

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2457826
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TPUS27TP106899
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 420 / 420
 ITEM # PUT403LFT
 DEALER RO # 12769
 CLAIM START DATE 10/06/2025
 CLAIM END DATE 02/18/2026

Labor rate: \$140.00
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 30-101-24-00-001078 Sliding, Pocket Door - Interior/Interior Doors/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-10-06 07:27:20 :: Complaint: The closet door in the bedroom does not close, it gets stuck on the floor. Cause: Manufacturer did not install the door correctly. Correction: Removed the hinges and removed both doors. Installed a small shim under the main floor hold then reinstalled the doors and hinges, no longer rubbing or getting stuck on the flooring, works as it should.

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt \$140.00
Serial#	Appr Hrs	0.70	Appr Labor Amt \$98.00

Notes
 no visible issue
 attach video of door closing to verify concern
 flat rate to repair
 .50 r/ri door
 .20 repair

Labor

Line# 2 **Operation Code** **Operational Description**
 30-100-02-00-003062 Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-10-06 07:28:38 :: Complaint: Cabinet door beneath the kitchen sink, the right-hand side one is misaligned and it's very hard to open. Cause: Misaligned latch. Correction: Adjusted the latch.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$14.00
Serial#	Appr Hrs	0.10	Appr Labor Amt \$14.00

Notes

Labor

Line# 3 **Operation Code** **Operational Description**
 20-46-24-00-000721 Window - Exterior/Windows/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-10-06 07:29:50 :: Complaint: The high up windows have silicone smeared on the inside and outside of the glass. Cause: Manufacturer left smeared silicone all over the windows inside and outside. Correction: Used quick solve to remove the sealant on a lot of the windows and globs on the units exterior metal.

Model#	Dlr Sub Hrs	0.75	Sub Labor Amt \$105.00
Serial#	Appr Hrs	0.60	Appr Labor Amt \$84.00

Notes

Labor

Line# 4 **Operation Code** **Operational Description**
 30-103-24-00-001119 Carpet - Interior/Flooring/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-10-06 07:31:06 :: Complaint: Loose strings going up into the loft area on the stairs from carpet edges. Cause: Loose strings on the carpet edges and staples not set in the carpet from the manufacturer. Correction: Burned strings and pulled protruding staples.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes

Labor
Line# 5 **Operation Code** **Operational Description**
 30-102-24-00-004562 Gimp/Vinyl Trim - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-10-06 07:31:58 :: Complaint: Staple holes throughout the unit. Cause: Staple holes throughout the unit from the manufacturer. Correction: Used putty to fill the holes.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$14.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$14.00

Notes

Labor
Line# 6 **Operation Code** **Operational Description**
 20-46-01-00-000721 Window - Exterior/Windows/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-10-06 07:33:40 :: Complaint: Upper window above the table has a scratch in the glass. Cause: Scratch in the glass of the window from the manufacturer. Correction: Remove and replace the window. Photo attached of the only emblem on the window, no sticker on the window.

Model#	Dlr Sub Hrs	2.00	Sub Labor Amt	\$280.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$140.00

Notes

Part
Line# 1 **Item #** **Description**
 USERPART This is a Forest River part but the part number will not come up in the system. Invoice attached.

Model #	Serial #	Part tag	
Sub Qty 1.00	Sub Dlr Price \$65.51	Sub Freight \$23.83	
Appr Qty 1.00	Appr Dlr Price \$65.51	Appr Freight \$23.83	

Notes

Submitted	Labor Amt	\$581.00	Approved	Labor Amt	\$378.00
	Parts & Freight	\$89.34		Parts & Freight	\$89.34
	Total	\$670.34		Total	\$467.34

DEALER **DATE**
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE
 All repairs described have been inspected and are satisfactory.