground.
                                After the middle jack adjustment.
                                Finally got it to autolevel
                                successfully. Verified with bubble
                                level.  REQUESTING
WARR    COMPLAINT:  WARRANTY REPAIR 2 - THERE IS A PANEL ON  W    1020    GRAND
                                THE REAR ODS SIDE THAT THE SEALANT IS
                                PULLING AWAY FROM. NEEDS LOOKED AT FOR
                                REPAIR.
                                CAUSE:  Radius metal is detaching from wall
                                needs repair. Aprox 64" of radius metal
                                is pulling away from side wall, rear
                                ODS, sealant separated and is trapping
                                debris in gap.  Submit to warranty.
                                Recommend removing piece, finding the
                                root cause, repairing and reattaching.
                                Multiple fixtures in way includong water
                                heater, fuel station, and ladder.
                                CORRECTION:  ... REQUESTING 7.0HR
*****
Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR RW  W-1020  0.00  140.00  0.00
ARR02 Z992      MISC LABOUR CODE (WARR RW  W-1020  0.50  140.00  70.00
ARR01 Z992      MISC LABOUR CODE (WARR RW  W-1020  0.50  140.00  70.00
ARR01 Z992      MISC LABOUR CODE (WARR RW  W-1020  0.00  140.00  0.00
*****
Job #  Excode   Description  EXTRAS      bill to  Qty  Price  Total
*****
ARR01  SSE      SHOP SUPPLIES - EXTERNAL  W-1020  1.00  0.00  0.00
*****
                                BILLINGS SUMMARY
Type Bill Id      Parts  Labour  Sublet  Extras  Tax  Total
*****
W      1020      0.00   140.00   0.00   0.00   0.00   140.00

                                Totals      0.00   140.00   0.00   0.00   0.00   140.00

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&k2S
&k0S