

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 13020

|                 |                     |                 |          |
|-----------------|---------------------|-----------------|----------|
| Date In:        | 17 OCT 25           | Author:         | MGRAY    |
| Promised Date:  | 25 OCT 25           | Stock No:       |          |
| :               |                     | Year:           | 2023     |
| Customer Name:  | 1020 - GRAND DESIGN | Manufacturer:   | SOLITUDE |
| Address:        | 11333 COUNTY RD 2   | Brand:          | SOLITUDE |
| :               | MIDDLEBURY, IN      | Model:          | 391DL    |
| Postal/Zip:     | 46540               | Miles/Hrs:      |          |
| Phone#(res):    | 888-825-2820        | Exterior Color: |          |
| Phone#(bus):    |                     | Unit Type:      |          |
| Cell Phone:     |                     | License#:       |          |
| Email:          | NONE                | Tag#:           |          |
| Purchased Date: |                     | :               |          |
| Delivery Date:  |                     | :               |          |
| InService Date: |                     | :               |          |
| Serial#:        | 573FS4421PAA14335   | :               |          |

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
WARR    COMPLAINT:  WARRANTY REPAIR 1 -CMR STATES THAT THE      W    1020    GRAND
UNIT PLUMBING IN THE REAR BATHROOM IS
STILL INCORRECT.  *WHEN PUTTING WATER IN
THE TOILET THE WATER WENT TO THE BLACK
TANK AS IT SHOULD, BUT WHEN PUTTING
WATER IN THE SHOWER, THE GRAY TANK WAS
STILL EMPTY WHILE THE BLACK TANK WAS
DRIPPING WATER.  *WHEN HIS DAUGHTER WAS
TAKING A SHOWER, THE TANK WAS FULL AND
BLACK WATER STARTED COMING UP FROM THE
SHOWER DRAIN.

CAUSE:    Manufacturer design. I pulled the screws
out of the underbelly on both sides of
the unit, removed the rear corner
moldings and removed the rear bottom
screw track. I dropped the underbelly
down and there are two tanks going
length wise with the frame. With this
particular floor plan the black tank
sits directly underneath the toilet and
shower. Using a snake camera I verified
that both the toilet and shower drain go
into the same tank. There is no other
way it can be plumbed. I put the
underbelly back in place, cut the old
putty off the screw track, put new putty
on it and secured it back in place.

CORRECTION: Done.
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Job #      Description      JOB INFORMATION      Type Bill To
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WARR      COMPLAINT:  WARRANTY REPAIR 2 - HAS LIPPERT CASE #    W    1020    GRAND
                SELF LEVELING SYSTEM WAS NOT WORKING
                PROPERLY. WHEN PUSHING BUTTONS IT WAS
                NOT LEVELING PROPERLY.  DS OF THE UNIT
                JUST KEEPS JACKING UP UNTIL UNIT IS
                CROOKED FROM SIDE TO SIDE.  ** JOE LOOKED
                AT THIS UNIT BEFORE.***

                CAUSE:    The calibration was off. I hit the
                auto-level and after all the jacks were
                down the ods front just kept raising. I
                retracted all the jacks, reset the
                calibration, auto-leveled the unit and
                everything is working properly. I
                retracted the jacks and auto-leveled the
                unit again. I repeated this three times
                with no issues.

                CORRECTION: Done.
WARR      COMPLAINT:  WARRANTY REPAIR 3 - CMR STATES THAT HE    W    1020    GRAND
                BELIEVES THAT THERE IS A FRAME ISSUE ON
                THE UNIT. AFTER TRAVELING WITH UNIT NOW
                THE UPSTAIRS BEDROOM IS VERY CREAKY, AND
                THE SPOTS IN THE KITCHEN. SOMETIMES
                THERE ARE LOUD BANGING NOISES WHEN CMR
                IS ROLLING OVER IN BED.

                CAUSE:    NPF. I walked around in the unit
                without the jacks down and I didn't
                notice any abnormal noises. I
                auto-leveled the unit and walked around
                the unit again and the only abnormal
                noise I can hear is coming from the
                closet in the master bedroom. Depending
                on where you step you can hear a slight
                squeak coming from different areas. I
                inspected the aluminum sub-floor frame
                and I dont see any flexing, or broken
                welds. I checked the entire steel frame
                that I can see and the only abnormal
                thing I found was the spare tire is
                hanging down and I secured it back in
                place.

                CORRECTION: Done.
4         COMPLAINT:  POCKET LIGHT HAS SOME WATER DAMAGE FROM  E    90065    LAHR
                A LEAK. CMR RESEALED TO PREVENT FURTHER
                DAMAGE.THER IS 2 LIGHTS.

                CAUSE:    Water damage. I replaced the two water
                damaged lights in the bathroom.

                CORRECTION: Done.
WS        COMPLAINT:  WINTERIZE WATER SYSTEM & TRAPS -SELF    E    90065    LAHR
                CONTAINED - TOWABLE

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CAUSE: 1001 CUSTOMER REQUESTED

CORRECTION: Done

W4 COMPLAINT: WINTERIZE ICE MAKER E 90065 LAHR

CAUSE: 1001 CUSTOMER REQUESTED

CORRECTION: Done

1 REFER DOORS NEED TO BE PROPPED OPEN ONCE WE ARE DONE E 90065 LAHR  
MOVING UNIT AROUND.

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
WS      071247312003 -50 ANTIFREEZE/ 1 GALLON E-90065      3      10.69      32.07
W4      009114950003 -50 F GLYCERIN FREE BASE E-90065      1      10.38      10.38
4       822020246      LIGHT 4.5" RECESSED PUCK E-90065      2      13.00      26.00
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Job#  Lab Code  Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      140.00      0.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      140.00      0.00
ARR03 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      140.00      0.00
4 Z990      MISC LABOUR CODE (EXTE JGK E-90065      0.53      140.00      74.20
WS W495      WINTERIZE RV (WATER SY JGK E-90065      0.06      140.00      8.40
W4 Z990      WINTERIZE WATER FILTER JGK E-90065      0.75      140.00      105.00
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      140.00      0.00
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50      140.00      70.00
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      140.00      0.00
ARR03 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.45      140.00      63.00
4 Z990      MISC LABOUR CODE (EXTE JGK E-90065      0.47      140.00      65.80
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50      140.00      70.00
ARR03 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.05      140.00      7.00
WS W495      WINTERIZE RV (WATER SY JGK E-90065      0.46      140.00      64.40
WS W495      WINTERIZE RV (WATER SY JGK E-90065      0.18      140.00      25.20
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Job #  Excode      Description      EXTRAS      bill to      Qty      Price      Total
*****
ARR01 SSE      SHOP SUPPLIES - EXTERNAL W-1020      1.00      25.73      25.73
WS J-ADJ      QUOTE ADJUSTMENT      E-90065      1.00      -31.07      -31.07
W4 J-ADJ      QUOTE ADJUSTMENT      E-90065      1.00      -40.38      -40.38
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BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
E      90065      68.45      343.00      0.00      -71.45      18.74      358.74
W      1020      0.00      210.00      0.00      25.73      0.00      235.73

Totals      68.45      553.00      0.00      -45.72      18.74      594.47
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