

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12996

Date In: 13 OCT 25 Author: KOTT
Promised Date: 31 DEC 26 Stock No: 11350
: Year: 2025
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: IMAGINE XLS
: MIDDLEBURY, IN Model: 22MLE
Postal/Zip: 46540 Miles/Hrs:
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: DB: 10/29
Purchased Date: 25 MAR 25 :
Delivery Date: 25 APR 25 :
InService Date: :
Serial#: 573TE2624S3442437 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: WARRANTY REPAIR 1 - CUSTOMER STATES THAT W 1020 GRAND
THE FURNACE QUILTS RUNNING AFTER A FEW
MINUTES- TURNING IT OFF AND ON AT THE
THERMOSTAT WILL START IT AGAIN, BUT IT
CUTS OUT AFTER A FEW MINUTES AGAIN.
CAUSE: When starting the furnace, it was
rattling and squeeling. Turned off right
away. Pulled furnace out and found that
the blower cage was never tighten down.
The rubbing of the cage wore down the
fins. Will need to replace blower cage.
CORRECTION: After installing new blower wheel, went
to hook up wires to the ignition board
and found one of the spade terminals had
broken solder weld for the blower motor.
Installed new ignition board and bench
tested good. Ran for 15 minutes. After
installing furnace, tested and it doesnt
want to stay lit. Performed drop
pressure test and it drops to 10.5
inches of water column. Going to check
regulator for adjustment. Turns out it
wasnt low gas pressure. The wall t -stst
losing connectivity. Installed new
t-stat. Tested good. Reinstall furnace.
REQ: 3 HOURS OF LABOR WARR AUTH: .90
WARR COMPLAINT: WARRANTY REPAIR 2 - CUSTOMER STATES THAT W 1020 GRAND
THE LIGHTS SOMETIMES FLICKER- IT IS NOT

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*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
                                ALL THE TIME AND THE CUSTOMER HAS NOT
                                BEEN ABLE TO PIN POINT A SPECIFIC
                                SCENARIO WERE IT DOES IT- IT ALSO
                                AFFECTS THE REFER LIGHTS.
CAUSE:    Check lights inside. They seem to
                                flicker.
CORRECTION: Unable to duplicate problem at this
                                time. I checked the solar charge
                                controler to see if it was wired
                                properly. AND IT IS.  REQ .5 HOURS  WARR
                                AUTH: DENIED
WARR     COMPLAINT:  WARRANTY REPAIR 3 - CUSTOMER STATES THAT W    1020  GRAND
                                THEY TRIED USING THE LP PORT TO CONNECT
                                TO A BLACKSTONE GRIDDLE BUT THE PRESSURE
                                WAS WAY TO LOW. CUSTOMER WOULD LIKE TO
                                HAVE CHECKED.
CAUSE:    Test lp quick disconnect for pressure.
                                Customer states it doesnt have enough
                                pressure to run their black stone grill.
CORRECTION: I pressure tested the lp system. Tested
                                with the shop black stone grill. Tested
                                good. Had 11 inches of water column.
                                Recomend the customer have their black
                                stone tested. Could have a regulator
                                issue.  REQ .50 HOURS  WARR AUTH: .50
    
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Job # Part No      Description           PARTS   Bill to   Qty   Price   Total
*****
WARR0 145567        WHEEL ROOM AIR           W-1020   0    13.66    0.00
WARR0 109640        SUBURBAN ROOM AIR BLOWER W-1020   1    33.07   33.07
WARR0 755790716500 3G FAN CONTROL MODULE   W-1020   1   130.09  130.09
WARR0 82209420381  COLEMAN 9420-381 HEAT/CO W-1020   1    64.94   64.94
    
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*****
Job# Lab Code Description   LABOUR   Mech Bill to   Hrs   Rate   Total
*****
ARR01 Z992 MISC LABOUR CODE (WARR W-1020   0.00  140.00    0.00
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1020   0.40  140.00   56.00
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1020   0.00  140.00    0.00
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1020   0.00  140.00    0.00
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1020   0.00  140.00    0.00
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1020   0.50  140.00   70.00
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1020   0.00  140.00    0.00
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1020   0.00  140.00    0.00
ARR02 Z992 MISC LABOUR CODE (WARR TD W-1020   0.00  140.00    0.00
ARR02 Z992 MISC LABOUR CODE (WARR TD W-1020   0.31  140.00   43.40
ARR02 Z992 MISC LABOUR CODE (WARR TD W-1020   0.19  140.00   26.60
ARR02 Z992 MISC LABOUR CODE (WARR TD W-1020   0.00  140.00    0.00
    
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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
ARR02 Z992      MISC LABOUR CODE (WARR TD  W-1020    0.00   140.00    0.00
ARR03 Z992      MISC LABOUR CODE (WARR TD  W-1020    0.50   140.00   70.00
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*****
Job #  Excode    Description  EXTRAS      bill to    Qty    Price    Total
*****
ARR01  SSE        SHOP SUPPLIES - EXTERNAL  W-1020    1.00    0.00    0.00
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1020          228.10   266.00    0.00     0.00    0.00   494.10
*****
Totals          228.10   266.00    0.00     0.00    0.00   494.10
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&k2S
&k0S