



# Warranty Claim Form

Date: 2/17/2026

1127 Greenway RV Sales & Service	<b>General Information</b>		
8220 State Hwy 13 South	573TE2624S3442437	Claim Status: Paid	Claim #: 965219
Wisconsin Rapids, WI 54494	Imagine 22MLE	Dealer Work Order #: 12996	Labor: \$196.00
United States	Retail Purchase Date: 4/19/2025	Unit Offline Date: 2/26/2025	Parts: \$22.02
Ph. 715-325-5170	Work Started: 10/15/2026		Shipping: \$0.00
mail@greenwayrv.com	Work Completed: 10/23/2025		Total: \$218.02

Notes: \*This claim should have been submitted as this job was completed. you werent waiting for anything for this claim. I will submit to the vendor however if they deny for a late submitting you will be charged back in full mls 2/20 cc-10/31/25 vendor approval Suburban will authorize the replacement of the Room Air Wheel, field scrap the old part, warranty allowance time is .90 hrs. Please hold parts for 30 days after claim is paid

**Dealer Information**

**Customer Information**

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$140.00

KEVIN SWIGGUM  
5909 SHARPSBURG DR #531  
MADISON, Wisconsin 53718  
United States  
6086588684

**Operation Line # 1**

Flat Rate Code: 710060 Furnace - R & R Blower Wheel      Fault Code: Component Failure

Problem: Customer states that the furnace quits running after a few minutes. Turning it off and on at the thermostat will start it again, but it cuts out after a few minutes again.      Hours: .9

Cause: When starting the furnace, it was rattling and squealing. Turned off right away, pulled out the furnace and found that the blower cage was never tightened down. The rubbing of the cage wore down the fins. Will need to replace blower cage. After installing new blower wheel, went to hook up wires to the ignition board and found one of the spade terminals had broken solder weld for the blower motor. Installed new ignition board and bench tested good. Ran for 15 minutes. After installing furnace tested and it doesn't want to stay lit still. Performed drop pressure test and it drops to 10.5 inched of water column. Going to check regulator for adjustment. Turns out it wasn't low gas pressure. The wall t-stat losing connectivity.      Amount: 126.00

Remedy: R&R wall thermostat. Also has to R&R blower cage and ignition board as stated in the cause.      S u b l e t Repairs: \$0.00

Manufacturer #: 1      Model #: 1      Serial #: 1

Part	Description	Return Tag #	Qty	Units	Amount
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
710076 FURNACE SF35 BLOWER WHEEL ASSBLY	FURNACE SF35 BLOWER WHEEL ASSBLY		1	1	22.02

**Operation Line # 2**

*Flat Rate Code:* 220003 Quick Connects & Valves - R&R\*\*      *Fault Code:* Improper Installation/Build

*Problem:* Customer states that they tried using the LP port to connect to a blackstone griddle but the pressure was way too low. Customer would like to have looked at.      *Hours:* .5

*Cause:* Test LP quick disconnect for pressure. Customer states it doesn't have enough pressure to run their blackstone grill.      *Amount:* 70.00

*Remedy:* Pressure tested the LP system. Tested with the shop black stone grill. Tested good. Had 11 inches of water column. Diagnosis per state of WI law      *Sublet*      *Repairs:*  
\$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*