



# Warranty Claim Form

Date: 12/5/2025

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573TE3224R6649625  
Imagine 2800BH  
Retail Purchase Date: 8/8/2025  
Work Started: 10/20/2025  
Work Completed: 10/20/2025

Claim Status: Paid  
Dealer Work Order #: 13015  
Unit Offline Date: 11/28/2023

Claim #: 948031  
Labor: \$406.00  
Parts: \$14.66  
Shipping: \$0.00  
Total: \$420.66

Notes: Job 4- Please advise were all 4 grease/dust caps replaced as parts claimed do not reflect this? 11/21 DW AB 10/24  
\*Please hold all parts for a minimum of 30 days after the claim is paid\* 120024 - Thank you for sending this in. I authorize 4 steel grease caps complete, up to 4 seals if needed, any affected center caps and 2 hours labor. You can do a VCB and authorization is in case 6330117. Dealer MUST replace all grease/dust caps otherwise the approval will be denied.

### Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$140.00

### Customer Information

SCOTT DEWITT  
3841 CLIFF ST  
WISCONSIN RAPIDS, Wisconsin  
54494  
United States  
7152138995

### Operation Line # 1

*Flat Rate Code:* 560009 Entry Door - R&R or Adjust Striker Plate/ *Fault Code:* Damaged/Maintenance Catch

*Problem:* Dead bolt on the main door seems to be stuck and hard to lock or unlock.

*Hours:* .5

*Cause:* The edge of the fiberglass wall is sticking out too far and the deadbolt can't fully extend.

*Amount:* 70.00

*Remedy:* I knocked down the edge of the wall with a drill bit and painted it black.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 2

*Flat Rate Code:* 660017 Sliding Doors (wood/glass) - Repair *Fault Code:* Damaged/Maintenance Door

*Problem:* Bedroom sliding door keeps coming off the track. Needs to have resecured.

*Hours:* .3

*Cause:* The sliding door fell off the bottom door holder.

*Amount:* 42.00

*Remedy:* Took the screws out of the door holder, put the door back in place and put the screws back in.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

**Operation Line # 3**

*Flat Rate Code:* 560005 Entry Door - R&R Bumper/Holdback/ *Fault Code:* Damaged/Maintenance Catch

*Problem:* Bedroom outside door holder latch is broken and needs replacement.

*Hours:* .1

*Cause:* The front entry door holder broke.

*Amount:* 14.00

*Remedy:* Removed the broken door holder, put putty on the new door holder and installed it.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

| <u>Part</u>                                  | <u>Description</u>                    | <u>Return Tag #</u> | <u>Qty</u> | <u>Units</u> | <u>Amount</u> |
|----------------------------------------------|---------------------------------------|---------------------|------------|--------------|---------------|
| 960204 Miscellaneous Part for claim use only | Miscellaneous Part for claim use only |                     | 1          | 1            | 0.00          |
| 590502 CATCH ENTRY DOOR 90 DEGREE BLACK      | CATCH ENTRY DOOR 90 DEGREE BLACK      |                     | 1          | 1            | 1.10          |

**Operation Line # 4**

*Flat Rate Code:* 120024 Hub - R&R - Axle Hub Grease Dust *Fault Code:* Component Failure Cap

*Problem:* When I pulled the unit out to dump it, I heard a rattling sound coming from the acles on the ODS. I had to move the unit around while I was by the acle and it's the ODS rear axle. I pulled the cap off and the hub cap fell out and it's sitting inside the rim.

*Hours:* 2

*Cause:* Inferior quality hub cap.

*Amount:* 280.00

*Remedy:* Due to engineering flaw in the rim, we don't have a single impact in this shop that will fit into the *S u b l e t* rim, so I had to take a regular socket and break the lug nuts loose with a breaker bar. There is metal dust *R e p a i r s :* inside the hub, so I pulled everything out and thoroughly cleaned everything in the parts cleaner. After \$0.00 everything was clean, I repacked the bearings, put everything back together and put a different style hub cap on. I torqued the lug nuts down when I was done.

*Manufacturer #:* 1

*Model #:* 1

*Serial #:* 1

| <u>Part</u>                                                             | <u>Description</u>                                                            | <u>Return Tag #</u> | <u>Qty</u> | <u>Units</u> | <u>Amount</u> |
|-------------------------------------------------------------------------|-------------------------------------------------------------------------------|---------------------|------------|--------------|---------------|
| 960204 Miscellaneous Part for claim use only                            | Miscellaneous Part for claim use only                                         |                     | 2          | 1            | 0.00          |
| 960204 Miscellaneous Part for claim use only                            | Miscellaneous Part for claim use only                                         |                     | 1          | 1            | 0.00          |
| 120034 AXLE DUST CAP ONLY FOR 4400K and 3500K                           | AXLE DUST CAP ONLY FOR 4400K and 3500K                                        |                     | 4          | 1            | 7.80          |
| 120019 AXLE RUBBER PLUG UNIVERSAL W LCI LOGO                            | AXLE RUBBER PLUG UNIVERSAL W LCI LOGO                                         |                     | 4          | 1            | 3.59          |
| 120244 AXLE DOUBLE LIP GREASE SEAL ONLY F/ 5.2K , 6K , 7K , 8K 2.25" ID | AXLE DOUBLE LIP GREASE SEAL ONLY F/ 5.2K , 6K , 7K , 8K 2.25" ID (2 PER PACK) |                     | 1          | 1            | 2.17          |