



# Warranty Claim Form

Date: 2/26/2026

1127 Greenway RV Sales & Service	<b>General Information</b>		
8220 State Hwy 13 South	573TE2527P3434616	Claim Status: Paid	Claim #: 965237
Wisconsin Rapids, WI 54494	Imagine 21BHE	Dealer Work Order #: 12741B	Labor: \$3430.00
United States	Retail Purchase Date: 3/29/2024	Unit Offline Date: 4/14/2023	Parts: \$688.64
Ph. 715-325-5170	Work Started: 11/18/2025		Shipping: \$14.40
mail@greenwayrv.com	Work Completed: 2/4/2026		Total: \$4138.07

Notes: \*ms final approval email attached mls 2/17 \*\*\*HOLD\*\*\* needs final approval email mls 2/10 TG 11-20-25 sent for review (MS)

## Dealer Information

## Customer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$140.00

Joseph Giombi  
1808 Linden St  
Stevens Point, Wisconsin 54481  
United States  
715-883-4446

## Operation Line # 1

*Flat Rate Code:* 540002 EPDM Rubber/TPO - R&R (per ft. includes all *Fault Code:* Damaged/Maintenance attachments & overlay)

*Problem:* This is another unit where the manufacturer couldn't hit the pre-drilled holes, and it caused the solar connector to get a crack that's running all the way across the base plate. It caused the very first sheet of decking to get severely water damaged. The roof will need a complete replacement and at least 1 sheet of decking. *Hours:* 23

*Cause:* This is another unit where the manufacturer couldn't hit the pre-drilled holes, and it caused the solar *A m o u n t :* connector to get a crack that's running all the way across the base plate. It caused the very first sheet of 3220.00 decking to get severely water damaged. The roof will need a complete replacement and at least 1 sheet of decking.

*Remedy:* This is another unit where the manufacturer couldn't hit the pre-drilled holes, and it caused the *Sublet Repairs:* solar connector to get a crack that's running all the way across the base plate. It caused the very first sheet \$0.00 of decking to get severely water damaged. The roof will need a complete replacement and at least 1 sheet of decking.

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204	Miscellaneous Part for claim use only		1	1	0.00
960204	Miscellaneous Part for claim use only		10	1	0.00
960204	Miscellaneous Part for claim use only		1	1	0.00

540211 RUBBER ROOF 9' X 400' RUBBER ROOF 9' X 400' ALPHAPLY ALPHAPLY WHITE 35 MIL (3600 SF/ WHITE 35 MIL (3600 SF/ROLL) ROLL)	216	9	430.26
540148 SEALANT ROOF 5121 SEALANT ROOF 5121 ALPHATHANE ALPHATHANE WHITE SELF-LEVEL 30/ WHITE SELF-LEVEL 30/CASE CASE	10	48	87.20
540123 ADHESIVE 8010 WATER BASED ADHESIVE 8010 WATER BASED 1 1 GAL PAIL ALPHA F/ SUPERFLEX GAL PAIL ALPHA F/ SUPERFLEX ROOFING SYSTEMS ONLY ROOFING SYSTEMS ONLY	1	1	74.13

**Operation Line # 2**

*Flat Rate Code:* 540004 Decking - R&R Roof Panels (per *Fault Code:* Damaged/Maintenance sheet)

*Problem:* This is another unit where the manufacturer couldn't hit the pre-drilled holes, and it caused the solar connector to get a crack that's running all the way across the base plate. It caused the very first sheet of decking to get severely water damaged. The roof will need a complete replacement and at least 1 sheet of decking. *Hours:* 1

*Cause:* This is another unit where the manufacturer couldn't hit the pre-drilled holes, and it caused the solar connector to get a crack that's running all the way across the base plate. It caused the very first sheet of decking to get severely water damaged. The roof will need a complete replacement and at least 1 sheet of decking. *A m o u n t :* 140.00

*Remedy:* This is another unit where the manufacturer couldn't hit the pre-drilled holes, and it caused the solar connector to get a crack that's running all the way across the base plate. It caused the very first sheet of decking to get severely water damaged. The roof will need a complete replacement and at least 1 sheet of decking. *Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		2	1	0.00
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	40.99
961322 TAPE BUTYL 1/8 X 3/4 X 30' BLACK Q130 (20 ROLLS/CASE)	TAPE BUTYL 1/8 X 3/4 X 30' BLACK Q130 (20 ROLLS/CASE)		60	5	12.48

**Operation Line # 3**

Flat Rate Code: 420059 Solar - Docking Port

Fault Code: Damaged/Maintenance

*Problem:* This is another unit where the manufacturer couldn't hit the pre-drilled holes, and it caused the solar connector to get a crack that's running all the way across the base plate. It caused the very first sheet of decking to get severely water damaged. The roof will need a complete replacement and at least 1 sheet of decking.

Hours: .5

*Cause:* This is another unit where the manufacturer couldn't hit the pre-drilled holes, and it caused the solar connector to get a crack that's running all the way across the base plate. It caused the very first sheet of decking to get severely water damaged. The roof will need a complete replacement and at least 1 sheet of decking.

Amount: 70.00

*Remedy:* This is another unit where the manufacturer couldn't hit the pre-drilled holes, and it caused the solar connector to get a crack that's running all the way across the base plate. It caused the very first sheet of decking to get severely water damaged. The roof will need a complete replacement and at least 1 sheet of decking.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
420945 SOLAR ROOF TOP ELECTRICAL BOX GEN2 MC4 BLK FSEB30JWO2-BL	SOLAR ROOF TOP ELECTRICAL BOX GEN2 MC4 BLK FSEB30JWO2-BL		1	1	43.58

**Operation Line # 4**

Flat Rate Code: 950003 Misc Charges - Packaging/Handling Fee Fault Code: No Problem Identified

*Problem:* Invoice 1495485

Hours: 0

*Cause:* Invoice 1495485

Amount: 0.00

*Remedy:* Invoice 1495485

Sublet Repairs: \$5.03

Manufacturer #:

Model #:

Serial #: