



Warranty Claim Form

Date: 11/20/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT3721T8840719
Transcend 315RKT
Retail Purchase Date: 9/18/2025
Work Started: 10/9/2025
Work Completed: 11/11/2025

Claim Status: Paid
Dealer Work Order #: 12845
Unit Offline Date: 7/21/2025

Claim #: 945735
Labor: \$1358.00
Parts: \$0.00
Shipping: \$0.00
Total: \$1358.00

Notes: MS 11/10/25 Case #941100 DK *Please hold all parts for a minimum of 30 days after claim is paid

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

KERRI CAMPBELL
1962 19TH CREEK
ARKDALE, Wisconsin 54613
United States
6085166746

Operation Line # 1

Flat Rate Code: 740052 Audio/Visual - Rewire Speaker

Fault Code: Damaged/Maintenance

Problem: Stereo doesn't adjust quiet enough with either customers phone or the volume now.

Hours: .2

Cause: NPF. I hooked my phone up to the radio and turned the volume up and down and it turns off from my phone and the radio.

Amount: 28.00

Remedy: Diagnostics per state of WI law.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 560009 Entry Door - R&R or Adjust Striker Plate/ *Fault Code:* Improper Installation/Build Catch

Problem: Dead bolt isn't aligned and doesn't work.

Hours: .1

Cause: The door catch was installed upside down at the manufacturer.

Amount: 14.00

Remedy: Removed and installed it the correct way and now the deadbolt catches.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 350041 Showers - Seal Base & Surround *Fault Code:* Improper Installation/Build

Problem: Shower door leaks where it retracts into. *Hours:* .4

Cause: The manufacturer didn't seal around the shower properly. I poured water down the edge, and it started leaking right away. *Amount:* 56.00

Remedy: Sealed around the problem area and let it dry. After the sealant dried, I tested the area and the leak stopped. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 510011 Paint - Sidewall Repair *Fault Code:* Damaged/Maintenance

Problem: Glue/Caulk on multiple surfaces on interior living/kitchen area and exterior siding. Needs to be cleaned off- unsure on labor code. *Hours:* .5

Cause: There are multiple surfaces with silicone on the inside and outside from the manufacturer. *Amount:* 70.00

Remedy: Cleaned access putty off with a rag. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 5

Flat Rate Code: 630001 Panel - R&R Laminated Ceiling *Fault Code:* Improper Installation/Build Panel

Problem: The floor is causing a bad squeak between the bathroom and the bedroom. *VIDEO SENT TO preauth email *Hours:* 2.5

Cause: The noise is coming from the ceiling. The ceiling panel or something in the ceiling by the bedroom door is flexing. I can push on the paneling, and it makes the same noise as when you're walking down the hallway. *Amount:* 350.00

Remedy: Need to remove the pocket door system that is in the hallway. This includes the fascia that is around the rail system, the door, and the trimmings to try and trim down what is causing the squeaking. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 6

Flat Rate Code: 630001 Panel - R&R Laminated Ceiling *Fault Code:* Damaged/Maintenance Panel

Problem: This line is regarding job 5, we were told to add another line to request the 6 hours per Dan Kussow. *Hours:* 6

Cause: This line is regarding job 5, we were told to add another line to request the 6 hours per Dan Kussow. *Amount:* 840.00

Remedy: This line is regarding job 5, we were told to add another line to request the 6 hours per Dan Kussow. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #: