



Warranty Claim Form

Date: 2/26/2026

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3723S9929776
Reflection 337RLS
Retail Purchase Date: 9/27/2025
Work Started: 10/29/2025
Work Completed: 2/18/2026

Claim Status: Paid
Dealer Work Order #: 13009
Unit Offline Date: 4/10/2025

Claim #: 967949
Labor: \$294.00
Parts: \$1902.70
Shipping: \$144.45
Total: \$2560.69

Notes: Sg 1/12/25 720103 - Vendor is approving up to .70 for labor.GD will cover .8 This serves as prior authorization for the removal and replacement of the RANGE FGR24D3A1A-SS: 2021135689 This product is not required to be returned for testing Case 6359508 Vendor will approve up to .50 for labor. GD approves .1 This is pre-auth for the R&R of the Oven thermostat valve - 2022120252 : C-FGR24D3A1A-11 Changed FRC to reflect this approval

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

TERRY HILL
269 9TH AVE
NEKOOSA, Wisconsin 54457
United States
6308787825

Operation Line # 1

Flat Rate Code: 720112 Range/Oven - R & R Burner Valve Fault Code: Component Failure

Problem: Customer states the oven is not and has not worked from pickup, pilot lights and burner lights but stove will not stay on. Hours: .6

Cause: Checked voltage to stove and it is 13.25 volts, also checked gas tube nut going to burner assembly is tight. The oven lights and will work for about 2 minutes and then shut off. Amount: 84.00

Remedy: R&R complete stove and oven. Sublet Repairs:
\$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
721539	RANGE OVEN CONTROL RANGE OVEN CONTROL THERMOSTAT VALVE ONLY (C-FGR24D3A1A-11)		1	1	135.10

Operation Line # 2

Flat Rate Code: 720103 Range/Oven - R &R Range/Oven Fault Code: Component Failure Assembly

Problem: Valve replacement did not fix the issue on previous line.

Hours: 1.5

Cause: Valve replacement did not fix the issue on previous line.

Amount: 210.00

Remedy: Replace complete oven.

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
721360 RANGE OVEN COMBO 24" CHEF COLLECTION BUILT IN 3 BURNER GAS SS FURRION FGR24D3A1A-SS	RANGE OVEN 24" 3 BURNER GAS SS FURRION FGR24D3A1A-SS		1	1	1767.60

Operation Line # 3

Flat Rate Code: 950003 Misc Charges - Packaging/Handling Fee Fault Code: No Problem Identified

Problem: Invoice 1513209 - \$15.59 Invoice 1538454 - \$203.95

Hours: 0

Cause: Invoice 1513209 - \$15.59 Invoice 1538454 - \$203.95

Amount: 0.00

Remedy: Invoice 1513209 - \$15.59 Invoice 1538454 - \$203.95

Sublet Repairs: \$219.54

Manufacturer #:

Model #:

Serial #: