



Warranty Claim Form

Date: 11/4/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3124T3353872

Reflection 260RD

Retail Purchase Date: 7/28/2025

Work Started: 10/6/2025

Work Completed: 10/6/2025

Claim Status: Paid

Dealer Work Order #: 12793

Unit Offline Date: 6/12/2025

Claim #: 939976

Labor: \$168.00

Parts: \$1.00

Shipping: \$0.00

Total: \$169.00

Notes: RJ 10/10/25 *Please hold all parts for a minimum of 30 days after claim is paid*

Dealer Information

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715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

JAMES JOHNSON
2525 S MEADOWVIEW LANE
APPLETON, Wisconsin 54915
United States
9205854083

Operation Line # 1

Flat Rate Code: 710073 Air Conditioning - Repair Wiring to *Fault Code:* Improper Installation/Build Unit

Problem: The AC still not working, needs further diagnostics.

Hours: .5

Cause: Check AC for operation. So far the AC runs fine. Did some research on the AC communication wires, found out that the small solid wires are not a good fit in the wago connectors.

Amount: 70.00

Remedy: Replaced the wago connectors and installed bell connectors.

Sublet Repairs:
\$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

Operation Line # 2

Flat Rate Code: 350031 Showers - Repair Shower Stall (1 pc. *Fault Code:* Improper Installation/Build fiberglass)

Problem: There is a wall in the shower that is free floating. It doesn't seem to be attached to anything behind it.

Hours: .7

Cause: Check showers surround to see if it is secure. The side with the faucet is fairly loose. Would have to add some plastic rivets.

Amount: 98.00

Remedy: Installed four additional rivets to the shower to secure the shower wall better.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		4	1	1.00