



Alix Mongiat <alix@dealer-advisors.com>

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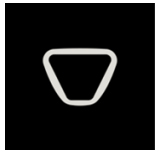
Miranda Blackburn <blaci@keystonerv.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Mon, Nov 10, 2025 at 7:57 AM

Good morning,

I hope this email finds you well. This unit has been on dealer lot since 2024 (a year) per the pictures provided the defect/damage is due to freeze damage. All of our units leave the factory winterized. Due to this reason, we have approved for part only as goodwill.

Thank you.



MIRANDA BLACKBURN

CUSTOMER CARE SPECIALIST

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