



Alix Mongiat <alix@dealer-advisors.com>

Fwd: PA 903329 part received - please turn this into a claim

Greeneway Warranty <greeneway@dealer-advisors.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Tue, Oct 28, 2025 at 3:26 PM

----- Forwarded message -----

From: **VCB** <VCB@granddesignrv.com>

Date: Tue, Oct 28, 2025, 2:52 PM

Subject: PA 903329 part received - please turn this into a claim

To: greeneway@dealer-advisors.com <greeneway@dealer-advisors.com>

Good afternoon Greeneway

We received a spray port for PA 903329.

We are unable to process this without a claim.

Please turn your PA into a claim and reply to this email with the claim number.

Thank you

Sheila Mast

Vendor ChargeBack Lead Processor

GRAND DESIGN RV

5200 Hoffman St.

Elkhart, IN 46516

Hours 7:00 – 4:00



****When Returning parts, please include a copy of the claim in the box with the part. Many time the shipping companies will retag a box and the reference #'s are left off.

****If you use packing peanuts to return defective parts, please protect the part from them. Also do not put any non removable stickers/tags on the parts.

****US dealers have 30 days from the date the claim is submitted to return the requested parts to Grand Design RV. Canadian dealers have 45 days from the date the claim is submitted to return the requested parts to Grand Design RV

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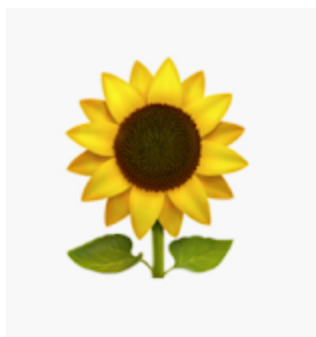


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