



Warranty Claim Form

Date: 2/19/2026

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States
 Ph. 715-325-5170
 mail@greenwayrv.com

General Information

573TE2624S3442437
 Imagine 22MLE
 Retail Purchase Date: 4/19/2025
 Work Started: 10/15/2025
 Work Completed: 10/23/2025

Claim Status: Paid
 Dealer Work Order #: 12996
 Unit Offline Date: 2/26/2025

Claim #: 965222
 Labor: \$350.00
 Parts: \$63.19
 Shipping: \$0.00
 Total: \$413.19

Notes: *LINE 1 i denied the board as you will have to submit that to pre auth for consideration mls 2/12 *LINE 1 this claim is for the thermostat and the wheel not the fan module. please adjust parts mls 2/11 *LINE 1 i show you were approved to replace the room air wheel however its not added mls 2/10 ***HOLD*** reached out to cassi for the other approval mls 2/10 cc-12/1/25 Suburban will authorize the replacement of the Room Air Wheel, field scrap the old part, warranty allowance time is .90 hrs. I am working with the vendor on the ignition switch but I have approved to get the retail taken care of cc-11/19/25 vendor approval Please follow your process to supply the dealer with a replacement thermostat and have them scrap the old one. The authorization number for this will be INC-0143528, which will allow 1.0-hour(s) labor. tv - 11/4/25 - Per Dealer place this PA back into Pending so they can update the requested time. Please hold parts for 30 days after claim is paid

Dealer Information

1127 Greenway RV Sales & Service
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715-325-5170
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 Approved Labor Rate: \$140.00

Customer Information

KEVIN SWIGGUM
 5909 SHARPSBURG DR #531
 MADISON, Wisconsin 53718
 United States
 6086588684

Operation Line # 1

Flat Rate Code: 710039 Thermostat - R&R Wall Thermostat Fault Code: Component Failure

Problem: Customer states that the furnace quits running after a few minutes. Turning it off and on at the thermostat will start it again, but it cuts out after a few minutes again. Hours: 2.5

Cause: When starting the furnace, it was rattling and squealing. Turned off right away, pulled out the furnace and found that the blower cage was never tightened down. The rubbing of the cage wore down the fins. Will need to replace blower cage. After installing new blower wheel, went to hook up wires to the ignition board and found one of the spade terminals had broken solder weld for the blower motor. Installed new ignition board and bench tested good. Ran for 15 minutes. After installing furnace tested and it doesn't want to stay lit still. Performed drop pressure test and it drops to 10.5 inched of water column. Going to check regulator for adjustment. Turns out it wasn't low gas pressure. The wall t-stat losing connectivity.

Remedy: R&R wall thermostat. Also has to R&R blower cage and ignition board as stated in the cause. Amount: 350.00
 **Room Air Wheel was already approved on previous PA. Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204	Miscellaneous Part for claim use only		1	1	0.00

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710464	THERMOSTAT DIGITAL COOL/HEAT/HEAT PUMP BLACK	THERMOSTAT DIGITAL COOL/HEAT/HEAT PUMP BLACK	1	1	47.50
710266	FURNACE BLOWER WHEEL ONLY F/ SFV-35Q	FURNACE BLOWER WHEEL ONLY F/ SFV-35Q	1	1	15.69