



Warranty Claim Form

Date: 12/5/2025

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States
 Ph. 715-325-5170
 mail@greenwayrv.com

General Information

573TT3721T8840719
 Transcend 315RKT
 Retail Purchase Date: 9/18/2025
 Work Started: 10/6/2025
 Work Completed: 10/6/2025

Claim Status: Paid
 Dealer Work Order #: 12845B
 Unit Offline Date: 7/21/2025

Claim #: 942622
 Labor: \$42.00
 Parts: \$13.23
 Shipping: \$12.99
 Total: \$68.22

Notes: 11.10 part was recd 10.28 before claim was submitted. we will now send this out for testing. sm == *LINE 1 "is Pending part return and testing . When Returning parts, please include a copy of the CLAIM in the box with the part. Once the part has shipped, please provide the tracking number in the dealer notes section of your claim, add any return freight charges you may have incurred to your Requested Shipping Total box, and then put the claim back into submitted status to be processed. Return to the VCB address: Grand Design RV 5200 Hoffman St Elkhart, IN 46516" mls 11/4 TG 10-14-25 please return for testing if it tests good you e=will be charged back.

Dealer Information

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States

715-325-5170
 mail@greenwayrv.com
 Approved Labor Rate: \$140.00

Customer Information

KERRI CAMPBELL
 1962 19TH CREEK
 ARKDALE, Wisconsin 54613
 United States
 6085166746

Operation Line # 1

Flat Rate Code: 360012 Spray Port - R&R Assembly

Fault Code: Component Failure

Problem: When I went to winterize the spray port it started leaking when I disconnected the hose and won't stop unless the pump is shut off.

Hours: .3

Cause: The spay port was broken, manufacturer defect.

Amount: 42.00

Remedy: Replace spray port.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

| <u>Part</u> | <u>Description</u> | <u>Return Tag #</u> | <u>Qty</u> | <u>Units</u> | <u>Amount</u> |
|---|--|---------------------|------------|--------------|---------------|
| 590032 HATCH-SPRAY PORT-OUTLET PORT ONLY-3" ROUND BLACK | HATCH-SPRAY PORT-OUTLET PORT ONLY-3" ROUND BLACK | | 1 | 1 | 0.00 |
| 360044 SPRAY PORT O/S W/METAL MPT CONNECTION BLACK | SPRAY PORT O/S W/METAL MPT CONNECTION BLACK | | 1 | 1 | 13.23 |